



Fiscal Years 2006-07 Through 2010-11

# STATISTICAL SUMMARY OF BAY AREA TRANSIT OPERATORS

JUNE 2012



METROPOLITAN  
TRANSPORTATION  
COMMISSION



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# Statistical Summary of Bay Area Transit Operators

**Fiscal Years 2006–07 through 2010–11**

June 2012

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## Introduction

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The Metropolitan Transportation Commission (MTC) is proud to present this year's edition of one of its most requested documents, the *Statistical Summary of Bay Area Transit Operators*, which includes a summary of financial and operating information for the majority of public transit agencies in the nine-county San Francisco Bay Area.

We have improved the report's usability to allow for quicker and easier access to profiles of 25 public transit agencies. We hope our target audience — which includes transit operators, agencies, consultants, academic and industry researchers, elected officials and the general public — will get a clear sense of regional trends in the past 5 years.

## Format

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### Operator Profile

The operator profile is a one-page basic introduction to the agency, including a general description of the organization type and structure, operational information, system characteristics, inter-operator coordination, fare structure and operating revenue allocation.

### Financial and Operating Data

The tables following each operator profile contain current (as of September 2011) operator-specific financial and operating data for fiscal years 2006-07 through 2010-11 for each transit mode provided by the agency.\*

Data for this publication are taken from transit operators' annual Transportation Development Act claim for funds, the Federal Transit Administration National Transit Database reports, State Controllers' reports and from data provided to MTC through correspondence with the transit agencies.

Data for fiscal years 2006-07 through 2009-10 have been audited. This edition of the *Statistical Summary of Bay Area Transit Operators* continues to include estimated figures for the most current fiscal year (2010-11). The inclusion of fiscal year 2010-11 data is an effort to provide readers with up-to-date information. Please note that fiscal year 2010-11 data are only estimates and are subject to change.

For definitions of terms that are commonly used in the text of this document, please refer to the "Definitions" section that begins on page 119.

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\* In some cases, columns may not sum to total due to rounding.

## Performance Measures

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Performance measures often are used by transit agencies for monitoring progress toward policy goals and objectives. With the five-year data presented in this report, performance measures can be used to identify trends over time, as well as for forecasting future performance. The following table lists performance concepts, the performance measures used to illuminate each concept and the formula for calculating each measure (in terms of the variables used in this document). Cost effectiveness calculations are presented both in current dollars and in constant fiscal year 2005-06 dollars, using a Bay Area-specific Consumer Price Index (CPI) to account for inflation.

Performance Concept	Performance Measure	Formula
Cost Efficiency	Operating cost per revenue-vehicle hour	Cost/RVH
Cost Effectiveness	Operating cost per passenger	Cost/Pass
Service Effectiveness	Passengers per revenue-vehicle hour	Pass/RVH
Service Effectiveness	Passengers per revenue-vehicle mile	Pass/RVM
Labor Efficiency	Revenue-vehicle hours per employee	RVH/FTE
Farebox Recovery	Ratio of fares received to total operating cost	Rev/Cost

## Graphs

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To effectively communicate the financial and operating data of the individual transit operators, this edition of the *Statistical Summary* continues to include graphs that highlight operating costs, total passengers, cost efficiency and cost effectiveness in addition to two new graphs: farebox recovery and service effectiveness. Also in this year's edition, the *Statistical Summary* includes regional trend graphs focusing on operating costs, total passengers, cost efficiency and cost effectiveness during the five-year period in addition to a transit operator comparison graph focusing on farebox recovery and service effectiveness.

Different scales are used in the graphs because transit operations differ by mode, operating environment, system size and other factors. Readers should be aware of the varying scales when comparing graphs between both operators and modes.

## Bay Area System — Statistical Summary Totals

REGIONWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Motor Bus	BCost		922,894	1,003,135	1,002,899	1,017,118	1,056,575
Trolley Bus	TCost		122,598	135,507	140,633	147,949	157,473
Cable Car	CCost		44,014	51,337	55,826	57,049	56,616
Light Rail	RCost		179,553	198,055	214,536	225,911	230,849
Paratransit	PCost		116,333	121,665	124,491	121,182	123,886
Ferry	FCost		35,017	41,345	40,663	39,326	45,814
Heavy Rail	HCost		545,982	583,595	588,159	563,487	578,270
<b>Total Costs</b>			<b>\$1,966,391</b>	<b>\$2,134,639</b>	<b>\$2,167,207</b>	<b>\$2,172,023</b>	<b>\$2,249,483</b>
<b>Operating Revenue (000)</b>							
Farebox:	Motor Bus	BRev	184,763	184,752	187,145	201,632	202,482
	Trolley Bus	TRev	42,738	42,417	41,607	51,636	52,159
	Cable Car	CRev	14,925	24,248	24,663	25,593	25,852
	Light Rail	RRev	34,851	34,554	37,529	46,699	47,376
	Paratransit	PRev	9,939	10,494	10,921	10,850	10,222
	Ferry	FRev	18,619	20,013	19,375	19,788	21,942
	Heavy Rail	HRev	320,228	351,603	365,314	378,032	382,090
<b>Total Farebox Revenue</b>			<b>\$626,063</b>	<b>\$668,082</b>	<b>\$686,555</b>	<b>\$734,230</b>	<b>\$742,122</b>
Non-Fare Revenue			68,780	66,190	62,811	65,284	55,866
Property Tax			105,244	112,452	117,779	126,724	122,360
County Sales Tax			449,746	453,039	397,642	377,722	394,660
TDA			291,304	287,856	264,201	231,487	238,198
STA			104,489	103,205	61,855	20,051	113,707
Federal Transit Grants			91,004	69,748	136,274	215,323	114,053
Other			426,620	545,454	552,505	532,672	534,080
<b>Total Revenue</b>			<b>\$2,163,251</b>	<b>\$2,306,025</b>	<b>\$2,279,623</b>	<b>\$2,303,494</b>	<b>\$2,315,047</b>

ALL-MODE PERFORMANCE			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>							<i>Unaudited</i>
Total Passengers (000)	Pass		484,719	510,279	508,348	484,202	482,929
Average Weekday Ridership			1,576,474	1,635,818	1,640,195	1,556,884	1,559,852
Revenue Vehicle Miles (000)	RVM		193,113	194,003	196,471	185,826	183,164
Revenue Vehicle Hours (000)	RVH		12,431	12,438	12,548	11,974	11,686
Employee Equivalents (FTE)*	Emp		13,729	13,776	14,189	13,288	13,014

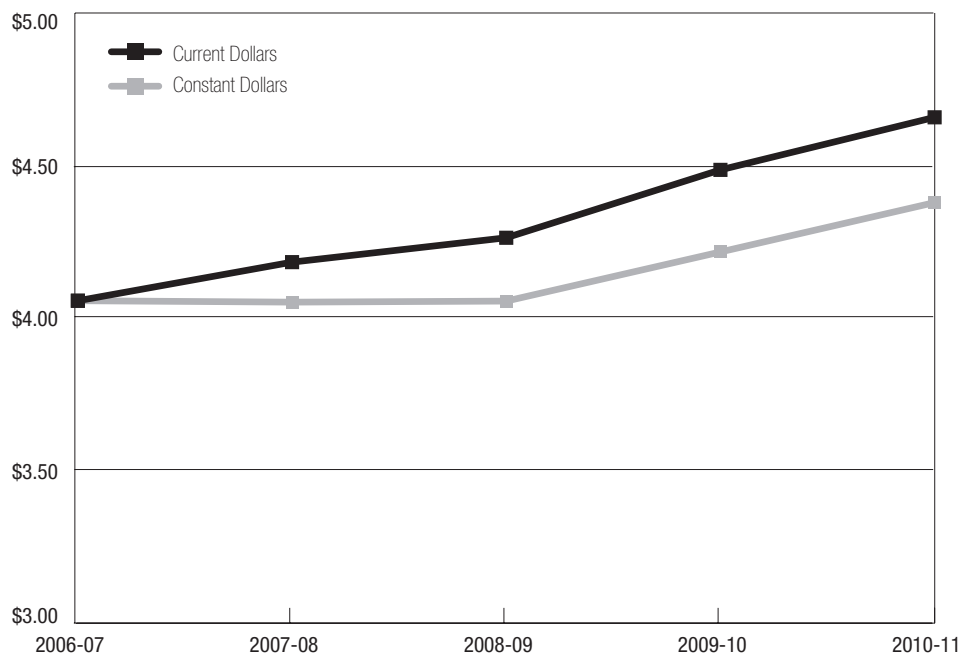
\*(Excludes Paratransit)

## Bay Area System — Statistical Summary Totals

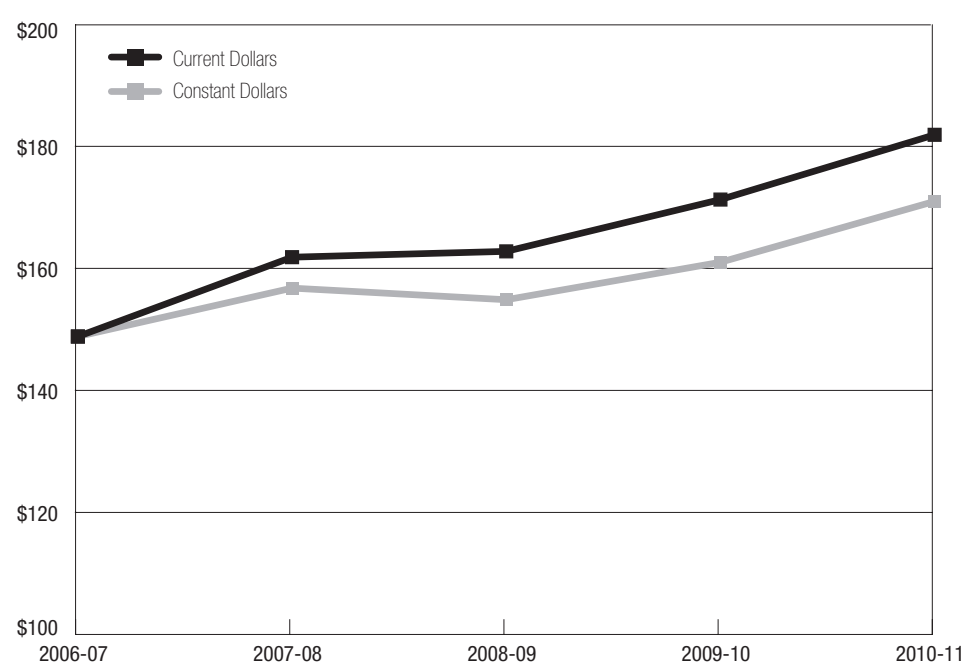
MOTOR BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
Operating Data						<i>Unaudited</i>
Total Passengers (000)	BPass	229,303	233,967	231,381	222,277	219,783
Average Weekday Ridership		757,644	746,566	750,513	713,403	706,582
Revenue Vehicle Miles (000)	BRVM	79,624	79,727	80,003	76,145	75,067
Revenue Vehicle Hours (000)	BRVH	6,599	6,706	6,800	6,572	6,453
Employee Equivalents (FTE)	BEmp	7,234	7,323	7,437	6,957	6,980
TROLLEY BUS PERFORMANCE						
Total Passengers (000)	TPass	67,297	72,394	72,143	66,968	65,945
Average Weekday Ridership		210,384	227,489	223,304	209,629	206,427
Revenue Vehicle Miles (000)	TRVM	6,362	6,557	6,594	6,344	5,994
Revenue Vehicle Hours (000)	TRVH	937	970	980	956	922
Employee Equivalents (FTE)	TEmp	1,034	1,051	1,123	903	889
CABLE CAR PERFORMANCE						
Total Passengers (000)	CPass	7,122	7,425	7,913	8,008	7,331
Average Weekday Ridership		19,041	20,530	21,543	22,353	20,464
Revenue Vehicle Miles (000)	CRVM	469	478	344	342	293
Revenue Vehicle Hours (000)	CRVH	143	146	145	145	147
Employee Equivalents (FTE)	CEmp	369	388	462	446	351
LIGHT RAIL PERFORMANCE						
Total Passengers (000)	RPass	52,015	60,764	61,499	59,147	58,538
Average Weekday Ridership		163,481	192,448	197,899	189,784	190,301
Revenue Vehicle Miles (000)	RRVM	8,432	7,443	7,433	7,159	7,080
Revenue Vehicle Hours (000)	RRVH	775	666	664	645	644
Employee Equivalents (FTE)	REmp	1,532	1,331	1,444	1,352	1,269
HEAVY RAIL PERFORMANCE*						
Total Passengers (000)	HPass	121,262	127,996	128,142	120,930	124,490
Average Weekday Ridership		399,975	424,390	422,225	397,814	411,536
Revenue Vehicle Miles (000)	HRVM	73,075	74,517	75,617	70,572	71,091
Revenue Vehicle Hours (000)	HRVH	2,157	2,165	2,175	1,990	1,975
Employee Equivalents (FTE)	HEmp	3,434	3,511	3,550	3,501	3,392
*Heavy Rail includes Commuter Rail and Rapid Transit						
FERRY PERFORMANCE						
Total Passengers (000)	FPass	3,348	3,286	3,039	2,920	3,056
Average Weekday Ridership		10,885	9,810	10,051	9,608	10,275
Revenue Vehicle Miles (000)	FRVM	495	452	448	449	439
Revenue Vehicle Hours (000)	FRVH	28	27	27	27	26
Employee Equivalents (FTE)	FEmp	118	165	166	122	127
PARATRANSIT PERFORMANCE						
Total Passengers (000)	PPass	4,373	4,447	4,232	3,951	3,786
Average Weekday Ridership		15,064	14,585	14,660	14,293	14,267
Revenue Vehicle Miles (000)	PRVM	24,656	24,828	26,032	24,816	23,199
Revenue Vehicle Hours (000)	PRVH	1,792	1,758	1,758	1,637	1,520
Employee Equivalents (FTE)	FEmp	205	206	206	185	188



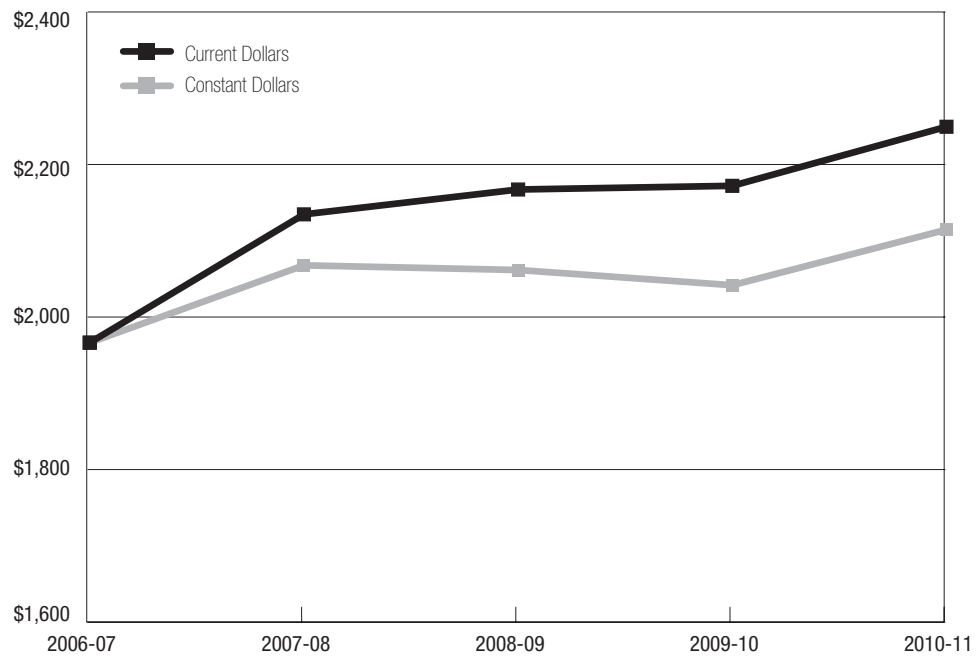
Cost Effectiveness — Cost/Passenger



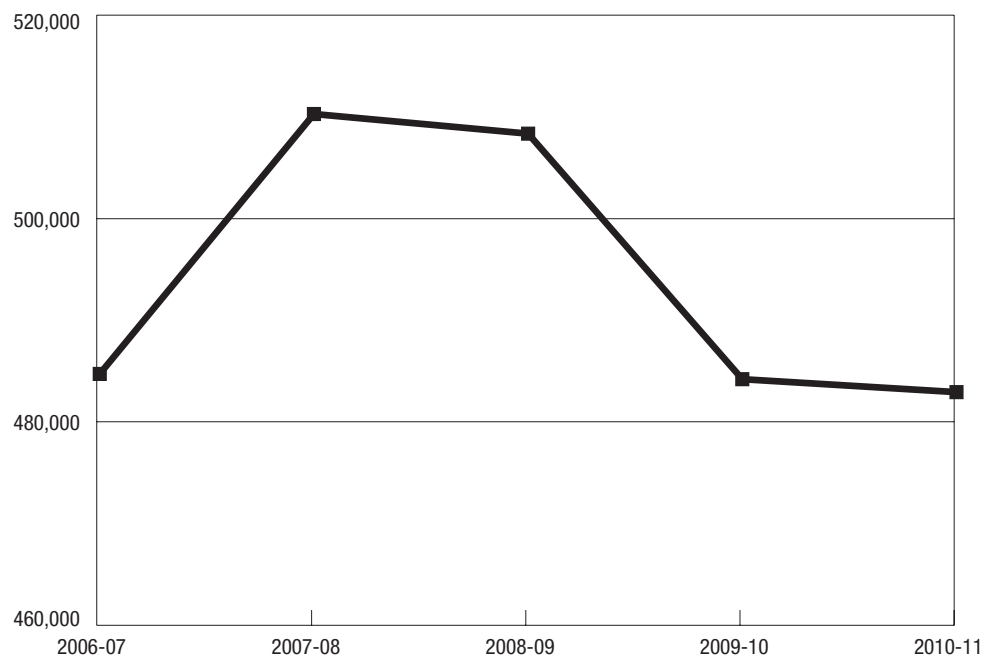
Cost Efficiency — Cost/Revenue Vehicle Hour



**Operating Cost [In Millions]**

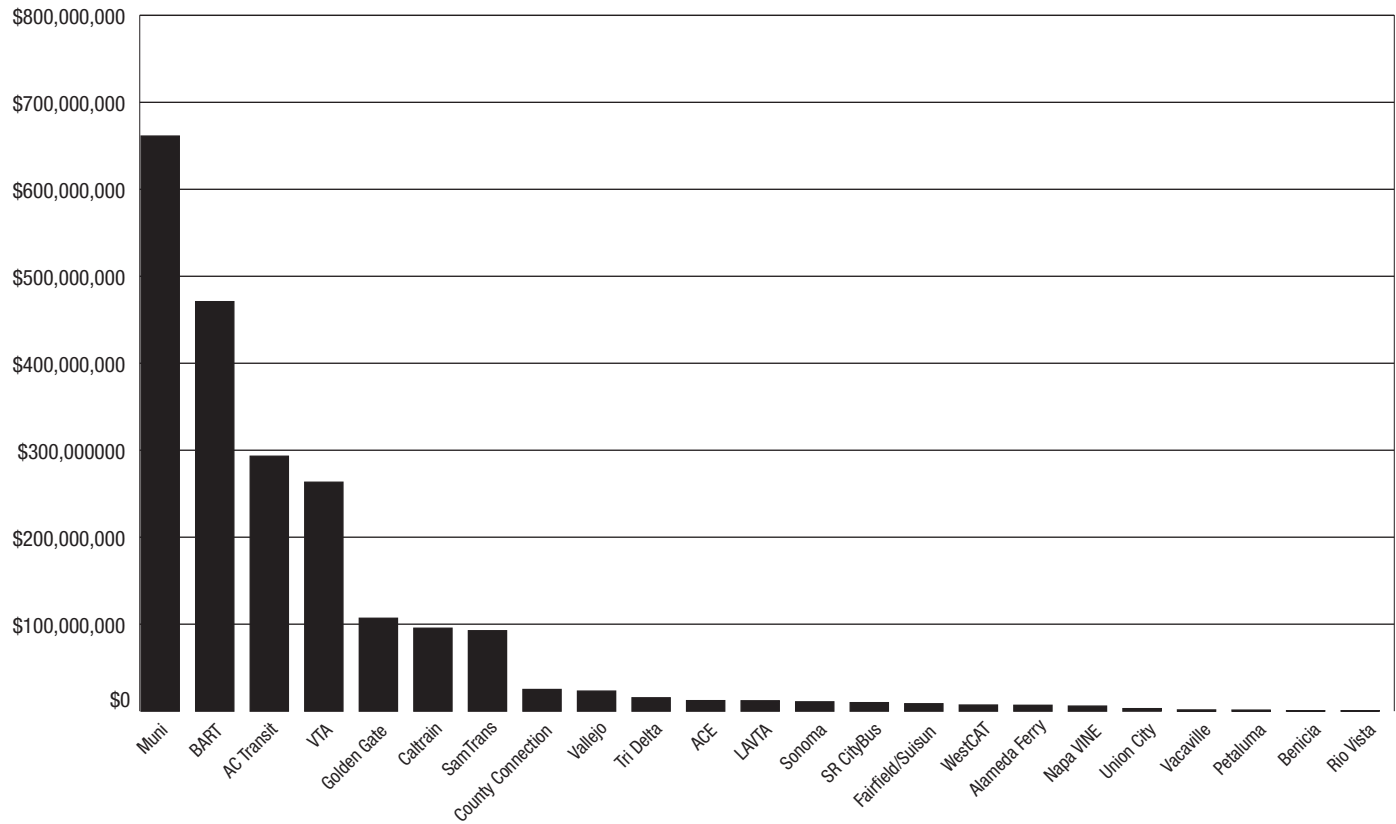


**Total Passengers [In Thousands]**

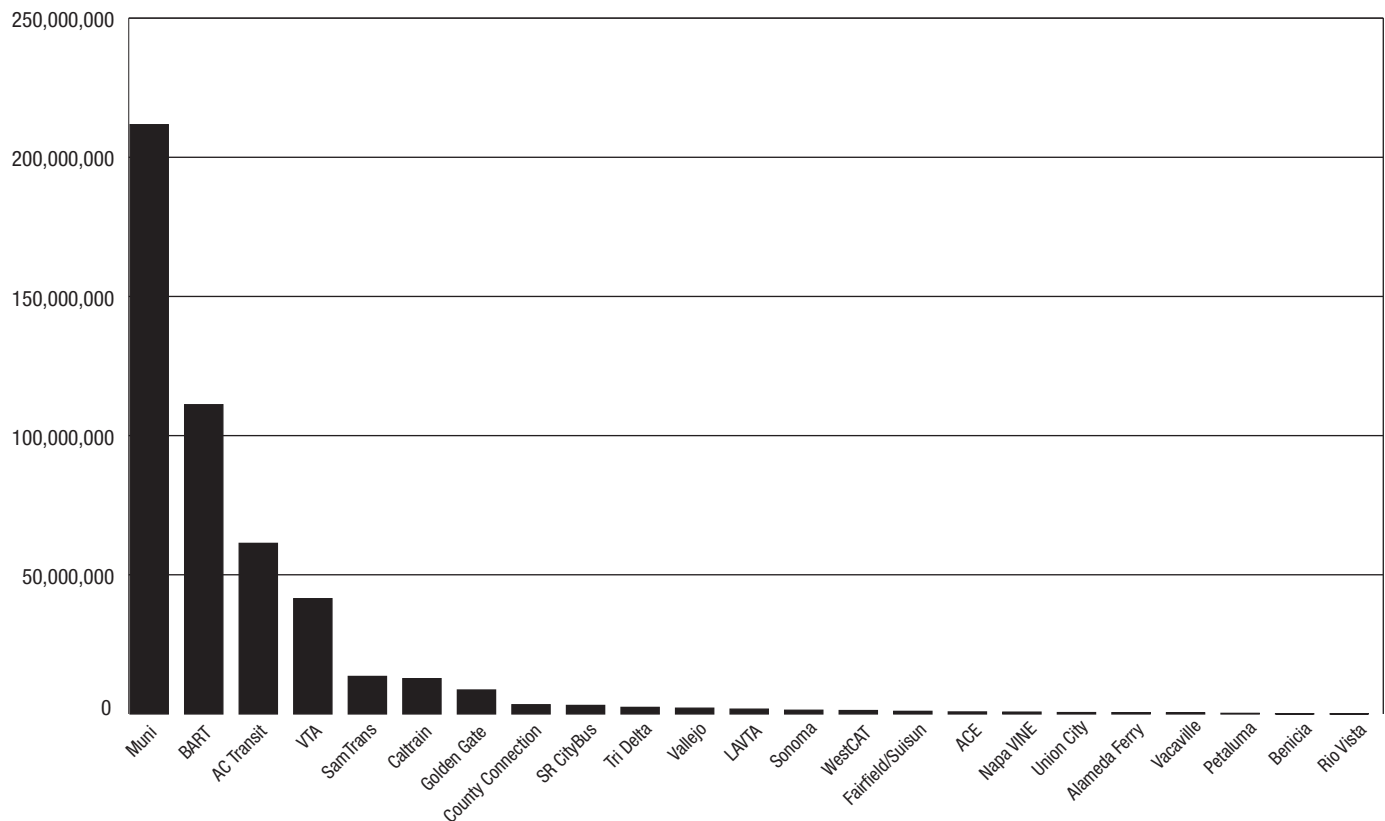


## Bay Area System — Performance by Operator\*

### Total Operating Cost by Operator, FY 2010–11

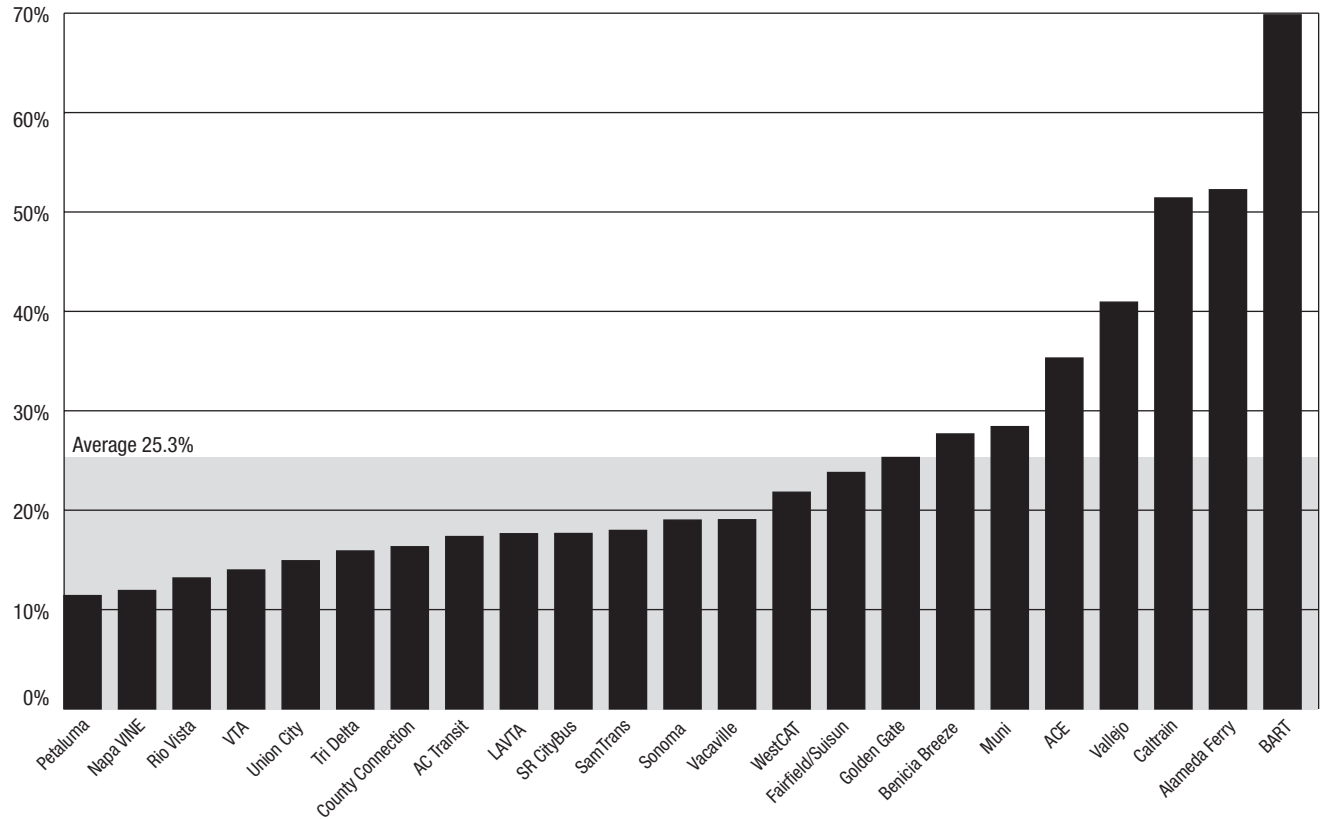


### Total Passengers by Operator, FY 2010–11

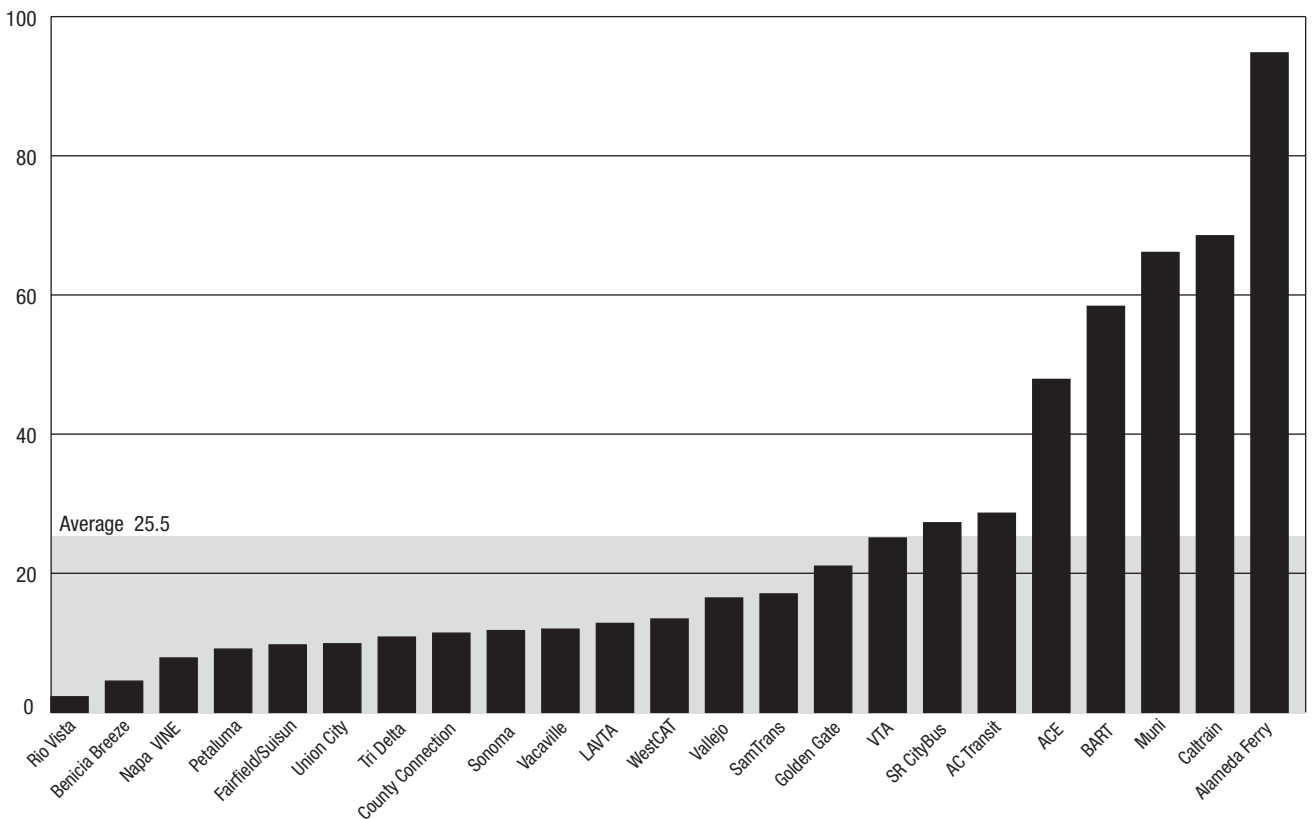


\* Data used for the comparative charts include all modes with the exception of paratransit for all operators listed in this summary. Pleasanton Paratransit is not included in these charts.

**Farebox Recovery Ratio, FY 2010-11** [*Fare Revenues/Cost*]



**Service Effectiveness, FY 2010-11** [*Passenger/Revenue Vehicle Hours*]

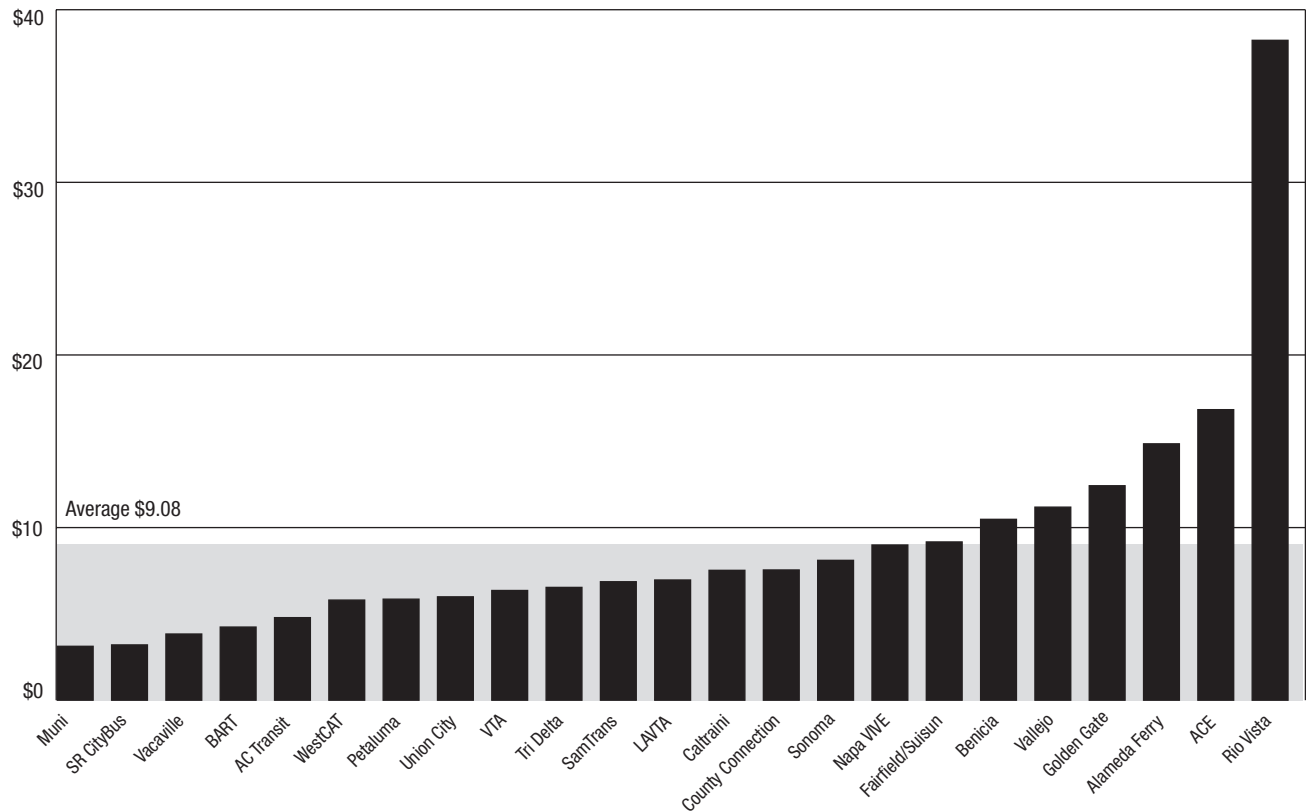


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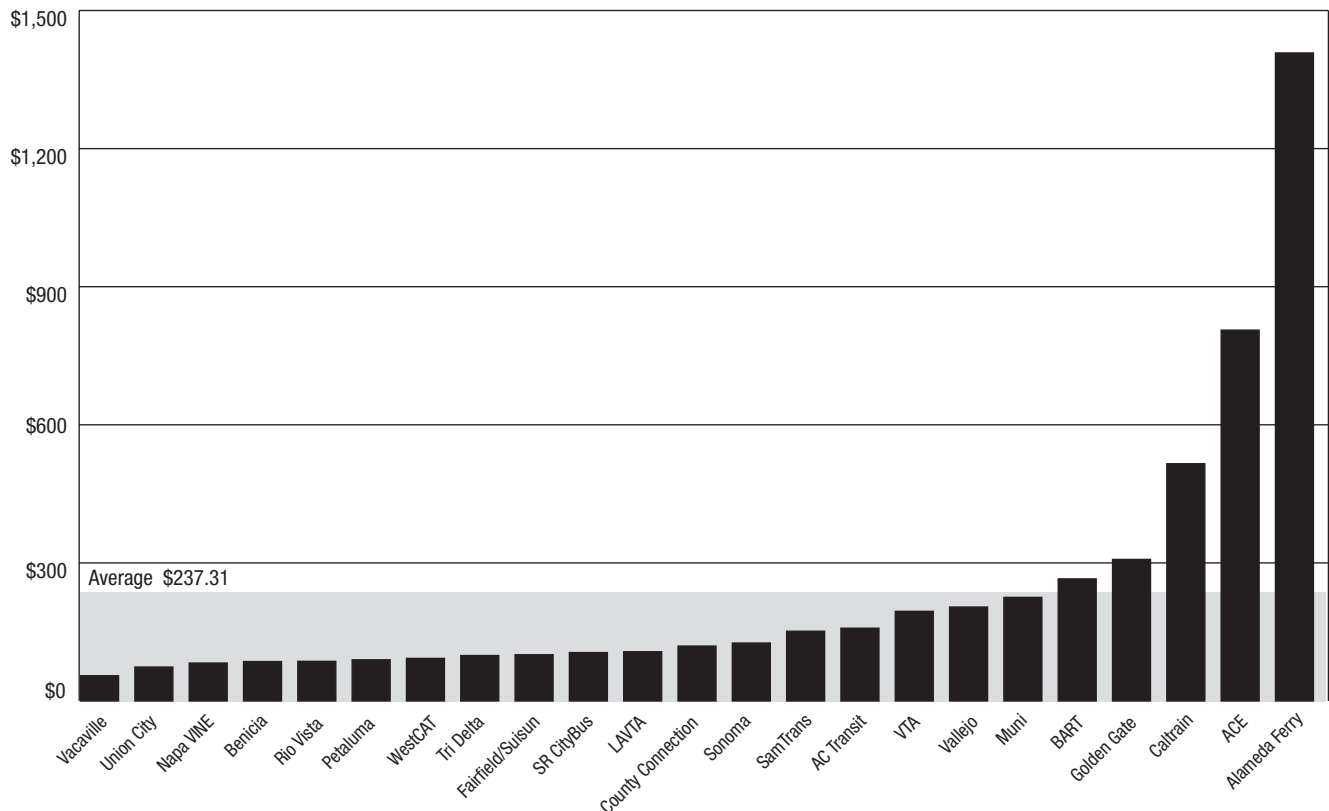


## Bay Area System — Performance by Operator\*

### Cost Effectiveness by Operator, FY 2010–11 *[Cost/Passenger]*



### Cost Efficiency by Operator, FY 2010–11 *[Cost/Revenue Vehicle Hours]*



\* Data used for the comparative charts include all modes with the exception of paratransit for all operators listed in this summary. Pleasanton Paratransit is not included in these charts.

The Region's Transit Vehicle Fleet

Ferry Boats	13
Cable Cars	39
Vans	251
Light Rail Vehicles	287
Trolley Buses	313
Rail Vehicles	815
Motor Buses	2,686
<b>Total Vehicles</b>	<b>4,404</b>



# AC Transit (Alameda-Contra Costa Transit District)

1600 Franklin Street, Oakland, CA 94612

<http://actransit.org>

(510) 891-4777

## General Description

Starting Year	1960
Organization Type	Transit district created by state Legislature
Governing Body	7-member elected board of directors
Board Selection	5 represent wards, 2 elected at large

## Service Area

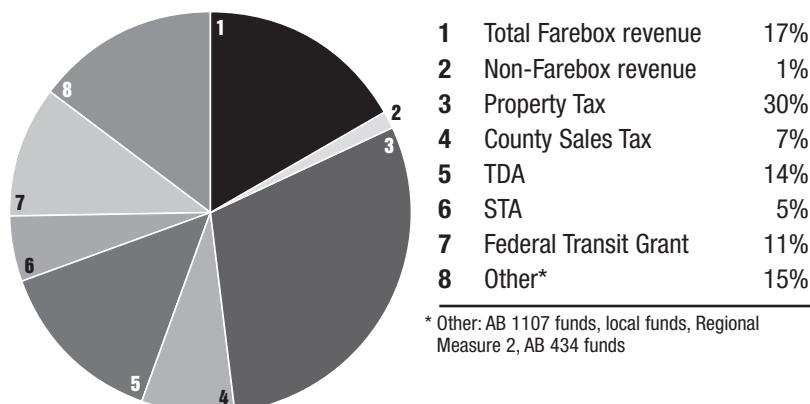
Square Miles	364
Population	1,415,129
Ridership per Capita	43.1

District 1 includes portions of western Contra Costa and Alameda counties, including the cities of Alameda, Albany, Berkeley, El Cerrito, Emeryville, Hayward, Oakland, Piedmont, Richmond, San Leandro, San Pablo and the major unincorporated areas of Ashland, Castro Valley, El Sobrante, Kensington and San Lorenzo. District 2 includes the cities of Fremont and Newark.

## Fixed-Route Fare Structure

Category	Single Fare	Transbay Routes	31-Day Tickets
Adult	\$2.00	\$4.00	\$80.00
Youth (13-17)	\$1.00	\$2.00	\$15.00
Senior (65+)/ Disabled	\$1.00	\$2.00	\$20.00
Transfer	\$0.25	-	-
	Adult	Youth	Senior/ Disabled
Inter-Operator Transfer	\$1.75	\$0.75	\$0.75
Transbay Monthly Pass	\$132.50		

## Operating Revenue, FY 2010-11



## System Characteristics

**Active Fleet** 632 Motor Buses

**Routes** **109 Total**  
78 Local  
31 Transbay

**Hours of Operation**  
Monday – Sunday 24 Hours

## Inter-Operator Coordination

### Inter-Operator Connections

Air BART	Muni
BART	SamTrans
County Connection	VTA
Dumbarton Express	Vallejo Transit
Golden Gate	WestCAT

### Joint Fare Instruments and Transfers

AC/SamTrans  
AC/VTA Transfer  
AC/BART Transfer  
AC/Muni Joint Pass  
Transbay Transfer



## AC Transit

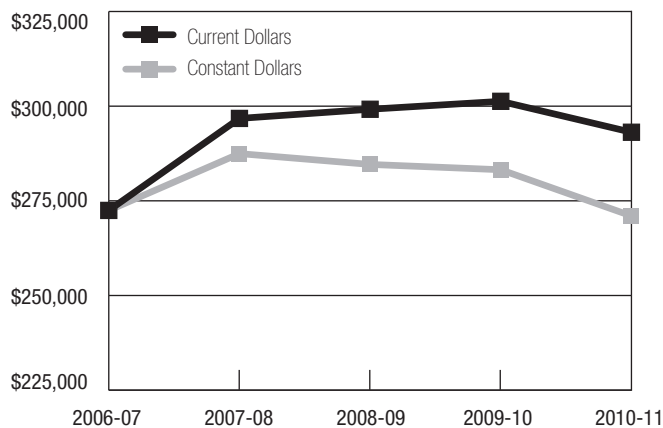
SYSTEMWIDE BUDGET				2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>								<i>Unaudited</i>
Fixed-Route Bus	BCost			272,468	296,764	299,183	301,281	293,114
Paratransit	PCost			17,857	20,031	20,767	21,638	22,589
<b>Total Costs</b>				<b>\$290,325</b>	<b>\$316,794</b>	<b>\$319,950</b>	<b>\$322,919</b>	<b>\$315,703</b>
<b>Operating Revenue (000)</b>								
Farebox:	Fixed-Route Bus	BRev		49,514	50,008	52,294	52,076	50,855
	Paratransit	PRev		1,396	1,373	1,663	1,451	850
<b>Total Farebox Revenue</b>				<b>\$50,910</b>	<b>\$51,382</b>	<b>\$53,957</b>	<b>\$53,527</b>	<b>\$51,705</b>
Non-Fare Revenue				9,776	8,768	6,875	5,932	4,009
Property Tax				77,655	83,138	87,365	96,610	92,360
County Sales Tax				24,897	25,358	22,205	23,251	22,879
TDA				56,900	56,486	49,191	44,840	42,781
STA				12,885	10,224	15,136	4,026	15,489
Federal Transit Grants				30,674	19,948	59,035	55,175	32,421
Other				46,163	48,117	45,442	49,442	44,913
<b>Total Revenue</b>				<b>\$309,861</b>	<b>\$303,421</b>	<b>\$339,208</b>	<b>\$332,803</b>	<b>\$306,558</b>

\* AC Transit, in partnership with BART, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). AC Transit contributes approximately 69% of EBPC's funding, with BART contributing the remainder. All paratransit numbers shown (operating costs, farebox, total passengers, revenue vehicle miles, and revenue vehicle hours) represent AC Transit's share (69%) of EBPC operations.

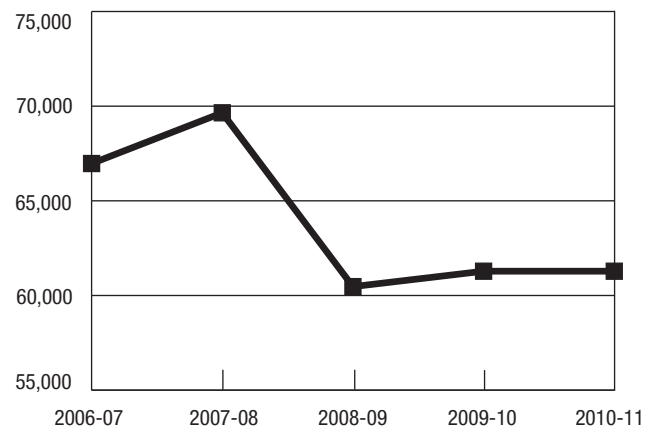


FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	66,970	69,649	60,468	61,283	58,086
Average Weekday Ridership		226,855	218,245	197,208	197,445	197,500
Revenue Vehicle Miles (000)	BRVM	21,563	21,348	22,099	21,522	21,522
Revenue Vehicle Hours (000)	BRVH	1,822	1,870	1,897	1,853	1,853
Employee Equivalents (FTE)	BEmp	2,156	2,224	2,147	2,032	2,032
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$149.52	\$158.68	\$157.75	\$162.57	\$158.16
Cost Efficiency (constant FY07 \$)		\$149.52	\$153.70	\$150.07	\$152.81	\$146.23
Cost Effectiveness (current \$)	BCost/BPass	\$4.07	\$4.26	\$4.95	\$4.92	\$5.05
Cost Effectiveness (constant FY07 \$)		\$4.07	\$4.13	\$4.71	\$4.62	\$4.67
Service Effectiveness	BPass/BRVH	36.8	37.2	31.9	33.1	31.3
Service Effectiveness	BPass/BRVM	3.1	3.3	2.7	2.8	2.7
Labor Efficiency (000)	BRVH/BEmp	0.8	0.8	0.9	0.9	0.9
Farebox Recovery	BRev/BCost	18.2%	16.9%	17.5%	17.3%	17.3%

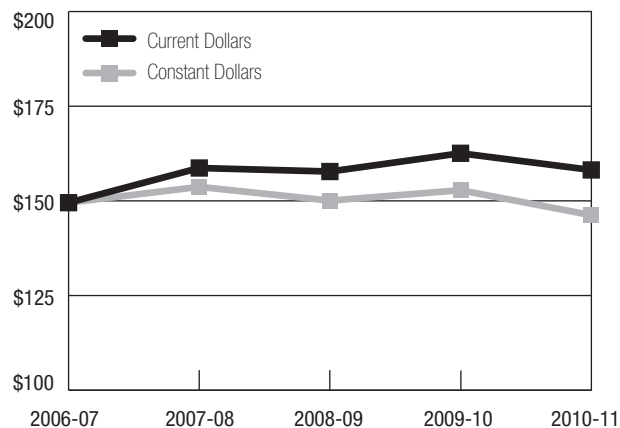
**Operating Cost [In Thousands]**



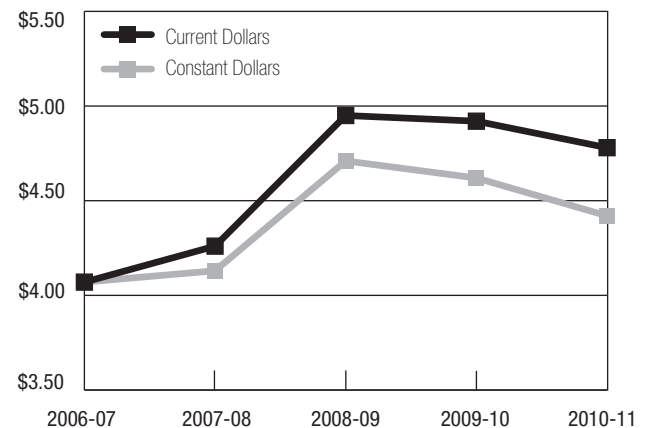
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



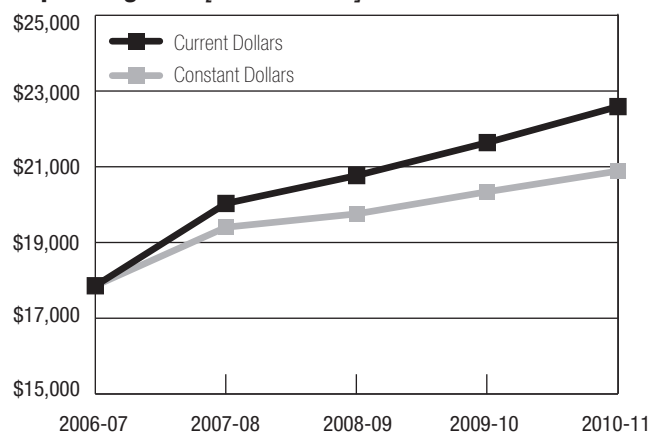
**Cost Effectiveness — Cost/Passenger**



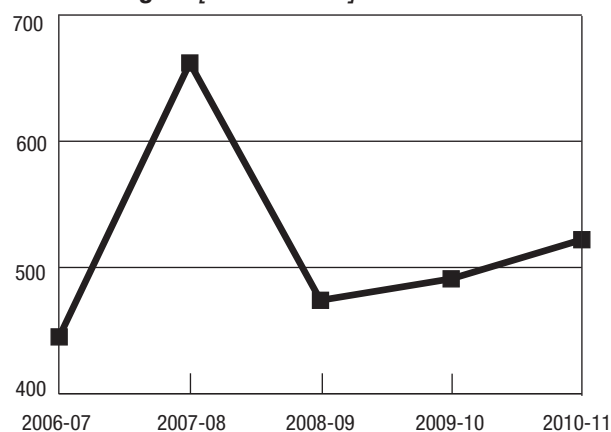
PARATRANSIT PERFORMANCE*		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	445	662	474	491	522
Average Weekday Ridership		1,496	1,532	1,586	1,648	1,725
Revenue Vehicle Miles (000)	PRVM	3,990	4,023	4,276	4,335	4,539
Revenue Vehicle Hours (000)	PRVH	255	259	268	274	287
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$70.06	\$77.32	\$77.38	\$78.95	\$78.71
Cost Efficiency (constant FY07 \$)		\$70.06	\$74.90	\$73.61	\$74.21	\$72.78
Cost Effectiveness (current \$)	PCost/PPass	\$40.16	\$30.25	\$43.85	\$44.11	\$43.25
Cost Effectiveness (constant FY07 \$)		\$40.16	\$29.31	\$41.71	\$41.46	\$39.99
Service Effectiveness	PPass/PRVH	1.7	2.6	1.8	1.8	1.8
Service Effectiveness	PPass/PRVM	0.1	0.2	0.1	0.1	0.1
Farebox Recovery	PRev/PCost	7.8%	6.9%	8.0%	6.7%	3.8%

\* AC Transit, in partnership with BART, initiated paratransit service in FY 1996-97 through the creation of the East Bay Paratransit Consortium (EBPC). AC Transit contributes approximately 69% of EBPC's funding, with BART contributing the remainder. All paratransit numbers shown (operating costs, farebox, total passengers, revenue vehicle miles, and revenue vehicle hours) represent AC Transit's share (69%) of EBPC operations.

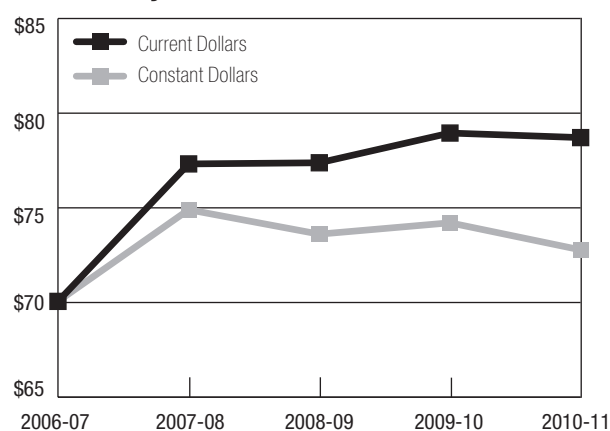
**Operating Cost [In Thousands]**



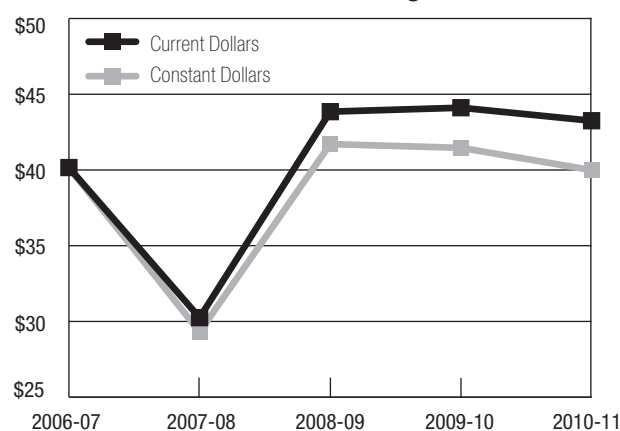
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**





## ACE (Altamont Commuter Express)

949 E. Channel Street, Stockton, CA 95202

<http://www.acerail.com/>

(800) 411-RAIL

### General Description

Starting Year	1998
Organization Type	Regional transit agency
Governing Body	San Joaquin Regional Rail Commission (SJRRRC)
Board Selection	6-member board of elected local officials, appointed by San Joaquin Council of Governments (SJCOC) and 2 elected officials appointed by the Alameda County Congestion Management Agency

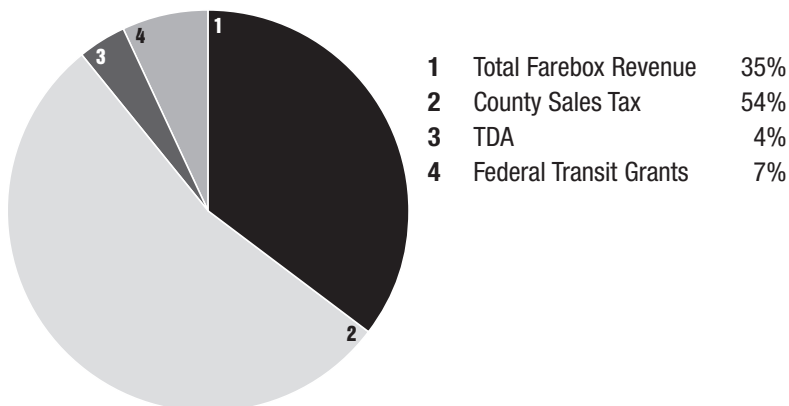
### Service Area

Square Miles	1,248
Population	3,703,121
Ridership Per Capita	0.2

### Fixed-Route Fare Structure\*

Category	Round Trip	Monthly Pass
Adult	\$4.50 - \$21.00	\$72.25 - \$300.00
Youth (under 12)	\$2.25 - \$10.25	\$36.00 - \$150.00
Seniors/Disabled	\$2.25 - \$10.25	\$36.00 - \$150.00

### Operating Revenue, FY 2010-11



### System Characteristics

<b>Active Fleet</b>	<b>34 Total</b> 28 Cars 6 Locomotives
<b>Routes</b>	<b>1 Total</b> Stockton to San Jose
<b>Hours of Operation</b>	4:00 am – 8:00 pm

### Inter-Operator Coordination

#### Inter-Operator Connections

AC Transit  
Amtrak  
Caltrain  
County Connection  
LAVTA  
Modesto Max  
San Joaquin Regional Transit District  
VTA

#### Joint Fare Instruments and Transfers

Free transfers for ACE passengers to connecting services



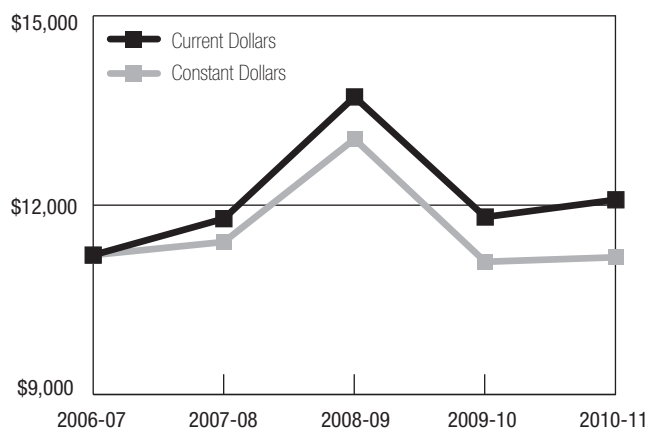
## ACE

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Heavy Rail	HCost		11,209	11,786	13,715	11,812	12,085
<b>Total Costs</b>			<b>\$11,209</b>	<b>\$11,786</b>	<b>\$13,715</b>	<b>11,812</b>	<b>12,085</b>
<b>Operating Revenue (000)</b>							
Farebox:	Heavy Rail	HRev	3,889	4,352	4,557	3,939	4,267
<b>Total Farebox Revenue</b>			<b>\$3,889</b>	<b>\$4,352</b>	<b>\$4,557</b>	<b>\$3,939</b>	<b>\$4,267</b>
Local Funds			0	0	0	0	0
Non-Fare Revenue			0	0	0	0	0
Property Tax			0	0	0	0	0
County Sales Tax			6,342	4,618	8,255	4,845	6,511
TDA			0	0	0	2,118	479
STA			0	0	0	0	0
Federal Transit Grants			728	728	728	910	828
Other			300	0	175	0	0
<b>Total Revenue</b>			<b>\$11,259</b>	<b>\$9,698</b>	<b>\$13,715</b>	<b>\$11,812</b>	<b>\$12,085</b>

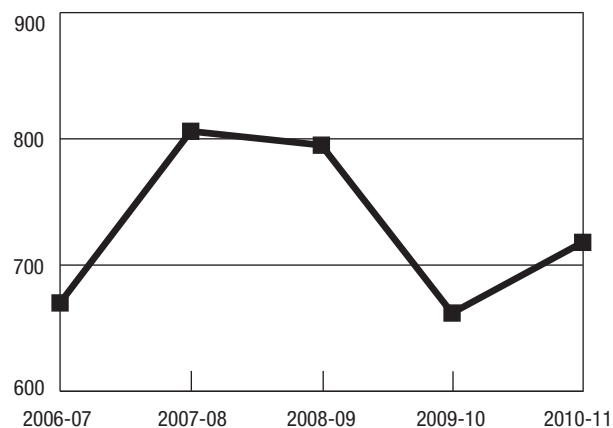


HEAVY RAIL PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	HPass	670	806	795	662	718
Average Weekday Ridership		2,625	3,159	3,152	2,608	2,851
Revenue Vehicle Miles (000)	HRVM	740	819	878	764	786
Revenue Vehicle Hours (000)	HRVH	20	34	35	22	15
Employee Equivalents (FTE)	HEmp	64	64	69	64	64
<b>Performance Concepts</b>						
Cost Efficiency (current \$)	HCost/HRVH	\$560.45	\$346.65	\$391.86	\$536.91	\$805.67
Cost Efficiency (constant FY07 \$)		\$560.45	\$335.79	\$372.77	\$504.70	\$744.91
Cost Effectiveness (current \$)	HCost/HPass	\$16.73	\$14.62	\$17.25	\$17.84	\$16.83
Cost Effectiveness (constant FY07 \$)		\$16.73	\$14.16	\$16.71	\$16.77	\$15.56
Service Effectiveness	HPass/HRVH	33.5	23.7	22.7	30.1	47.9
Service Effectiveness	HPass/HRVM	0.9	1.0	0.9	0.9	0.9
Labor Efficiency (000)	HRVH/HEmp	0.3	0.5	0.5	0.3	0.2
Farebox Recovery	HRev/HCost	34.7%	36.9%	33.2%	33.3%	35.3%

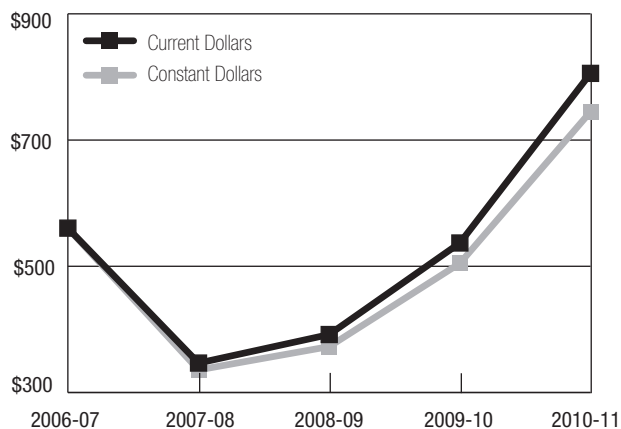
**Operating Cost [In Thousands]**



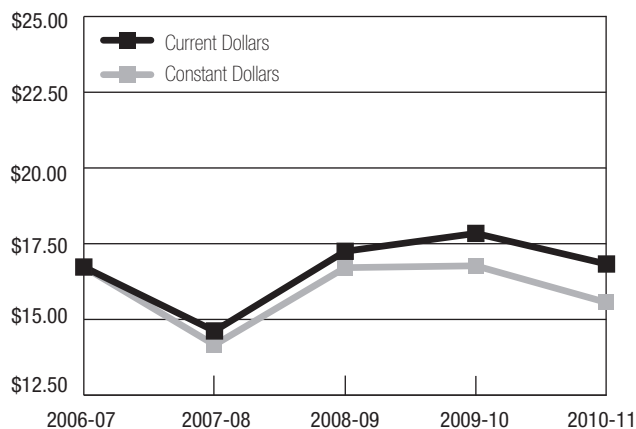
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**







ALAMEDA  
HARBOR BAY  
FERRY



## Alameda Ferry Services

c/o City of Alameda

2263 Santa Clara Avenue, Alameda, CA 94501

<http://eastbayferry.com>

(510) 747-7400

### General Description

Starting Year	1989 Alameda/Oakland Ferry System; 1992 Alameda Harbor Bay Ferry
Organization Type	Municipal Transit Agency
Governing Body	5-member City Council
Board Selection	5 City Council members elected at large
Contract Service	Harbor Bay Maritime, Blue and Gold Fleet

### Service Area

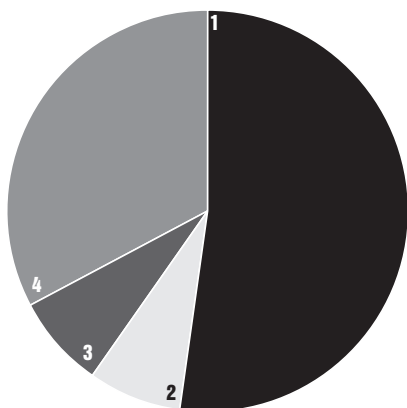
Square Miles	22
Population	72,500
Ridership per Capita	7.84

The City of Alameda Ferry Service provides a regional transit link between the cities of Alameda, Oakland and San Francisco and Angel Island State Park.

### Fixed-Route Fare Structure

Category	Single Fare	
	Alameda/ Oakland	Harbor Bay
Adult	\$6.25	\$6.50
Youth (5-12)	\$3.50	\$3.25
Senior	\$3.75	\$3.75
Disabled	\$3.75	\$3.75
Active Military	\$5.00	\$5.25
Child under 5	FREE	FREE
Ticket Books:		
10-Ticket	\$50.00	\$55.00
20-Ticket	\$90.00	\$100.00
40-Ticket (AOFs only)	\$170.00	n.a
Monthly pass (AHBF only)	n.a.	\$185.00

### Operating Revenue, FY 2010-11



1	Total Farebox revenue	52%
2	Property Tax	8%
3	County Sales Tax	8%
4	Other*	33%

\* Other: Bridge tolls and general fund

### System Characteristics

Active Fleet	4 Total
	4 Ferries

Routes	4 Total
--------	---------

### Hours of Operation

Monday – Friday	6:00 am – 9:25 pm
Saturday	9:30 am – 7:50 pm
Sunday	9:30 am – 7:50 pm

### Inter-Operator Coordination

#### Inter-Operator Connections

AC Transit

Muni

#### Joint Fare Instruments and Transfers

AC Transit

Muni



## Alameda Ferry Service

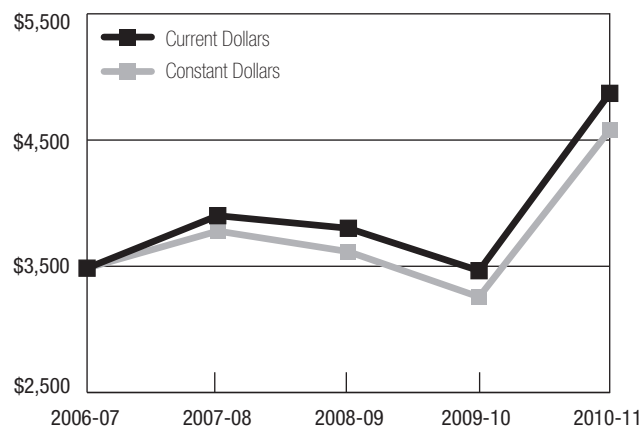
SYSTEMWIDE BUDGET				2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>								<i>Unaudited</i>
Alameda/Oakland Ferry	FCost			3,485	3,901	3,801	3,465	4,870
Harbor Bay Ferry	FCost			1,330	1,625	1,398	1,571	1,887
<b>Total Costs</b>				<b>\$4,815</b>	<b>\$5,526</b>	<b>\$5,199</b>	<b>\$5,035</b>	<b>\$6,758</b>
<b>Operating Revenue (000)</b>								
Farebox:	Alameda/Oakland Ferry	FRev		1,958	2,066	2,046	2,145	2,749
	Harbor Bay Ferry	FRev		584	630	706	749	781
<b>Total Farebox Revenue</b>				<b>\$2,543</b>	<b>\$2,696</b>	<b>\$2,752</b>	<b>\$2,894</b>	<b>\$3,530</b>
Non-Fare Revenue				0	0	0	0	0
Property Tax				170	359	58		511
County Sales Tax				526	703	802	0	514
TDA				0	0	0	0	0
STA				0	0	0	0	0
Federal Transit Grants				0	0	0	0	0
Other				1,576	1,768	1,587	2,141	2,203
<b>Total Revenue</b>				<b>\$4,815</b>	<b>\$5,526</b>	<b>\$5,199</b>	<b>\$5,035</b>	<b>\$6,758</b>

## Alameda Ferry Services

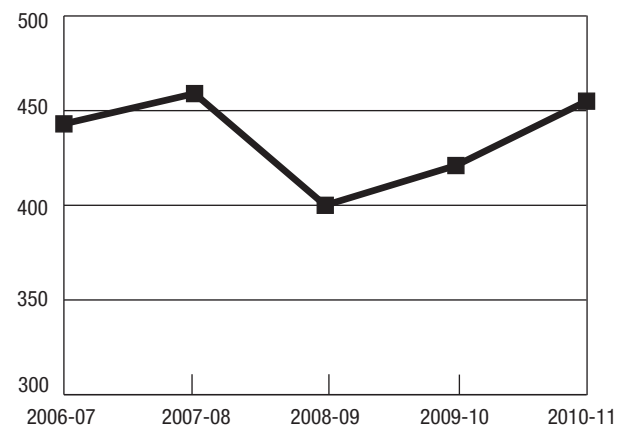
ALAMEDA/OAKLAND FERRY SERVICE PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	FPass	443	459	400	421	455
Average Weekday Ridership*		1,700	1,299	1,694	1,760	1,945
Revenue Vehicle Miles (000)	FRVM	50	49	49	49	49
Revenue Vehicle Hours (000)	FRVH	5	5	5	5	5
Employee Equivalents (FTE)	FEmp	N/A	N/A	N/A	N/A	N/A
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	FCost/FRVH	\$711.17	\$812.78	\$784.43	\$692.92	\$1,014.67
Cost Efficiency (constant FY06 \$)		\$711.17	\$787.32	\$746.23	\$651.36	\$938.15
Cost Effectiveness (current \$)	FCost/FPass	\$7.87	\$8.51	\$9.50	\$8.23	\$10.70
Cost Effectiveness (constant FY06 \$)		\$7.87	\$8.24	\$9.04	\$7.74	\$9.90
Service Effectiveness	FPass/FRVH	90.4	95.5	82.6	84.2	94.8
Service Effectiveness	FPass/FRVM	8.9	9.4	8.2	8.6	9.3
Labor Efficiency (000)	FRVH/FEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	FRev/FCost	56.2%	53.0%	53.8%	61.9%	56.4%

\*Total includes Alameda/Oakland and Harbor Bay Ferry

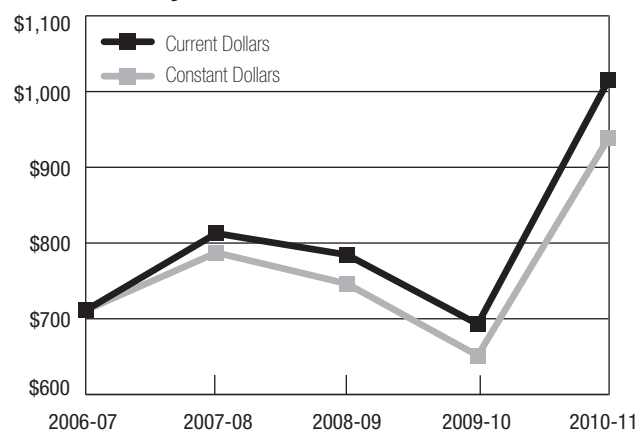
**Operating Cost [In Thousands]**



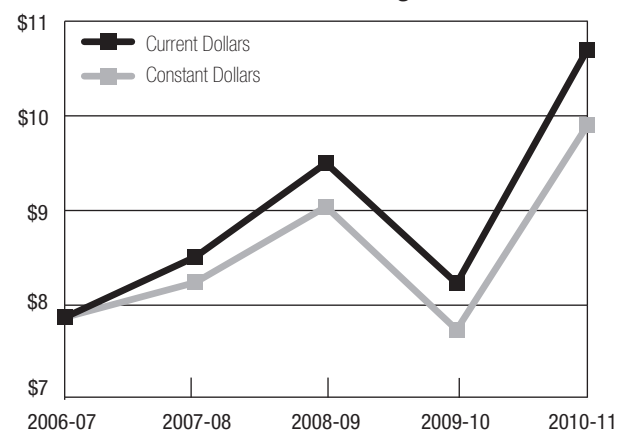
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**

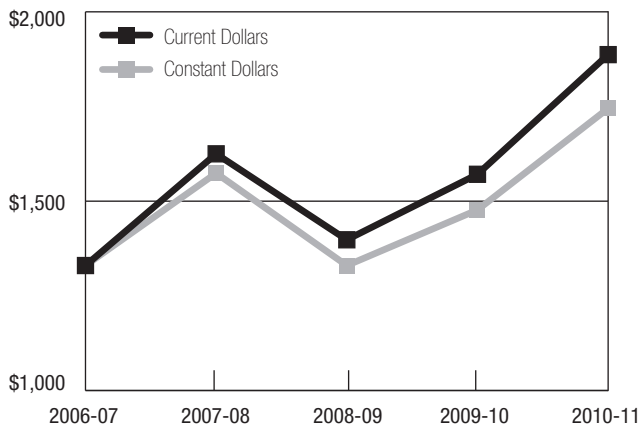


**Cost Effectiveness — Cost/Passenger**

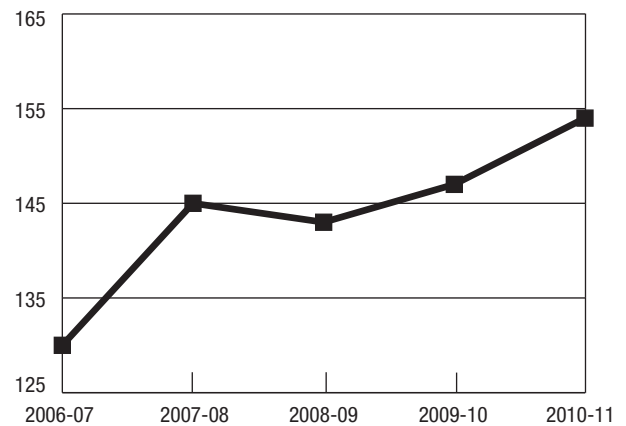


HARBOR BAY FERRY SERVICE PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	FPass	130	145	143	147	154
Revenue Vehicle Miles (000)	FRVM	28	29	29	30	24
Revenue Vehicle Hours (000)	FRVH	2	2	1	2	1
Employee Equivalents (FTE)	FEmp	N/A	N/A	N/A	N/A	N/A
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	FCost/FRVH	\$794.92	\$955.68	\$933.24	\$1,047.21	\$1,543.26
Cost Efficiency (constant FY06 \$)		\$794.92	\$925.74	\$887.79	\$984.40	\$1,426.89
Cost Effectiveness (current \$)	FCost/FPass	\$10.23	\$11.20	\$9.80	\$10.69	\$12.26
Cost Effectiveness (constant FY06 \$)		\$10.23	\$10.85	\$9.32	\$10.04	\$11.33
Service Effectiveness	FPass/FRVH	77.7	85.3	95.2	98.0	125.9
Service Effectiveness	FPass/FRVM	4.7	5.0	4.9	4.9	6.4
Labor Efficiency (000)	FRVH/FEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	FRev/FCost	43.9%	38.8%	50.5%	47.7%	41.4%

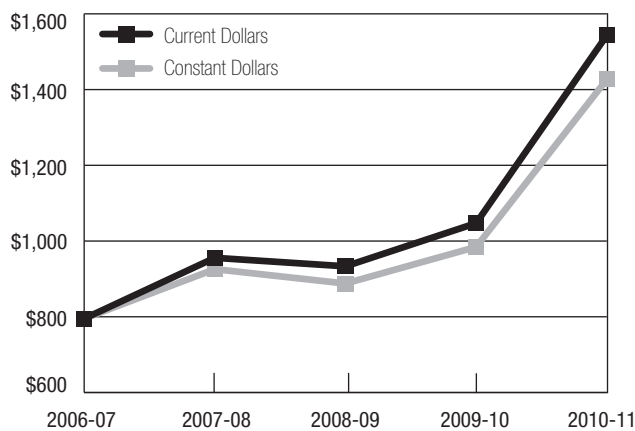
Operating Cost [In Thousands]



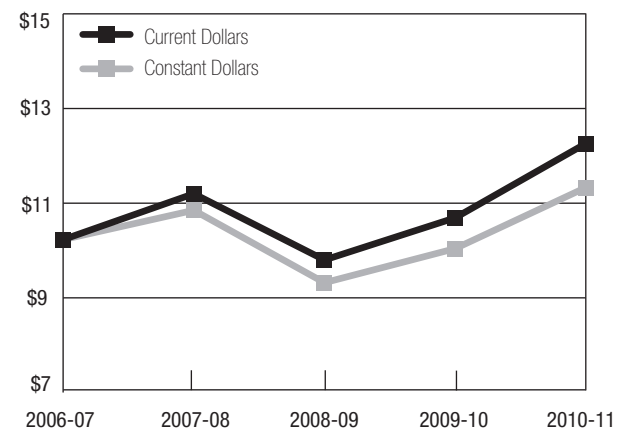
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





# BART (Bay Area Rapid Transit District)

300 Lakeside Drive, Oakland, CA 94612

<http://www.bart.gov/>

(510) 465-2278

## General Description

Starting Year	1972: Oakland/Fremont; 1973: Oakland/Richmond, Oakland/Concord & within SF; 1974: Transbay service, systemwide operations; 1995: North Concord/Martinez extension; 1996: Colma and Pittsburg/Baypoint extensions; 1997: extension to Castro Valley and Dublin/Pleasanton; 2003: extension to San Mateo county, San Francisco International Airport
Organization Type	Transit district created by the state Legislature
Governing Body	9-member elected board of directors
Board Selection	9 election districts within the 3-county district
Contract Service	East Bay Paratransit Consortium (ADA) contracts with ATC - Vancom

## Service Area

Square Miles	93
Population	833,762
Ridership per Capita	130.12

BART District member counties are Alameda, Contra Costa and San Francisco. Rail service also is provided to Daly City, Colma, San Bruno and Millbrae in San Mateo County.

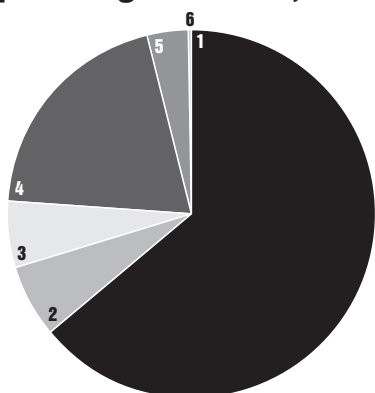
## Fare Structure

Category	Single Fare
Adult	\$1.75 - \$10.90*
Youth (under 5)	Free
Youth (age 5-12)	\$0.66 - 4.09**
Senior	\$0.66 - 4.09**
Disabled	\$0.66 - 4.09**

\* 6.25% discount with high value tickets

\*\* 62.5% off regular adult fare, requires advanced purchase of ticket

## Operating Revenue, FY 2010-11



1	Total Farebox Revenue	68%
2	Non-Fare Revenue	7%
3	Property Tax	6%
4	County Sales Tax	21%
5	STA	4%
6	Federal Transit Grants	<1%
7	Other	-7%

## System Characteristics

**Active Fleet** 669 Heavy Rail

**Routes** 5 Total

Transbay	4
East Bay only	1

## Hours of Operation

Monday – Friday	4:00 am – midnight*
Saturday	6:00 am – midnight*
Sunday	8:00 am – midnight*

\* Most stations have departures after midnight. Please check the schedule for exact times.

## Inter-Operator Coordination

### Inter-Operator Connections

AC Transit	Muni
Air BART	SamTrans
Amtrak	VTA
Benicia Breeze	San Joaquin Regional Transit District
County Connection	Tri Delta Transit
Dumbarton Express	Union City Transit
Golden Gate	Vallejo Transit
LAVTA	WestCAT
Martinez Link	

## Joint Fare Instruments and Transfers

BART Plus Pass	BART/Tri Delta Transfer
BART/County Connection Transfer	BART/Union City Transfer
BART/Muni Transfer	BART/VTA Transfer
BART/AC Transfer	BART/WestCAT Transfer
BART/Muni Fast Pass	BART/Wheels Transfer





## BART

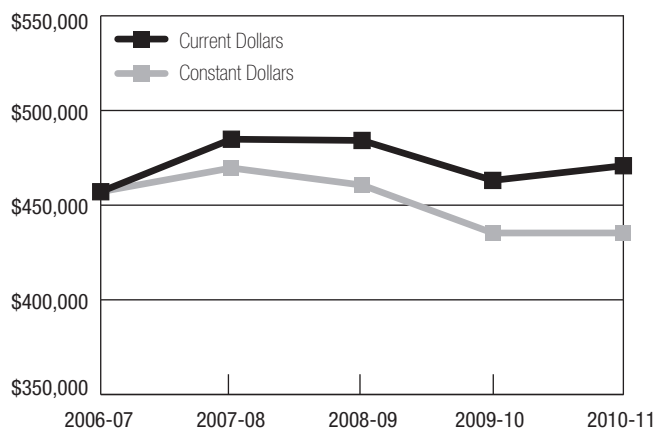
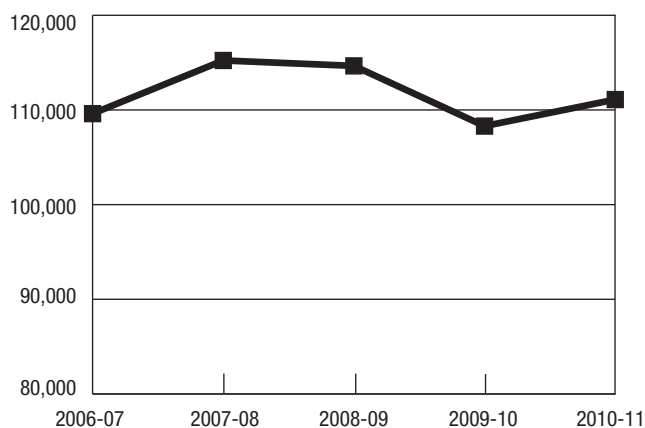
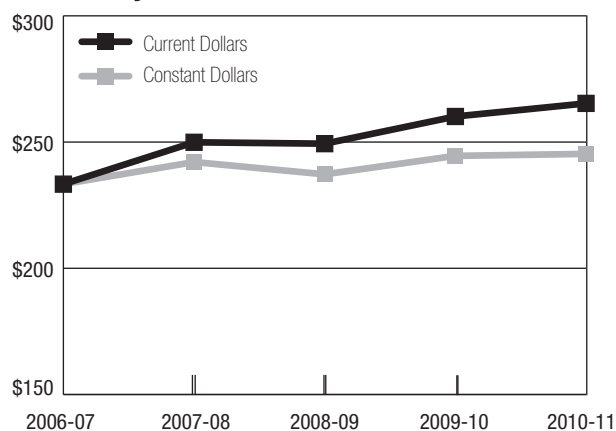
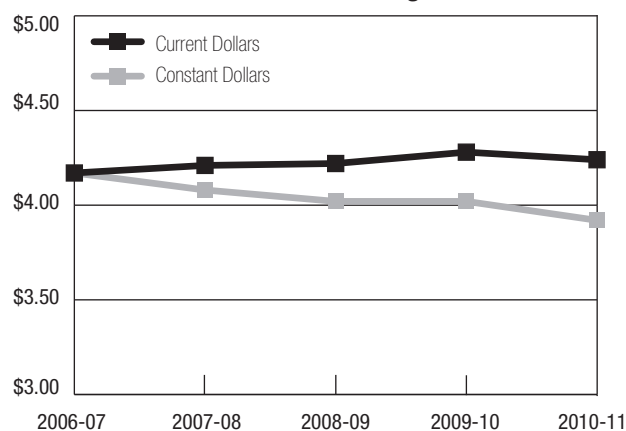
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Heavy Rail	HCost		457,093	484,824	484,177	463,074	470,826
East Bay Paratransit Consortium Cost*	PCost		8,196	9,008	9,341	9,652	10,423
Other Paratransit**			1,816	1,608	1,667	2,231	1,646
<b>Total Costs</b>			<b>\$467,105</b>	<b>\$495,440</b>	<b>\$495,185</b>	<b>\$474,957</b>	<b>\$482,895</b>
<b>Operating Revenue (000)</b>							
Farebox:	Heavy Rail	HRev	281,494	308,852	317,485	331,361	328,797
	Paratransit*	PRev	585	605	638	657	670
<b>Total Farebox Revenue</b>			<b>\$282,080</b>	<b>\$309,457</b>	<b>\$318,124</b>	<b>\$332,018</b>	<b>\$329,467</b>
Non-Fare Revenue			30,724	32,332	31,213	36,670	32,736
Property Tax			27,419	28,955	30,356	30,114	29,490
County Sales Tax			139,890	143,112	122,860	107,161	103,201
TDA			0	0	0	0	0
STA			21,190	21,726	801	0	18,769
Federal Transit Grants			4,176	4,571	4,408	28,910	229
Other***			-37,948	8,638	21,903	-20,208	-30,997
<b>Total Revenue</b>			<b>\$467,531</b>	<b>\$548,792</b>	<b>\$529,665</b>	<b>\$514,665</b>	<b>\$482,895</b>

\*In partnership with AC Transit, BART provides paratransit in western Alameda and Contra Costa counties and in part of San Francisco through the East Bay Paratransit Consortium (EBPC). BART contributes 31% of the funding for EBPC. Operating Data and Performance Concepts reflect 31% of the EBPC operations.

\*\*BART also provides funding to MUNI, CCCTA, Tri-Delta, and LAVTA for paratransit outside the EBPC area. Operating and performance data for those services are listed by those operators.

\*\*\*Inter-budget transfers

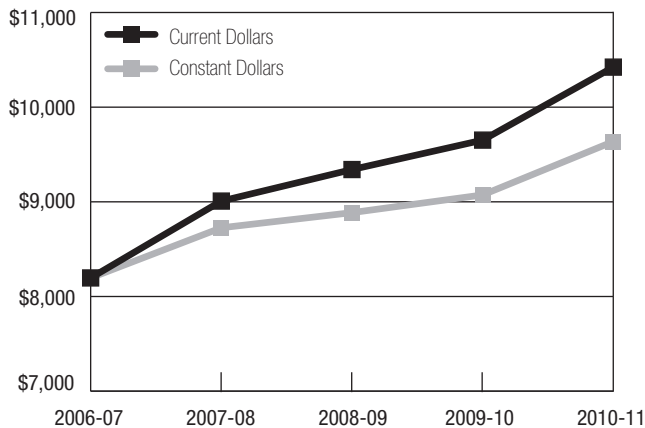
HEAVY RAIL PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	HPass	109,611	115,228	114,655	108,298	111,099
Average Weekday Ridership		362,483	384,231	379,007	357,461	368,921
Revenue Vehicle Miles (000)	HRVM	66,091	66,988	67,843	63,238	63,347
Revenue Vehicle Hours (000)	HRVH	1,959	1,940	1,942	1,780	1,775
Employee Equivalents (FTE)	HEmp	3,265	3,344	3,380	3,327	3,218
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	HCost/HRVH	\$233.33	\$249.91	\$249.36	\$260.13	\$265.32
Cost Efficiency (constant FY07 \$)		\$233.33	\$242.08	\$237.22	\$244.53	\$245.31
Cost Effectiveness (current \$)	HCost/HPass	\$4.17	\$4.21	\$4.22	\$4.28	\$4.24
Cost Effectiveness (constant FY07 \$)		\$4.17	\$4.08	\$4.02	\$4.02	\$3.92
Service Effectiveness	HPass/HRVH	56.0	59.4	59.1	60.8	62.6
Service Effectiveness	HPass/HRVM	1.7	1.7	1.7	1.7	1.8
Labor Efficiency (000)	HRVH/HEmp	0.6	0.6	0.6	0.5	0.6
Farebox Recovery	HRev/HCost	61.6%	63.7%	65.6%	71.6%	69.8%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

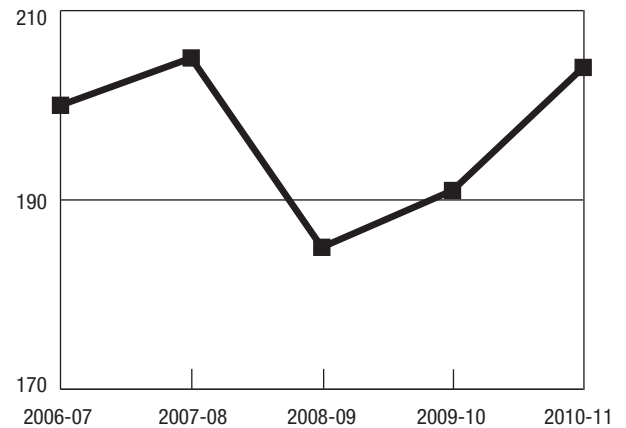
PARATRANSIT PERFORMANCE*		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	200	205	185	191	204
Average Weekday Ridership		672	707	713	740	802
Revenue Vehicle Miles (000)	PRVM	1,762	1,806	1,921	1,948	1,967
Revenue Vehicle Hours (000)	PRVH	115	116	121	124	129
Employee Equivalents (FTE)	PEmp	N/A	N/A	N/A	N/A	N/A
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$71.27	\$77.66	\$76.94	\$77.86	\$80.84
Cost Efficiency (constant FY07 \$)		\$71.27	\$75.23	\$73.20	\$73.19	\$74.74
Cost Effectiveness (current \$)	PCost/PPass	\$40.98	\$43.94	\$50.40	\$50.44	\$51.15
Cost Effectiveness (constant FY07 \$)		\$40.98	\$42.57	\$47.95	\$47.41	\$47.30
Service Effectiveness	PPass/PRVH	1.7	1.8	1.5	1.5	1.6
Service Effectiveness	PPass/PRVM	0.0	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	PRev/PCost	5.8%	5.7%	5.8%	5.5%	5.6%

\*In partnership with AC Transit, BART provides paratransit in western Alameda and Contra Costa counties and in part of San Francisco through the East Bay Paratransit Consortium (EBPC). BART contributes 31% of the funding for EBPC. Operating Data and Performance Concepts reflect 31% of the EBPC operations.

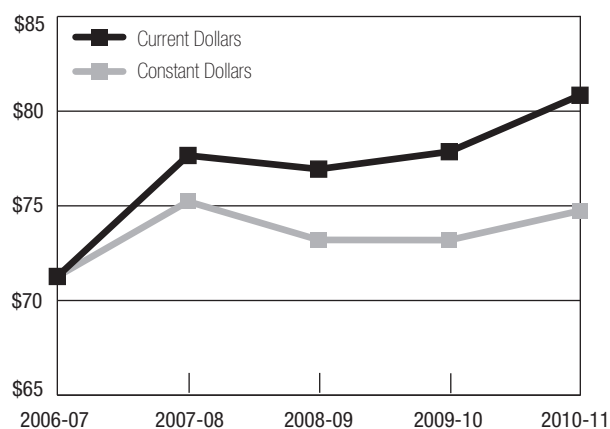
**Operating Cost [In Thousands]**



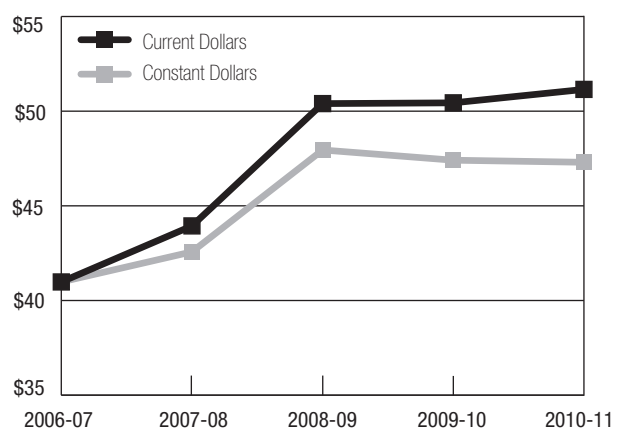
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**



### General Description

Starting Year	1986
Organization Type	Municipal transit services division within the city's Finance Department
Governing Body	5-member City Council
Contract Service	MV Public Transportation, Inc. (Fixed-Route and Paratransit), Veterans Corporation, Liberty Transit Inc. (Taxi Scrip Program)

### Service Area

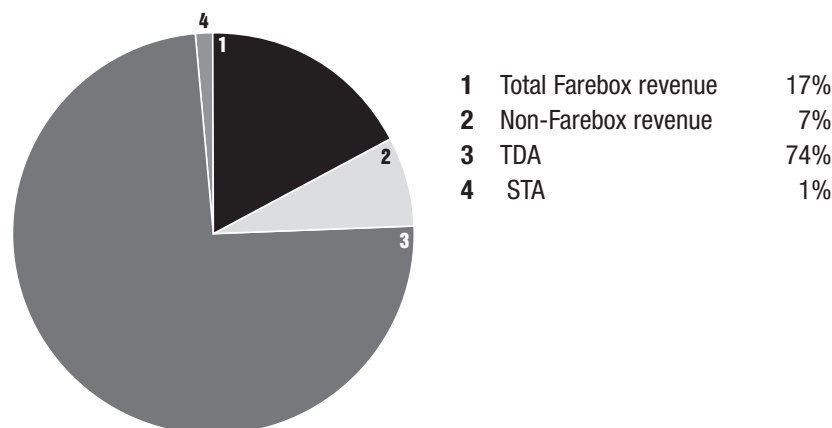
Square Miles	13
Population	27,978
Ridership per Capita	2.0

Service area includes the city of Benicia, the city of Vallejo, Pleasant Hill BART Station, Martinez Amtrak Station and Sun Valley Mall.

### Fare Structure

Category	Single Fare	Monthly Passes
Adult	\$1.75-4.50	\$55.20-90.00
Youth (ages 6-18)	\$1.50-4.50	\$43.20-81.00
Senior	\$0.85-2.25	\$27.60-45.00
Disabled	\$0.85-2.25	\$27.60-45.00
Paratransit	\$3.50-5.50	n/a 10 ride only

### Operating Revenue, FY 2010-11



### System Characteristics

<b>Active Fleet</b>	<b>6 Total</b>
	2 Motor Bus
	4 Demand Response

<b>Routes</b>	<b>6 Total</b>
	3 Fixed
	2 Flex Route
	1 Paratransit

### Hours of Operation

Monday – Friday	5:50 am – 8:50 pm
Saturday	7:00 am – 7:00 pm
Sunday	No service

### Inter-Operator Coordination

#### Inter-Operator Connections

Amtrak  
Baylink Ferry  
County Connection  
Fairfield/Suisun Transit  
Tri Delta Transit  
Vallejo Transit/Baylink Express  
VINE  
WestCAT

#### Joint Fare Instruments and Transfers

Baylink Day Pass  
Baylink Monthly Pass  
Vallejo Transit Monthly City Pass



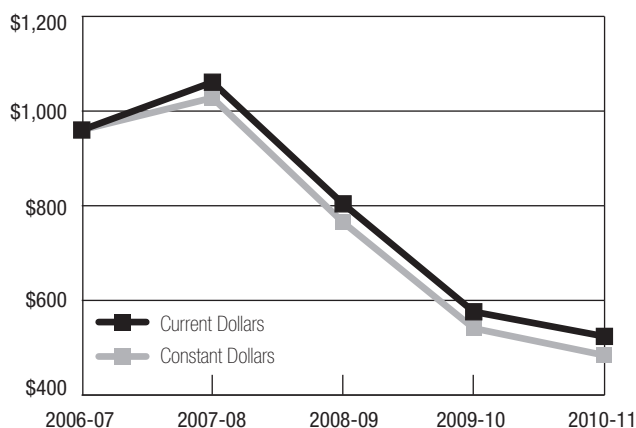
# Benicia Breeze

## Benicia Breeze

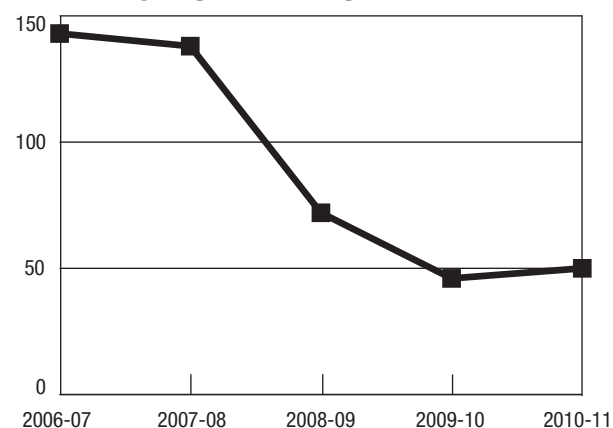
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		960	1,061	804	576	524
Paratransit	PCost		364	328	415	413	413
<b>Total Costs</b>			<b>\$1,324</b>	<b>\$1,389</b>	<b>\$1,219</b>	<b>\$989</b>	<b>\$937</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	212	294	118	55	145
	Paratransit	PRev	23	9	13	13	18
<b>Total Farebox Revenue</b>			<b>\$235</b>	<b>\$302</b>	<b>\$130</b>	<b>\$68</b>	<b>\$163</b>
Non-Fare Revenue			6	24	13	21	66
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			943	905	796	750	692
STA			65	72	28	90	12
Federal Transit Grants			99	0	0	0	0
Other			41	0	0	0	0
<b>Total Revenue</b>			<b>\$1,390</b>	<b>\$1,303</b>	<b>\$968</b>	<b>\$929</b>	<b>\$933</b>

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	143	138	72	46	50
Average Weekday Ridership		590	750	180	206	230
Revenue Vehicle Miles (000)	BRVM	255	349	135	77	75
Revenue Vehicle Hours (000)	BRVH	16	19	9	6	6
Employee Equivalents (FTE)	BEmp	16	21	19	4	4
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$59.99	\$54.86	\$86.79	\$94.24	\$85.73
Cost Efficiency (constant FY06 \$)		\$59.99	\$53.14	\$82.56	\$88.58	\$79.26
Cost Effectiveness (current \$)	BCost/BPass	\$6.71	\$7.67	\$11.12	\$12.55	\$10.48
Cost Effectiveness (constant FY06 \$)		\$6.71	\$7.43	\$10.58	\$11.80	\$9.69
Service Effectiveness	BPass/BRVH	8.9	7.2	7.8	7.5	8.2
Service Effectiveness	BPass/BRVM	0.6	0.4	0.5	0.6	0.7
Labor Efficiency (000)	BRVH/BEmp	1.0	0.9	0.5	1.5	1.5
Farebox Recovery	BRev/BCost	22.1%	27.7%	14.7%	9.5%	27.7%

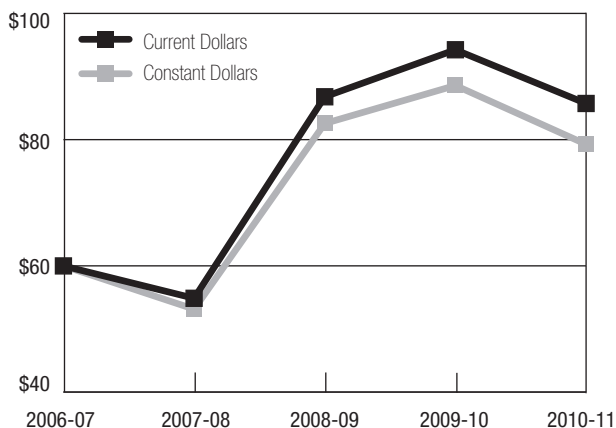
**Operating Cost [In Thousands]**



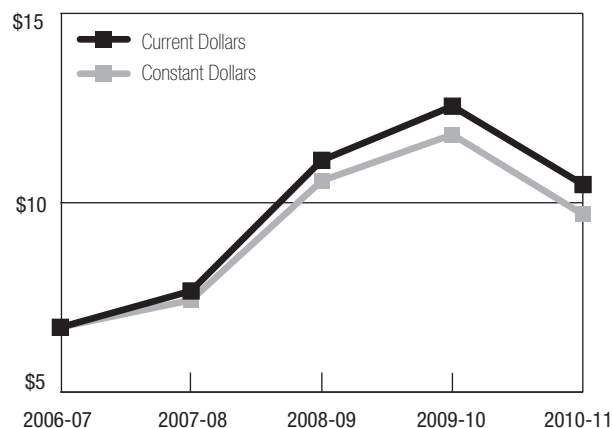
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



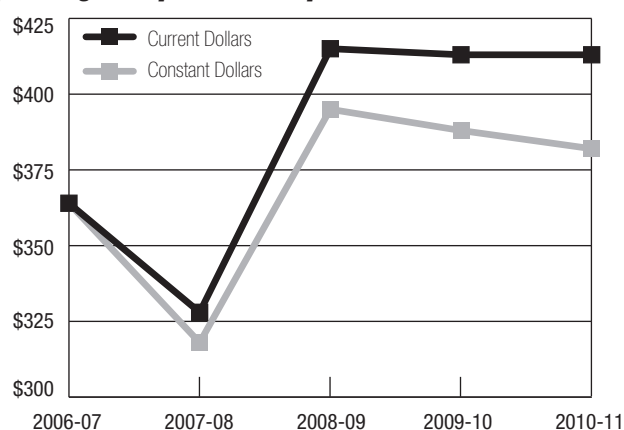
**Cost Effectiveness — Cost/Passenger**



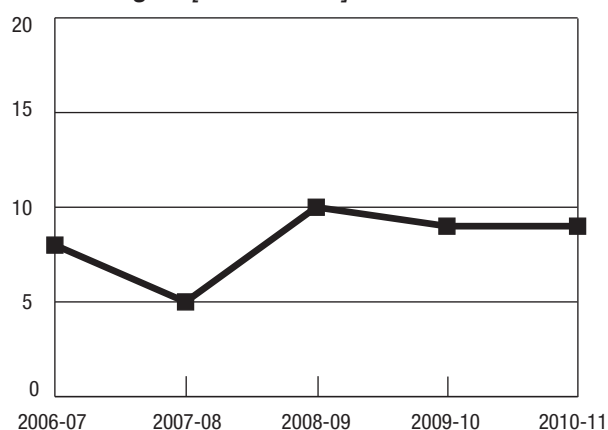


PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	8	5	10	9	9
Average Weekday Ridership		42	25	21	31	42
Revenue Vehicle Miles (000)	PRVM	109	41	46	42	42
Revenue Vehicle Hours (000)	PRVH	6	3	4	5	5
Employee Equivalents (FTE)	PEmp	6	6	6	8	8
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$64.97	\$102.98	\$97.57	\$82.60	\$82.60
Cost Efficiency (constant FY06 \$)		\$64.97	\$99.75	\$92.82	\$77.65	\$76.37
Cost Effectiveness (current \$)	PCost/PPass	\$43.70	\$67.62	\$42.02	\$45.89	\$45.89
Cost Effectiveness (constant FY06 \$)		\$43.70	\$65.51	\$39.98	\$43.14	\$42.43
Service Effectiveness	PPass/PRVH	1.5	1.5	2.3	1.8	1.8
Service Effectiveness	PPass/PRVM	0.1	0.1	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	0.9	0.5	0.7	6.0	6.0
Farebox Recovery	PRev/PCost	6.3%	2.7%	3.0%	3.1%	4.4%

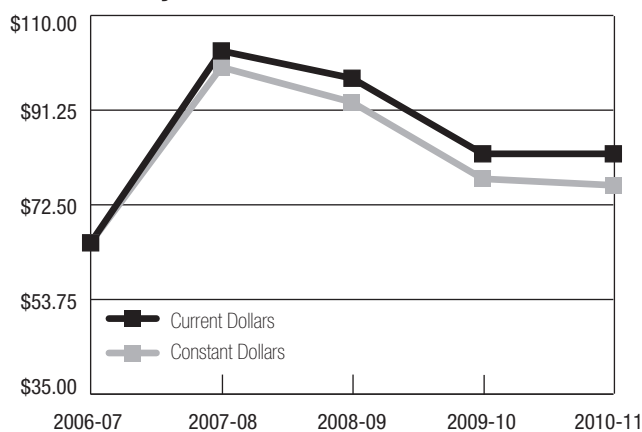
Operating Cost [In Thousands]



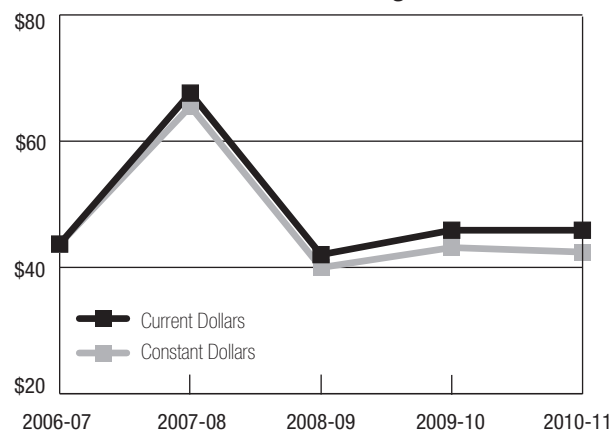
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger







# Caltrain (Peninsula Corridor Joint Powers Board)

1250 San Carlos Avenue, San Carlos, CA 94070  
http://www.caltrain.org/  
(650) 508-6200

## General Description

Starting Year	1863: Southern Pacific; 1980: Caltrans; 1992: Joint Powers Board (JPB)
Organization Type	Joint powers authority comprised of City and County of San Francisco, SamTrans and Santa Clara Valley Transportation Authority. SamTrans is the managing agency of Caltrain.
Governing Body	3 representatives from each of the JPB member agencies
Contract Service	Amtrak (service and maintenance)

## Service Area

Square Miles	424.5
Population	3,690,367
Ridership per Capita	3.2

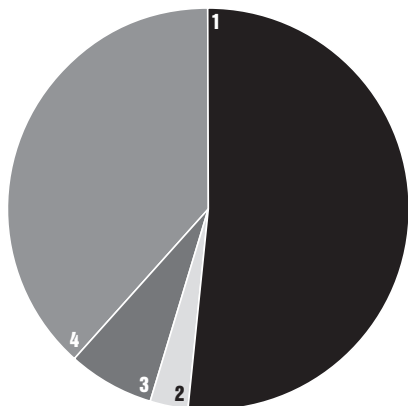
## Fare Structure\*

Category	One-Way	8-ride Ticket	Monthly Ticket	Ticket by Mail
Adult	\$2.50-\$12.50	\$17.00-\$85.00	\$66.25-\$331.25	Available for 8-ride & Monthly
Youth	\$1.25-\$6.25	\$8.50-\$42.50	\$33.00-\$165.50	Available for 8-ride & Monthly
Senior	\$1.25-\$6.25	\$8.50-\$42.50	\$33.00-\$165.50	Available for 8-ride & Monthly
Disabled	\$1.25-\$6.25	\$8.50-\$42.50	\$33.00-\$165.50	Available for 8-ride & Monthly

Services are provided in the counties of San Francisco, San Mateo and to Gilroy in Santa Clara

\* Roundtrip fare is twice the one-way fare.

## Operating Revenue, FY 2010-11



1	Farebox	51.4%
2	Non-Fare revenue	3.8%
3	Federal Transit Grants	6.7%
4	Other	38.1%

\* Other: Subsidy from member agencies and rental income

## System Characteristics

<b>Active Fleet</b>	<b>147 Total</b>
	118 Cars
	29 Locomotives
<b>Routes</b>	<b>32 Total</b>
	1 Rail
	31 Feeder Shuttle

## Hours of Operation

Monday – Friday	4:30 am – 1:32 am
Saturday	7:00 am – 1:37 am
Sunday	7:00 am – 10:36 pm

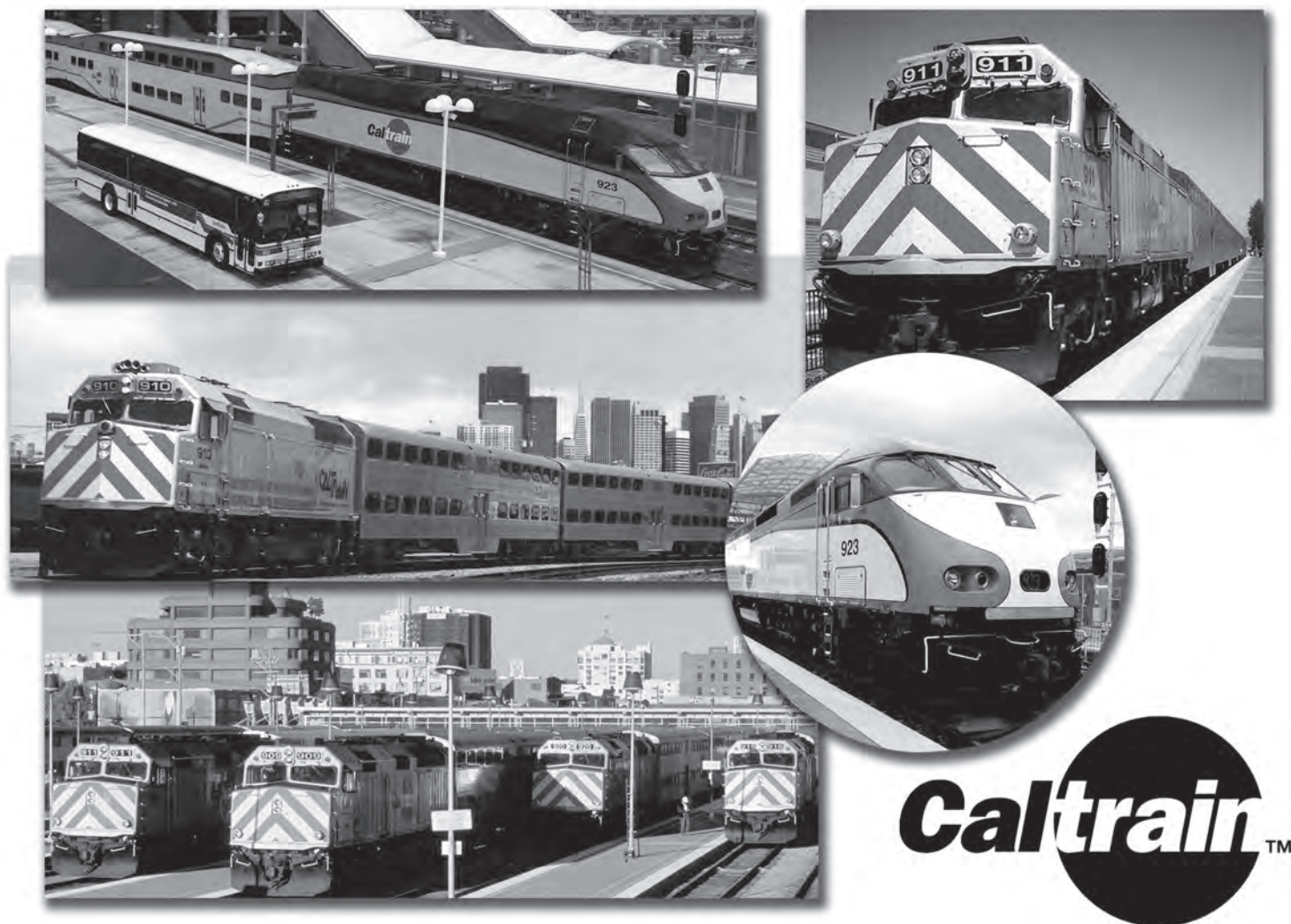
## Inter-Operator Coordination

### Inter-Operator Connections

ACE	Hwy. 17 Express
Amtrak	Monterey/SJ Express
BART	Muni
Capitol Corridor	SamTrans
Dumbarton Express	VTA

### Joint Fare Instruments and Transfers

VTA Transfer w/Caltrain Monthly
SamTrans Transfer w/Caltrain Monthly



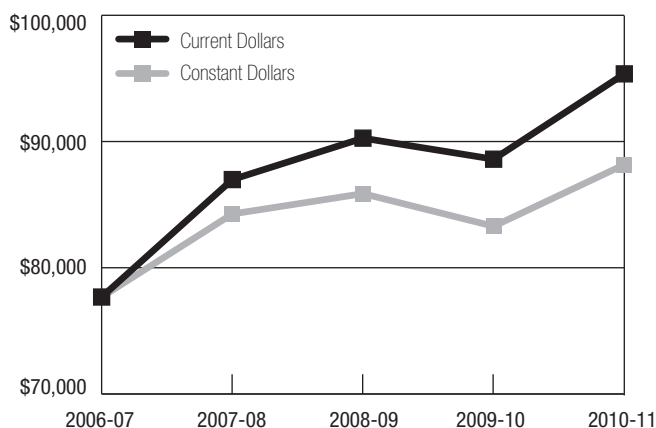
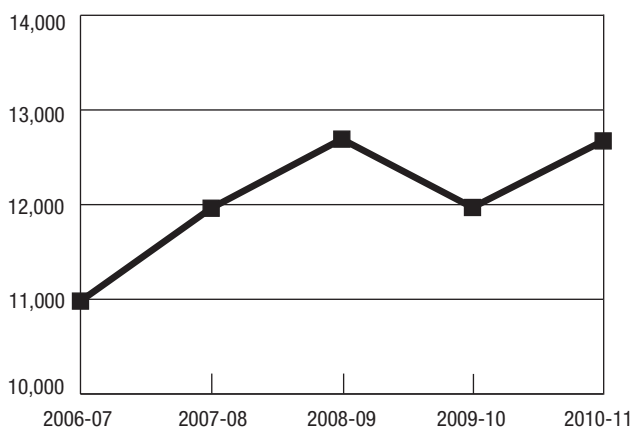
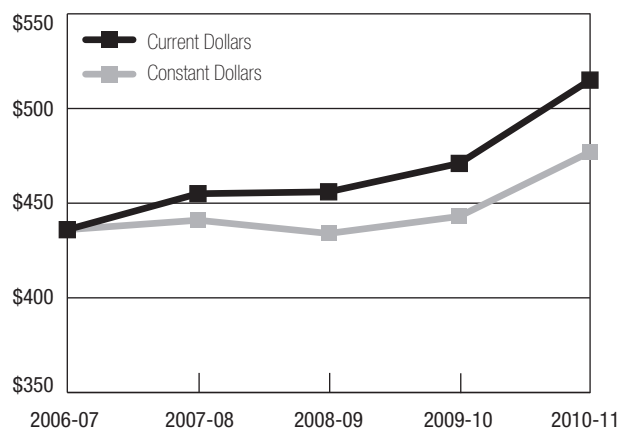
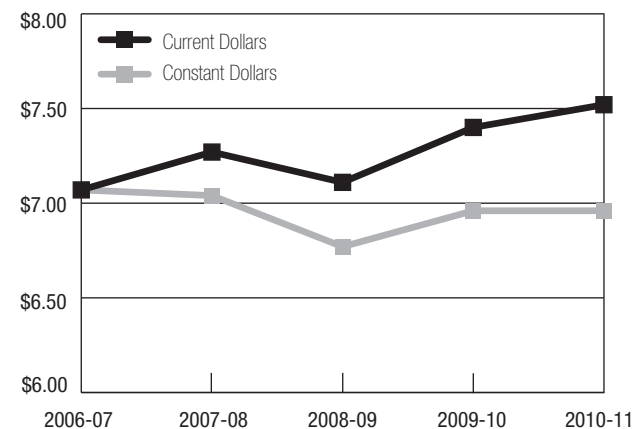
## Caltrain

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Heavy Rail	HCost		77,680	86,985	90,267	88,601	95,359
<b>Total Costs</b>			<b>\$77,680</b>	<b>\$86,985</b>	<b>\$90,267</b>	<b>\$88,601</b>	<b>\$95,359</b>
<b>Operating Revenue (000)</b>							
Farebox	Heavy Rail	HRev	34,845	38,399	43,272	42,732	49,026
<b>Total Farebox Revenue</b>			<b>\$34,845</b>	<b>\$38,399</b>	<b>\$43,272</b>	<b>\$42,732</b>	<b>\$49,026</b>
Non-Fare Revenue			5,158	4,972	3,112	3,452	3,608
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			0	0	0	0	0
STA			3,286	130	0	0	0
Federal Transit Grants			0	229	120	97	6,369
Other*			34,391	43,228	43,763	42,320	36,356
<b>Total Revenue</b>			<b>\$77,680</b>	<b>\$86,958</b>	<b>\$90,267</b>	<b>\$88,601</b>	<b>\$95,359</b>

\*Other: subsidy from member agencies and rental income.

HEAVY RAIL PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	HPass	10,981	11,962	12,692	11,970	12,673
Average Weekday Ridership		34,867	37,000	40,066	37,745	39,764
Revenue Vehicle Miles (000)	HRVM	6,244	6,710	6,896	6,570	6,958
Revenue Vehicle Hours (000)	HRVH/HEmp	178	191	198	188	185
Employee Equivalents (FTE)**	HEmp	105	103	101	110	110
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	HCost/HRVH	\$436.40	\$455.42	\$455.89	\$471.28	\$515.45
Cost Efficiency (constant FY07 \$)		\$436.40	\$441.15	\$433.69	\$443.01	\$476.58
Cost Effectiveness (current \$)	HCost/HPass	\$7.07	\$7.27	\$7.11	\$7.40	\$7.52
Cost Effectiveness (constant FY07 \$)		\$7.07	\$7.04	\$6.77	\$6.96	\$6.96
Service Effectiveness	HPass/HRVH	61.7	62.6	64.1	63.7	68.5
Service Effectiveness	HPass/HRVM	1.8	1.8	1.8	1.8	1.8
Labor Efficiency (000)	HRVH/HEmp	1.7	1.9	2.0	1.7	1.7
Farebox Recovery	HRev/HCost	44.9%	44.1%	47.9%	48.2%	51.4%

\*\* FTE numbers for Caltrain/JPB were not reported to the National Transit Database. Per the Joint Powers Agreement, SamTrans acts as the managing agency for Caltrain/JPB. FTE noted here for the purpose of the Bay Area Transit Operators Statistical Summary were calculated based on numbers of SamTrans staff hours billed to the JPB for work performed on behalf of Caltrain/JPB. The number of hours were then divided by 2000 hours/FTE to arrive at the FTE figure reported above; these numbers were generated for the purpose of this report only.

**Operating Cost [In Thousands]**

**Total Passengers [In Thousands]**

**Cost Efficiency — Cost/Revenue Vehicle Hour**

**Cost Effectiveness — Cost/Passenger**




## General Description

Starting Year	1980
Organization Type	Joint Powers Authority
Governing Body	11-member board, with city and county representatives
Board Selection	Appointed by County Board of Supervisors and city councils
Advisory Board	Civilian Advisory Committee of appointed local representatives

## Service Area

Square Miles	180
Population	461,500
Ridership per Capita	7.5

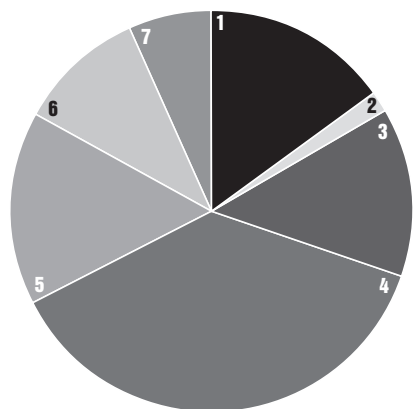
Service area includes the cities of Concord, Clayton, Lafayette, Martinez, Orinda, Pleasant Hill, San Ramon and Walnut Creek; the towns of Danville and Moraga; and unincorporated areas of central Contra Costa County.

## Fixed-Route Fare Structure

Category	Single Fare
Adult	\$2.00
Youth (under 6)	Free
Senior/Disabled	\$1.00
Transfer	Free
Inter-Operator Transfer	\$1.00
*BART to Bus transfer	

(\*Fares changed in March 2009)

## Operating Revenue, FY 2010–11



1	Total Farebox revenue	15%
2	Non-Farebox revenue	2%
3	County Sales Tax	14%
4	TDA	37%
5	STA	16%
6	Federal Transit Grant	10%
7	Other	7%

## System Characteristics

<b>Active Fleet</b>	<b>194 Total</b>
	131 Motor Buses
	63 Vans

<b>Routes</b>	<b>30 Total</b>
	23 Local
	7 Express

## Hours of Operation

Monday – Friday	4:30 am – 11:30 pm
Saturday	7:00 am – 10:30 pm
Sunday	7:00 am – 10:30 pm

## Inter-Operator Coordination

### Inter-Operator Connections

Amtrak	MAX (Modesto)
BART	Benicia Breeze
LAVTA	Vallejo Transit
Tri Delta Transit	Solano Express
WestCAT	

### Joint Fare Instruments and Transfers

BART Plus Transfer
BART Transfer
LAVTA Transfer
Tri Delta Transit Transfer
WestCAT Transfer
East Bay Value Pass





# The County Connection



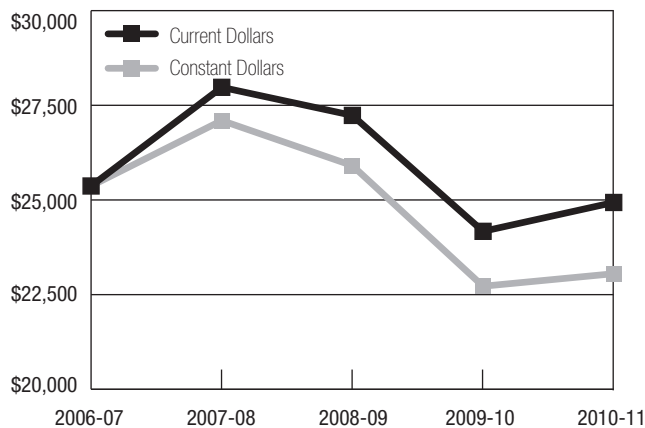
## County Connection

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		25,369	27,975	27,233	24,172	24,934
Paratransit	PCost		4,403	4,925	4,936	5,149	5,592
<b>Total Costs</b>			<b>\$29,772</b>	<b>\$32,900</b>	<b>\$32,169</b>	<b>\$29,321</b>	<b>\$30,526</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	4,424	4,737	4,562	4,176	4,070
	Paratransit	PRev	472	485	537	580	574
<b>Total Farebox Revenue</b>			<b>\$4,896</b>	<b>\$5,222</b>	<b>\$5,099</b>	<b>\$4,756</b>	<b>\$4,644</b>
Non-Fare Revenue			641	722	689	515	484
Property Tax			0	0	0	0	0
County Sales Tax			3,202	2,381	2,558	4,182	4,168
TDA			15,754	13,407	15,755	12,587	11,352
STA			2,247	5,717	2,514	1,216	4,768
Federal Transit Grants			2,858	2,874	2,847	4,920	3,108
Other			174	2,578	2,352	1,380	2,002
<b>Total Revenue</b>			<b>\$29,772</b>	<b>\$32,900</b>	<b>\$31,814</b>	<b>\$29,557</b>	<b>\$30,526</b>

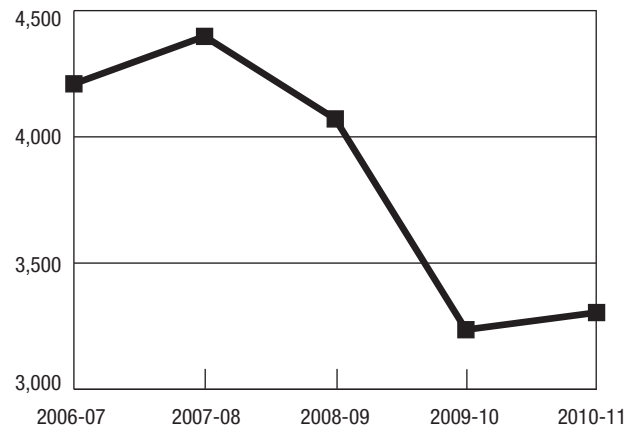
## County Connection

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	4,210	4,398	4,071	3,236	3,304
Average Weekday Ridership		15,338	16,008	14,846	11,505	11,937
Revenue Vehicle Miles (000)	BRVM	3,222	3,324	3,110	2,306	2,302
Revenue Vehicle Hours (000)	BRVH	260	281	267	216	209
Employee Equivalents (FTE)	BEmp	270	300	265	264	257
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$97.64	\$99.58	\$101.89	\$112.06	\$119.36
Cost Efficiency (constant FY07 \$)		\$97.64	\$96.46	\$96.93	\$105.34	\$110.36
Cost Effectiveness (current \$)	BCost/BPass	\$6.03	\$6.36	\$6.69	\$7.47	\$7.55
Cost Effectiveness (constant FY07 \$)		\$6.03	\$6.16	\$6.36	\$7.02	\$6.98
Service Effectiveness	BPass/BRVH	16.2	15.7	15.2	15.0	15.8
Service Effectiveness	BPass/BRVM	1.3	1.3	1.3	1.4	1.4
Labor Efficiency (000)	BRVH/BEmp	1.0	0.9	1.0	0.8	0.8
Farebox Recovery	BRev/BCost	17.4%	16.9%	16.8%	17.3%	16.3%

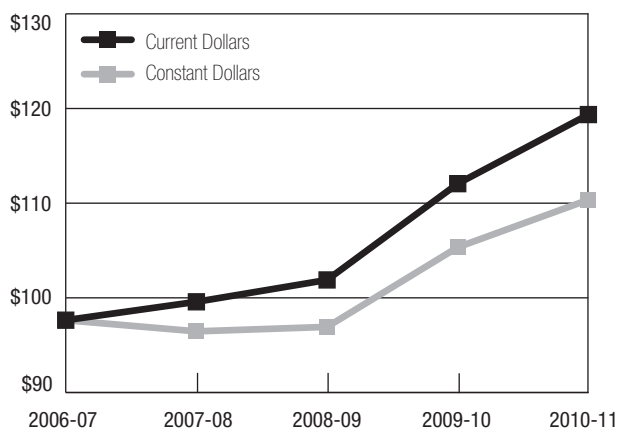
**Operating Cost [In Thousands]**



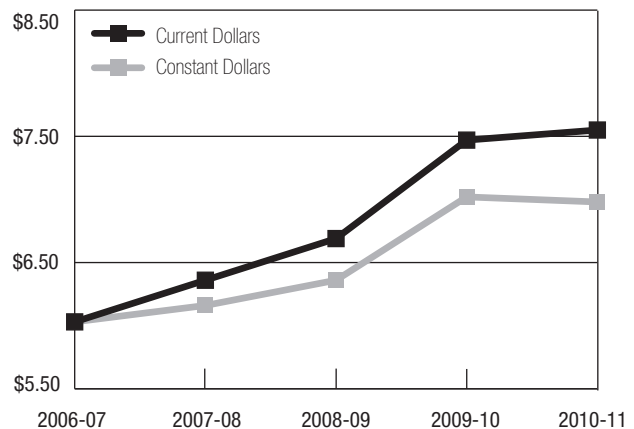
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**

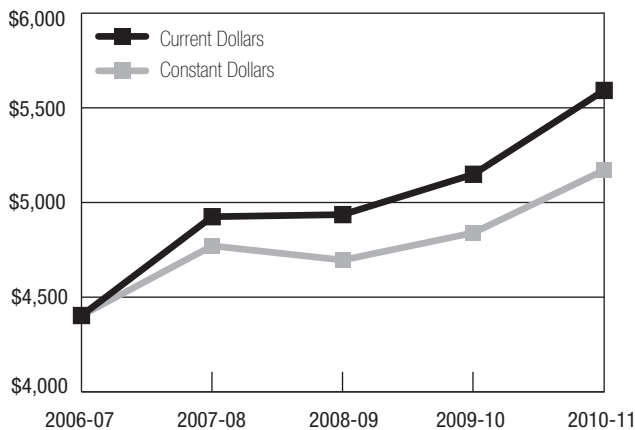
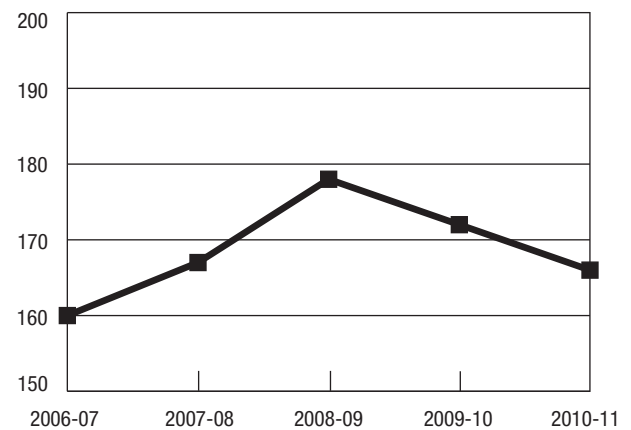
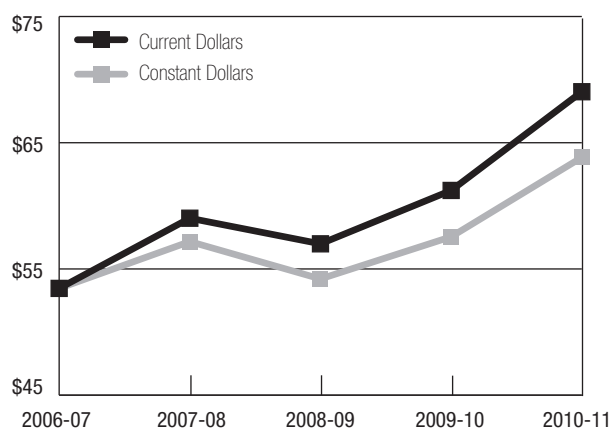
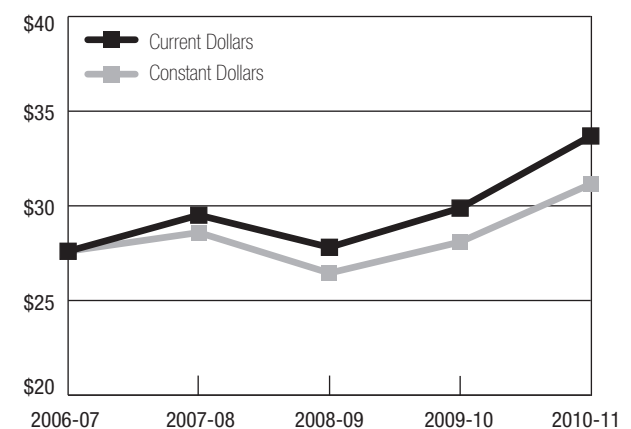


**Cost Effectiveness — Cost/Passenger**





PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	160	167	178	172	166
Average Weekday Ridership		593	600	660	634	611
Revenue Vehicle Miles (000)	PRVM	1,343	1,362	1,395	1,360	1,296
Revenue Vehicle Hours (000)	PRVH	82	83	87	84	81
Employee Equivalents (FTE)	PEmp	3	3	2	2	2
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$53.46	\$59.02	\$56.99	\$61.22	\$69.04
Cost Efficiency (constant FY07 \$)		\$53.46	\$57.17	\$54.21	\$57.55	\$63.84
Cost Effectiveness (current \$)	PCost/PPass	\$27.60	\$29.51	\$27.81	\$29.88	\$33.69
Cost Effectiveness (constant FY07 \$)		\$27.60	\$28.59	\$26.45	\$28.09	\$31.15
Service Effectiveness	PPass/PRVH	1.9	2.0	2.0	2.0	2.0
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	27.5	27.8	433.0	42.1	40.5
Farebox Recovery	PRev/PCost	10.7%	9.9%	10.9%	11.3%	10.3%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**



# Fairfield/Suisun Transit System

2000 Cadenasso Drive, Fairfield, CA 94533

<http://www.ci.fairfield.ca.us/busroutes.htm>

(707) 428-7635

## General Description

Starting Year	1975 Fairfield, 1989 Fairfield & Suisun City transit systems consolidated
Organization Type	Municipal transit agency
Governing Body	Fairfield City Council
Board Selection	5 City Council members elected at large
Contract Service	MV Transportation

## Service Area

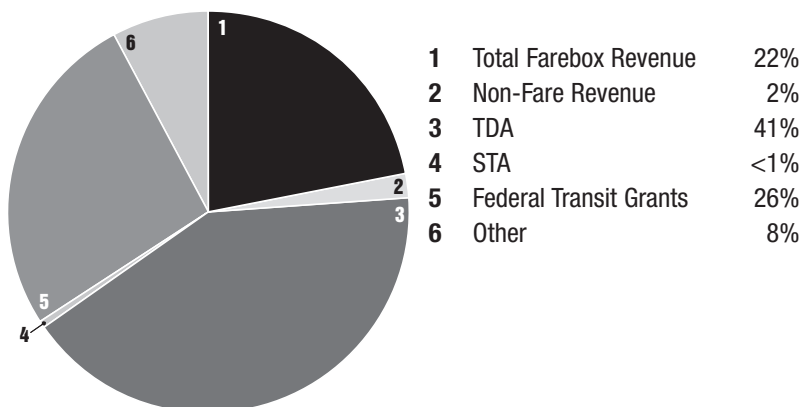
Square Miles	41
Population	131,661
Ridership per Capita	7.0

Service is provided in the cities of Fairfield (which consists of the Travis Air Force Base and the Cordelia Villages Area) and Suisun City. The combined intercity and commute routes (Routes 20, 30 and 40) connect Fairfield with Vacaville, Dixon, UC Davis, downtown Sacramento and Pleasant Hill BART station.

## Fixed-Route Fare Structure

Category	Single Fare	Intercity Fares	Monthly Pass
Adult	\$1.50	\$2.75 - \$10.75	\$30 - \$150
Youth (13-17)	\$1.50	\$2.75 - \$10.75	—
Senior/Disabled	\$0.75	—	\$15- \$75
Inter-Operator Transfer	\$0.15 - \$0.25	\$0.25 - \$4.00	—
Transfer	Free	Free	—

## Operating Revenue, FY 2010-11



## System Characteristics

<b>Active Fleet</b>	<b>68 Total</b>
	62 Motor Buses
	7 Paratransit

<b>Routes</b>	<b>13 Total</b>
	9 Local
	4 Other/Express

## Hours of Operation

Monday – Friday	4:10 am – 8:31 pm
Saturday	8:30 am – 6:15 pm
Sunday	No service

## Inter-Operator Coordination

### Inter-Operator Connections

BART  
Benicia Breeze  
Capitol Corridor  
Dixon Redit-Ride  
LAVTA  
Sacramento Regional Transit  
Unitrans  
Vacaville City Coach  
Vallejo Transit  
Yolobus



## Fairfield/Suisun Transit System

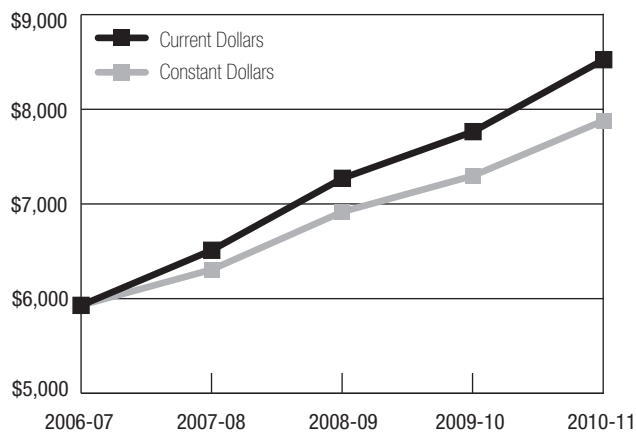
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		5,929	6,511	7,271	7,764	8,524
Paratransit*	PCost		697	886	948	1,235	1,125
<b>Total Costs</b>			<b>\$6,627</b>	<b>\$7,397</b>	<b>\$8,219</b>	<b>\$8,999</b>	<b>\$9,649</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	1,620	1,869	2,019	1,915	2,028
	Paratransit*	PRev	57	67	55	80	64
<b>Total Farebox Revenue</b>			<b>\$1,677</b>	<b>\$1,936</b>	<b>\$2,074</b>	<b>\$1,995</b>	<b>\$2,092</b>
Non-Fare Revenue			11	276	239	179	178
Property Tax			0	0	0		
County Sales Tax			0	0	0		
TDA			5,231	3,851	3,715	3,532	3,901
STA			288	230	230	67	67
Federal Transit Grants			2,312	2,196	2,531	2,812	2,497
Other			881	847	711	711	711
<b>Total Revenue</b>			<b>\$10,400</b>	<b>\$9,336</b>	<b>\$9,500</b>	<b>\$9,296</b>	<b>\$9,446</b>

\* Only DART demand response service are included in this summary

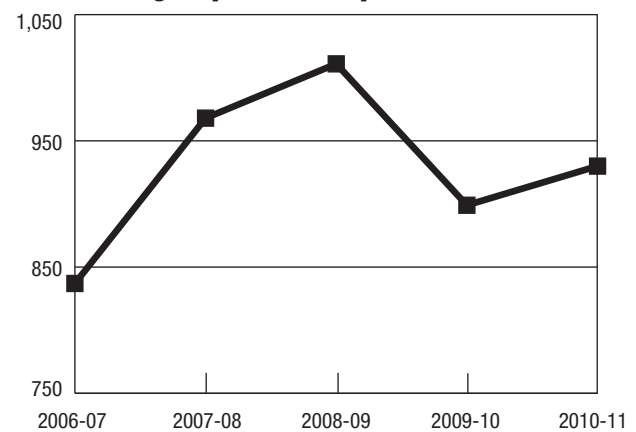
## Fairfield/Suisun Transit System

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	837	968	1,011	899	930
Average Daily Ridership		2,858	3,651	3,359	2,929	3,030
Revenue Vehicle Miles (000)	BRVM	1,421	1,545	1,587	1,618	1,622
Revenue Vehicle Hours (000)	BRVH	73	77	79	85	85
Employee Equivalents (FTE)	BEmp	52	72	72	65	65
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$81.22	\$84.22	\$92.04	\$91.74	\$100.56
Cost Efficiency (constant FY07 \$)		\$81.22	\$81.58	\$87.56	\$86.24	\$92.97
Cost Effectiveness (current \$)	BCost/BPass	\$7.08	\$6.73	\$7.19	\$8.63	\$9.17
Cost Effectiveness (constant FY07 \$)		\$7.08	\$6.51	\$6.84	\$8.12	\$8.48
Service Effectiveness	BPass/BRVH	11.5	12.5	12.8	10.6	11.0
Service Effectiveness	BPass/BRVM	0.6	0.6	0.6	0.6	0.6
Labor Efficiency (000)	BRVH/BEmp	1.4	1.1	1.1	1.3	1.3
Farebox Recovery	BRev/BCost	27.3%	28.7%	27.8%	24.7%	23.8%

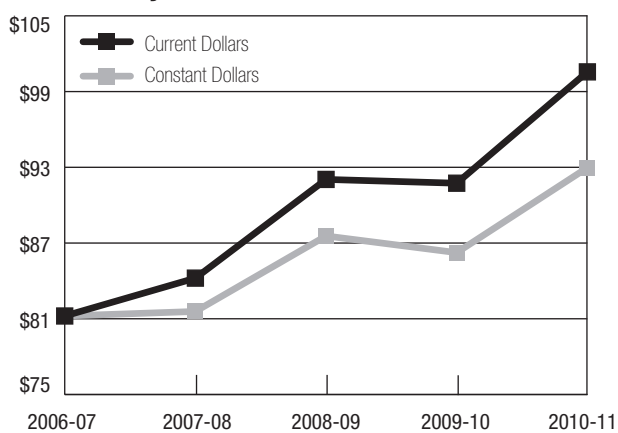
**Operating Cost [In Thousands]**



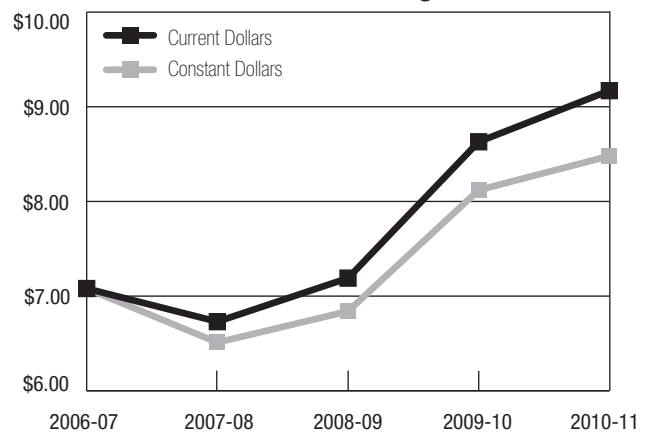
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



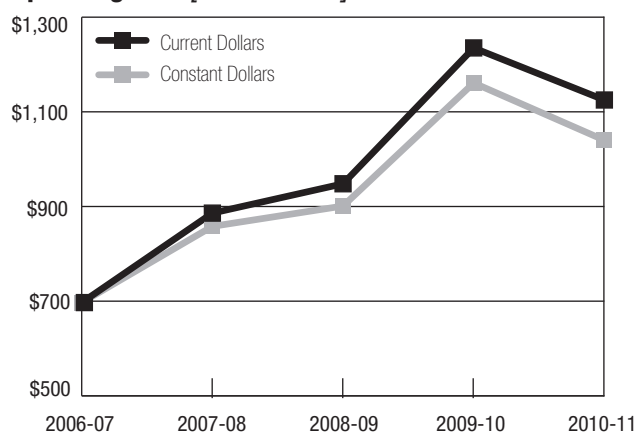
**Cost Effectiveness — Cost/Passenger**



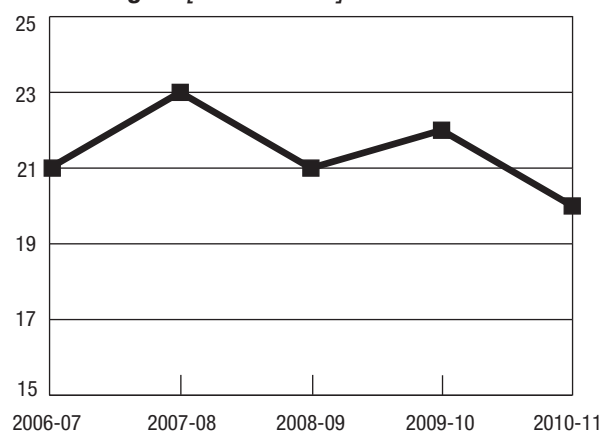
PARATRANSIT PERFORMANCE*		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	21	23	21	22	20
Average Daily Ridership		67	80	67	73	71
Revenue Vehicle Miles (000)	PRVM	132	150	151	199	171
Revenue Vehicle Hours (000)	PRVH	10	11	11	13	11
Employee Equivalents (FTE)	PEmp	10	10	10	7	7
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$68.42	\$82.82	\$86.14	\$94.53	\$102.28
Cost Efficiency (constant FY07 \$)		\$68.42	\$80.23	\$81.94	\$88.86	\$94.57
Cost Effectiveness (current \$)	PCost/PPass	\$32.86	\$39.19	\$45.12	\$55.18	\$56.25
Cost Effectiveness (constant FY07 \$)		\$32.86	\$37.96	\$42.92	\$51.87	\$52.01
Service Effectiveness	PPass/PRVH	2.1	2.1	1.9	1.7	1.8
Service Effectiveness	PPass/PRVM	0.2	0.2	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	1.0	1.1	1.1	1.9	1.6
Farebox Recovery	PRev/PCost	8.2%	7.6%	5.8%	6.5%	5.7%

\* Only DART demand response service are included in this summary

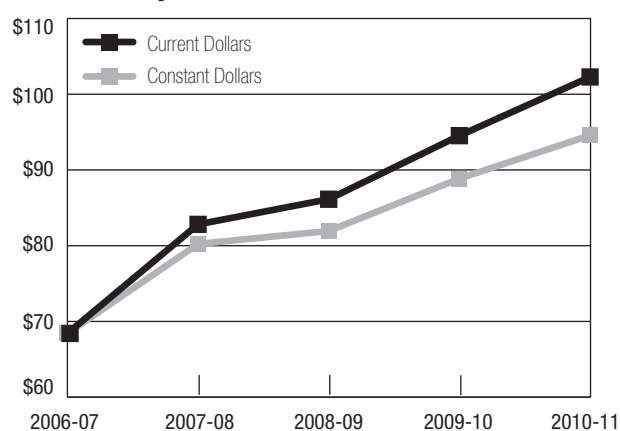
**Operating Cost [In Thousands]**



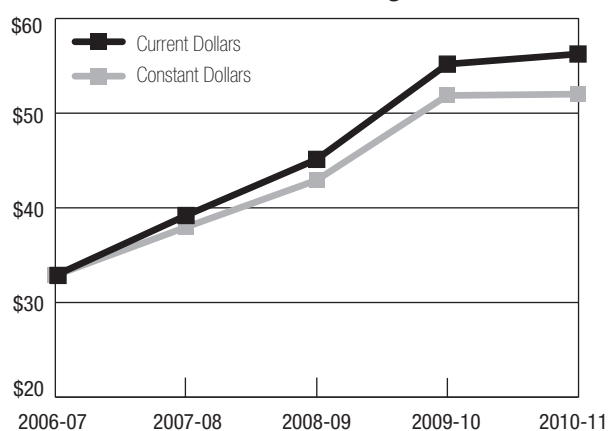
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**





# Golden Gate Transit (Golden Gate Bridge, Highway and Transportation District)

1011 Andersen Drive, San Rafael, CA 94901

<http://www.goldengate.org/>

(415) 257-4417

## General Description

Starting Year	1928 Golden Gate Bridge 1970 Ferry service 1971 Bus 1972 Transbay bus
Organization Type	Bridge, Highway and Transit District created by the State Legislature
Governing Body	19-member board of directors
Board Selection	Appointed by county boards of supervisors

## Service Area

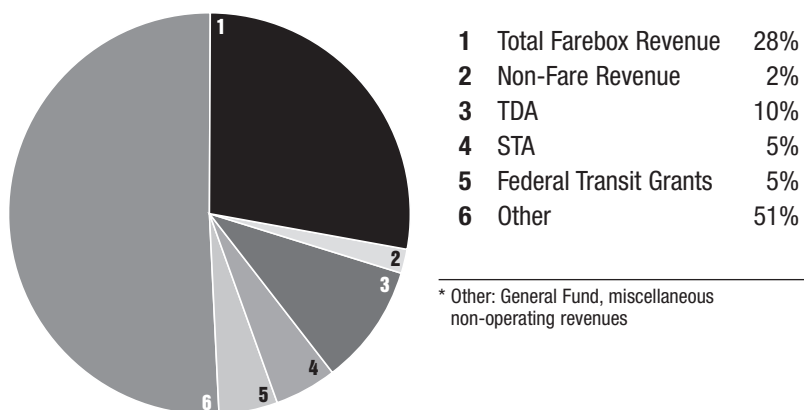
Square Miles	160
Population	815,000
Ridership per Capita	10.3

GGBHTD's service area includes the City and County of San Francisco, and the counties of Marin and Sonoma. Del Norte, Mendocino and Napa counties are voting members of the transit district, but GGBHTD does not extend its services into these counties. GGBHTD also provides a regional transit link between Marin and western Contra Costa counties.

## Fixed-Route Fare Structure

Category	Single Fare	Ferry
Adult	\$3.65 - \$9.70	\$8.25
Youth	\$1.80 - \$4.85	\$4.10
Senior	\$1.80 - \$4.85	\$4.10
Disabled	\$1.80 - \$4.85	\$4.10
Transfers	Free	Free

## Operating Revenue, FY 2010-11



## System Characteristics

Active Fleet	<b>206 Total</b> 201 Motor Buses 5 Ferry
Routes	<b>48 Total</b> 21 Local 19 Transbay Commuter 2 Other Commuter 6 Transbay Basic

## Hours of Operation

Monday – Sunday 4:00 am – 2:30 am

## Inter-Operator Coordination

### Inter-Operator Connections

AC Transit  
BART  
Marin Transit  
Mendocino Transit  
Muni  
Petaluma Transit  
SamTrans  
Santa Rosa City Bus  
Sonoma County Transit  
Tiburon Ferry (Blue & Gold)  
Vallejo Transit  
VINE  
WestCAT

### Joint Fare Instruments and Transfers

AC Transit  
Marin Transit  
Muni - Golden Gate Ferry Transfer Agreement  
SamTrans  
Sonoma County Interoperator Transfer Agreement  
Sonoma County Superpass  
TransLink®  
Vallejo Transit  
WestCAT





## Golden Gate Transit

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus*	BCost		60,207	68,483	64,348	76,179	81,365
Ferry	FCost		19,064	22,943	23,403	22,294	25,456
Paratransit	PCost		4,056	4,368	4,162	4,737	5,098
<b>Total Costs</b>			<b>\$83,327</b>	<b>\$95,793</b>	<b>\$91,913</b>	<b>\$103,210</b>	<b>\$111,919</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus*	BRev	16,039	14,747	15,061	14,738	15,030
	Ferry	FRev	9,166	9,863	10,067	10,697	11,999
	Paratransit	PRev	263	274	284	268	286
<b>Total Farebox Revenue</b>			<b>\$25,468</b>	<b>\$24,884</b>	<b>\$25,412</b>	<b>\$25,703</b>	<b>\$27,316</b>
Non-Fare Revenue			1,384	1,423	1,484	2,122	1,935
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			15,056	14,980	13,743	9,155	9,510
STA			5,587	5,541	3,758	266	4,769
Federal Transit Grants			707	839	402	50	4,717
Other			35,284	48,290	47,284	50,239	49,398
<b>Total Revenue</b>			<b>\$83,485</b>	<b>\$95,957</b>	<b>\$92,084</b>	<b>\$87,536</b>	<b>\$97,645</b>

\* Fixed-Route Bus Service does not include Club Bus Service. Since Club Bus Service is a subscription service it is not included in this summary.

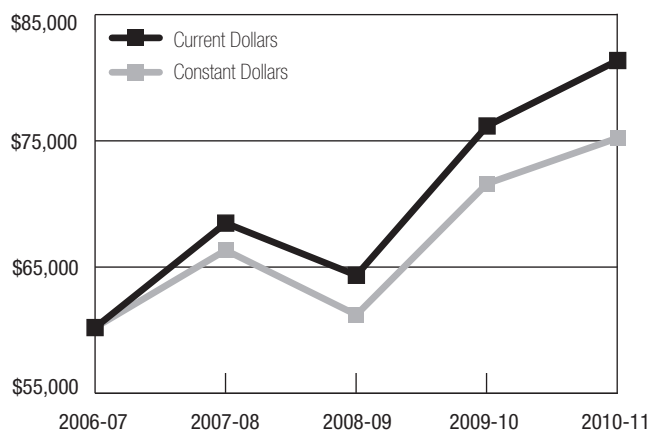


## Golden Gate Transit

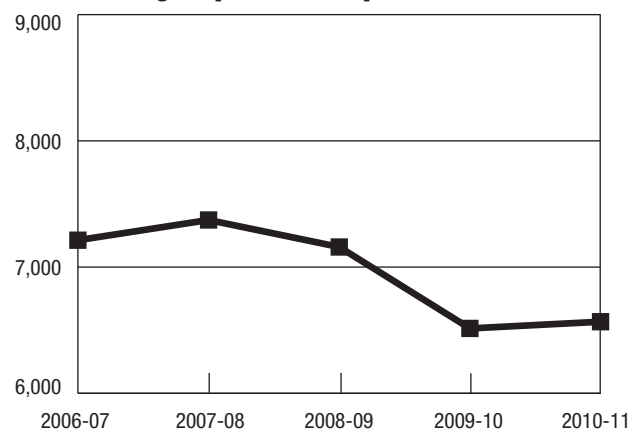
FIXED-ROUTE BUS PERFORMANCE*		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						
Total Passengers (000)	BPass	7,213	7,373	7,159	6,514	6,567
Average Weekday Ridership		24,109	24,553	23,965	21,691	21,862
Revenue Vehicle Miles (000)	BRVM	5,110	5,284	5,385	4,827	5,149
Revenue Vehicle Hours (000)	BRVH	332	341	349	343	333
Employee Equivalents (FTE)	BEmp	393	398	398	400	400
<b>Performance Concepts</b>						
Cost Efficiency (current \$)	BCost/BRVH	\$181.39	\$200.68	\$184.56	\$221.82	\$244.39
Cost Efficiency (constant FY07 \$)		\$181.39	\$194.39	\$175.58	\$208.51	\$225.96
Cost Effectiveness (current \$)	BCost/BPass	\$8.35	\$9.29	\$8.99	\$11.69	\$12.39
Cost Effectiveness (constant FY07 \$)		\$8.35	\$9.00	\$8.55	\$10.99	\$11.46
Service Effectiveness	BPass/BRVH	22	22	21	19	20
Service Effectiveness	BPass/BRVM	1.4	1.4	1.3	1.3	1.3
Labor Efficiency (000)	BRVH/BEmp	0.8	0.9	0.9	0.9	0.8
Farebox Recovery	BRev/BCost	27%	22%	23%	19%	18%

\* Fixed-Route Bus Service does not include Club Bus Service. Since Club Bus Service is a subscription service it is not included in this summary.

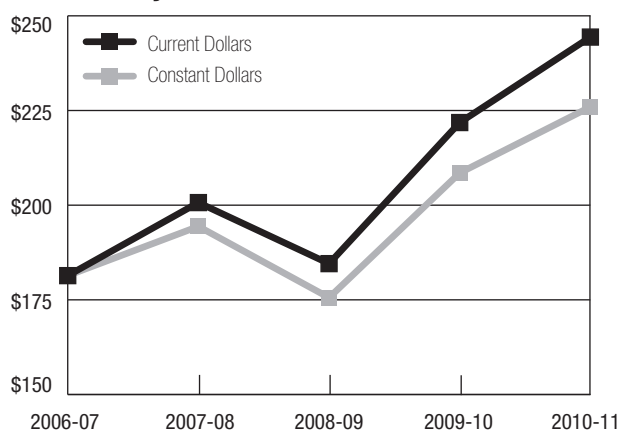
**Operating Cost [In Thousands]**



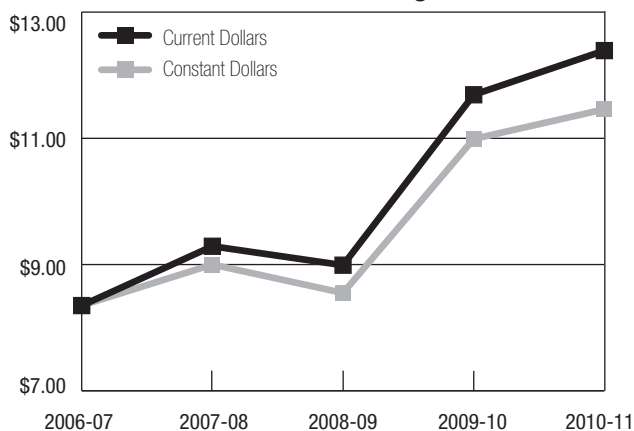
**Total Passengers [In Thousands]**



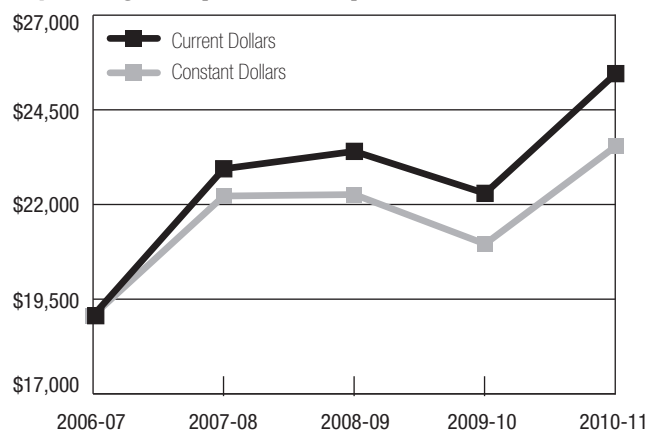
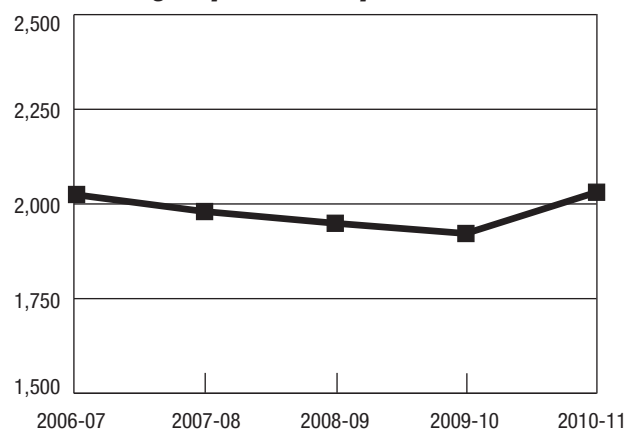
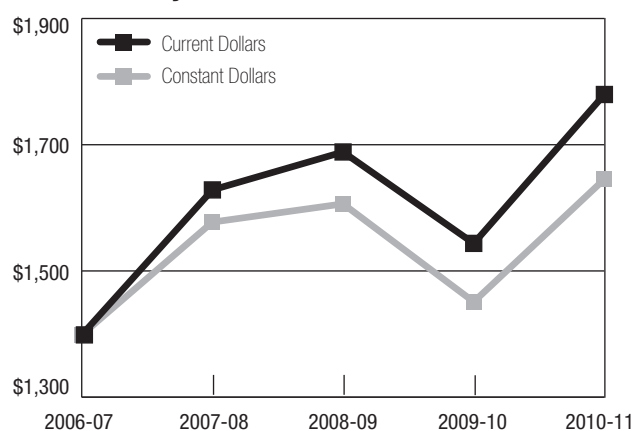
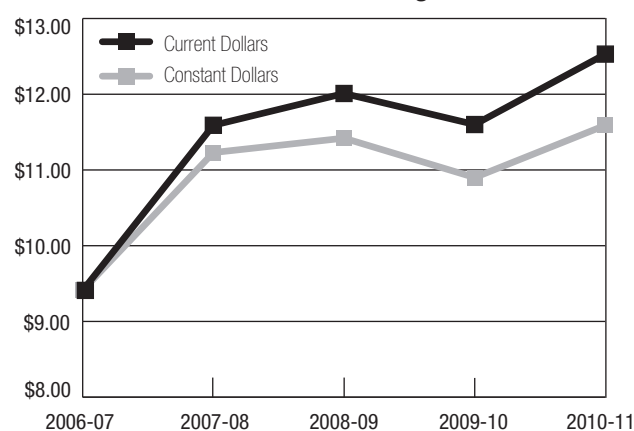
**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**

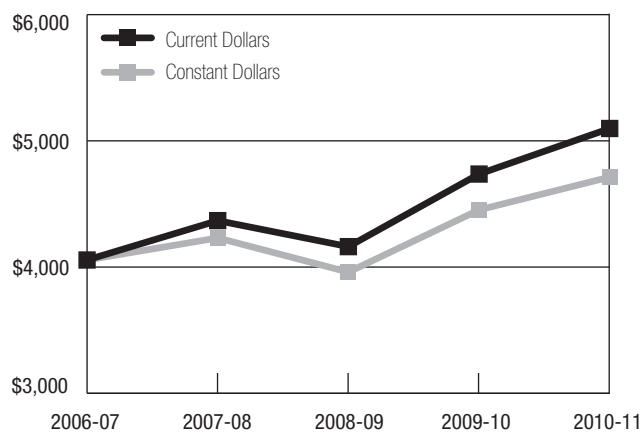


FERRY PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						
Total Passengers (000)	FPass	2,025	1,980	1,949	1,922	2,031
Average Weekday Ridership		6,590	6,340	6,273	6,105	6,609
Revenue Vehicle Miles (000)	FRVM	183	188	187	187	185
Revenue Vehicle Hours (000)	FRVH	14	14	14	14	14
Employee Equivalents (FTE)	FEmp	78	79	79	79	79
<b>Performance Concepts</b>						
Cost Efficiency (current \$)	FCost/FRVH	\$1,398.67	\$1,628.40	\$1,688.53	\$1,543.68	\$1,779.61
Cost Efficiency (constant FY07 \$)		\$1,398.67	\$1,577.39	\$1,606.30	\$1,451.08	\$1,645.41
Cost Effectiveness (current \$)	FCost/FPass	\$9.41	\$11.59	\$12.01	\$11.60	\$12.53
Cost Effectiveness (constant FY07 \$)		\$9.41	\$11.23	\$11.42	\$10.90	\$11.59
Service Effectiveness	FPass/FRVH	11	11	10	10	11
Service Effectiveness	FPass/FRVM	11	11	10	10	11
Labor Efficiency (000)	FRVH/FEmp	0.2	0.2	0.2	0.2	0.2
Farebox Recovery	FRev/FCost	48.1%	43.0%	43.0%	48.0%	47.1%

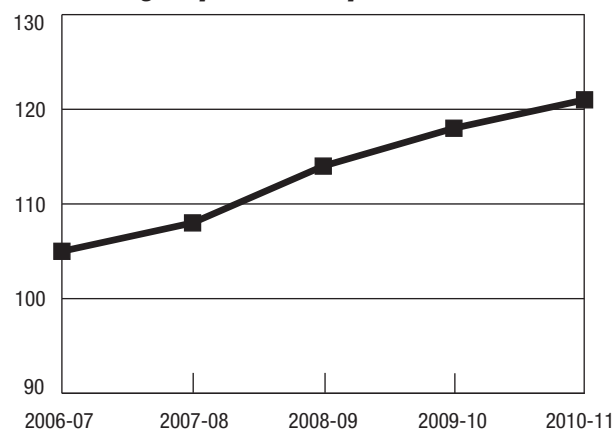
**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						
Total Passengers (000)	Ppass	105	108	114	118	121
Average Weekday Ridership		355	360	385	401	415
Revenue Vehicle Miles (000)	PRVM	954	998	1,024	1,038	1,028
Revenue Vehicle Hours (000)	PRVH	55	57	59	59	62
Employee Equivalents (FTE)	PEmp	N/A	N/A	N/A	N/A	N/A
<b>Performance Concepts</b>						
Cost Efficiency (current \$)	PCost/PRVH	\$73.66	\$77.28	\$70.63	\$80.04	\$82.54
Cost Efficiency (constant FY07 \$)		\$73.66	\$74.86	\$67.19	\$75.23	\$76.32
Cost Effectiveness (current \$)	PCost/PPass	\$38.49	\$40.50	\$36.57	\$40.03	\$42.22
Cost Effectiveness (constant FY07 \$)		\$38.49	\$39.23	\$34.79	\$37.63	\$39.04
Service Effectiveness	PPass/PRVH	1.9	1.9	1.9	2.0	2.0
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	N/A	N/A	N/A	N/A	N/A
Farebox Recovery	PRev/PCost	6.5%	6.3%	6.8%	5.7%	5.6%

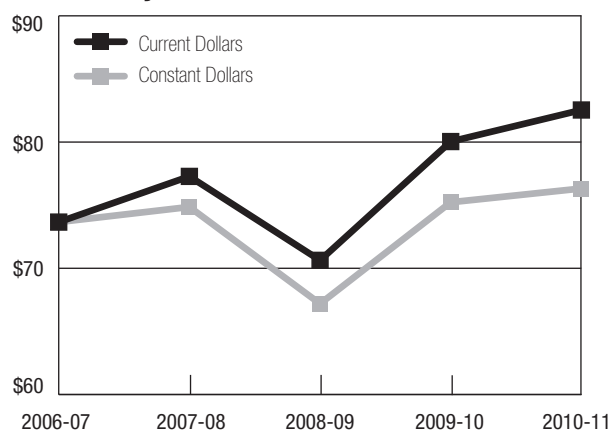
**Operating Cost [In Thousands]**



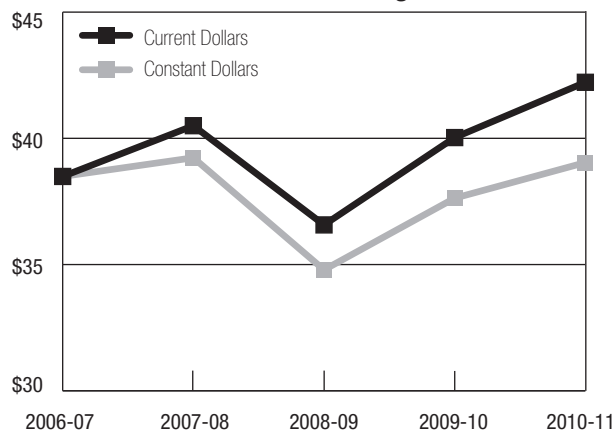
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**







# LAVTA (Livermore Amador Valley Transit Authority/Wheels)

1362 Rutan Court, Suite 100, Livermore, CA 94551

<http://www.lavta.org/>

(925) 455-7555

## General Description

Starting Year	1986
Organization Type	Transit authority
Governing Body	7-member board of directors
Board Selection	Appointed by respective city councils and Alameda County Board of Supervisors
Contract Service	MV Public Transportation, Inc.

## Service Area

Square Miles	40
Population	171,652
Ridership per Capita	10.5

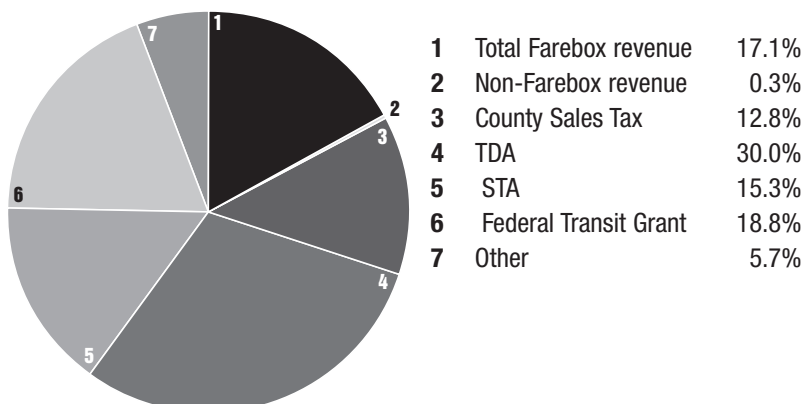
LAVTA's service area includes the cities of Livermore, Pleasanton, Dublin and the unincorporated areas of eastern Alameda County, with commuter service to Contra Costa County and Silicon Valley.

## Fixed-Route Fare Structure

Category	Single Fare	Monthly Pass
Adult	\$2.00	\$60.00
Youth (under 6)	Free	—
Student	\$2.00	\$60.00
Senior	\$1.00	\$18.00
Disabled	\$1.00	\$18.00
Transfer	Free	—
Inter-Operator Transfer	Free*	—

\* Transfers from BART are \$0.85.

## Operating Revenue, FY 2010-11



## System Characteristics

Active Fleet	92 Total
	74 Motor Buses
	18 Demand Response

Routes	18 Total
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Hours of Operation	Monday – Sunday	24 hours
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## Inter-Operator Coordination

### Inter-Operator Connections

ACE  
BART  
County Connection

### Joint Fare Instruments and Transfers

ACE Transfer  
BART Transfer  
County Connection Transfer

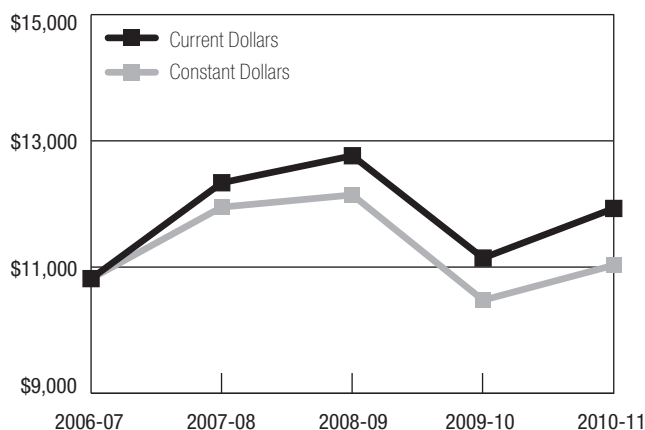
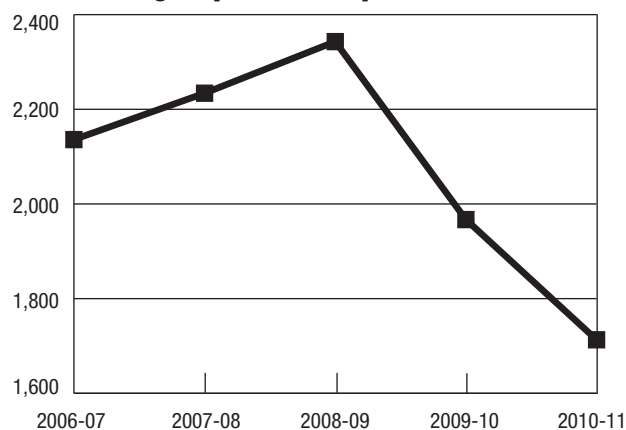
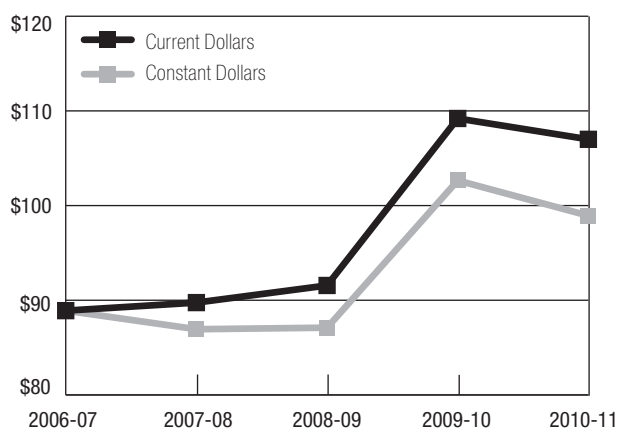
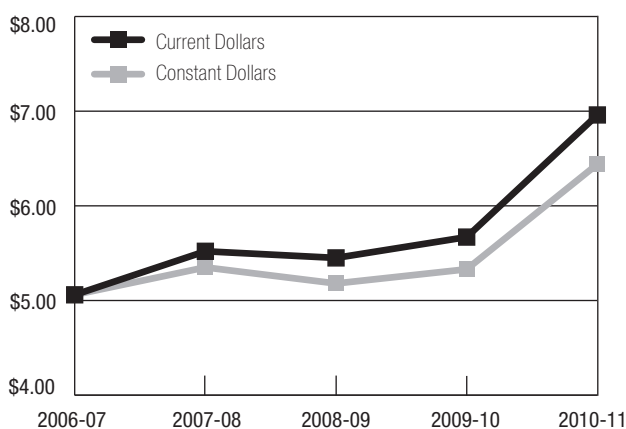


## LAVTA

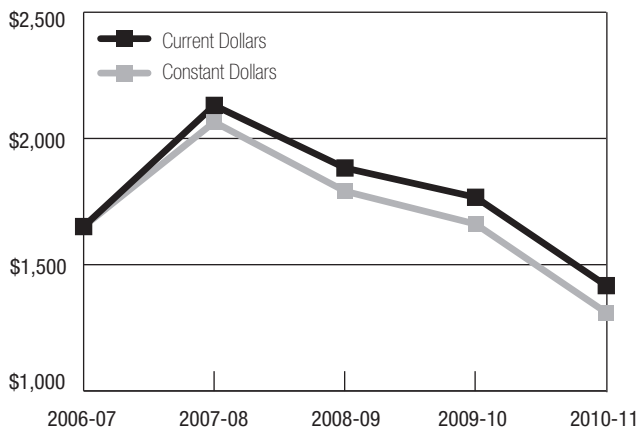
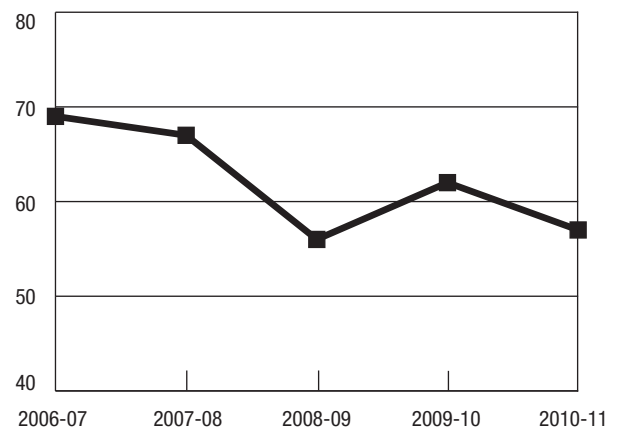
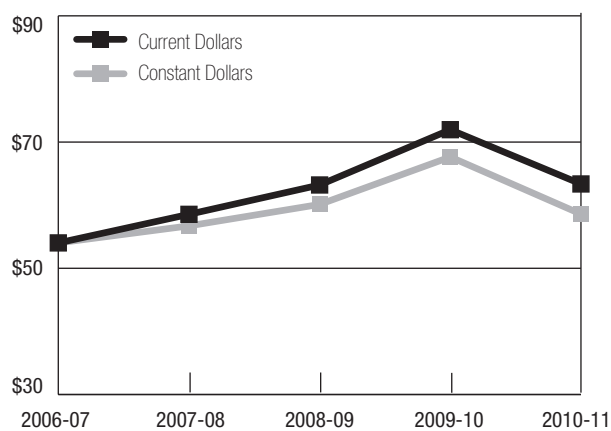
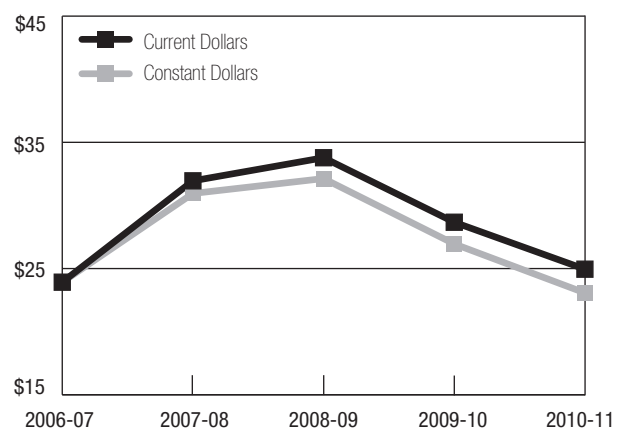
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		10,817	12,336	12,764	11,143	11,929
Paratransit	PCost		1,651	2,131	1,883	1,767	1,417
<b>Total Costs</b>			<b>\$12,468</b>	<b>\$14,468</b>	<b>\$14,647</b>	<b>\$12,910</b>	<b>\$13,346</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	2,013	2,246	2,319	2,119	2,104
	Paratransit	PRev	158	194	245	223	181
<b>Total Farebox Revenue</b>			<b>\$2,172</b>	<b>\$2,440</b>	<b>\$2,564</b>	<b>\$2,341</b>	<b>\$2,284</b>
Non-Fare Revenue			256	272	355	0	37
Property Tax			0	0	0	0	0
County Sales Tax			1,102	962	932	1,307	1,710
TDA			6,962	8,517	6,755	5,390	4,006
STA			1,118	942	1,558	817	2,041
Federal Transit Grants			614	1,220	2,038	2,611	2,504
Other			244	1,076	445	443	765
<b>Total Revenue</b>			<b>\$12,468</b>	<b>\$15,430</b>	<b>\$14,647</b>	<b>\$12,910</b>	<b>\$13,346</b>



FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	2,136	2,234	2,343	1,967	1,713
Average Weekday Ridership		7,316	7,873	7,809	6,073	5,921
Revenue Vehicle Miles (000)	BRVM	1,756	2,232	2,017	1,500	1,638
Revenue Vehicle Hours (000)	BRVH	122	137	139	102	111
Employee Equivalents (FTE)	BEmp	150	119	136	134	118
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$88.90	\$89.75	\$91.56	\$109.20	\$107.00
Cost Efficiency (constant FY07 \$)		\$88.90	\$86.94	\$87.10	\$102.65	\$98.93
Cost Effectiveness (current \$)	BCost/BPass	\$5.06	\$5.52	\$5.45	\$5.67	\$6.96
Cost Effectiveness (constant FY07 \$)		\$5.06	\$5.35	\$5.18	\$5.33	\$6.44
Service Effectiveness	BPass/BRVH	17.6	16.3	16.8	19.3	15.4
Service Effectiveness	BPass/BRVM	1.2	1.0	1.2	1.3	1.0
Labor Efficiency (000)	BRVH/BEmp	0.8	1.2	1.0	0.8	0.9
Farebox Recovery	BRev/BCost	18.6%	18.2%	18.2%	19.0%	17.6%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	69	67	56	62	57
Average Weekday Ridership		234	227	222	206	183
Revenue Vehicle Miles (000)	PRVM	372	379	382	347	313
Revenue Vehicle Hours (000)	PRVH	31	36	30	25	22
Employee Equivalents (FTE)	PEmp	25	27	23	23	24
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$54.02	\$58.55	\$63.20	\$71.96	\$63.36
Cost Efficiency (constant FY07 \$)		\$54.02	\$56.72	\$60.12	\$67.64	\$58.59
Cost Effectiveness (current \$)	PCost/PPass	\$23.92	\$31.95	\$33.78	\$28.67	\$24.95
Cost Effectiveness (constant FY07 \$)		\$23.92	\$30.95	\$32.13	\$26.95	\$23.07
Service Effectiveness	PPass/PRVH	2.3	1.8	1.9	2.5	2.5
Service Effectiveness	PPass/PRVM	0.2	0.2	0.1	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.2	1.3	1.3	1.1	.9
Farebox Recovery	PRev/PCost	9.6%	9.1%	13.0%	12.6%	12.7%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**



San Francisco Municipal Railway

# Muni (San Francisco Municipal Transportation Agency)

949 Presidio Avenue, San Francisco, CA 94115

<http://www.sfmta.com>

(415) 701-4500

## General Description

Starting Year	1912
Organization Type	Municipal transit agency
Governing Body	7-member board under the Municipal Transportation Agency
Board Selection	Appointed by the mayor of San Francisco

## Service Area

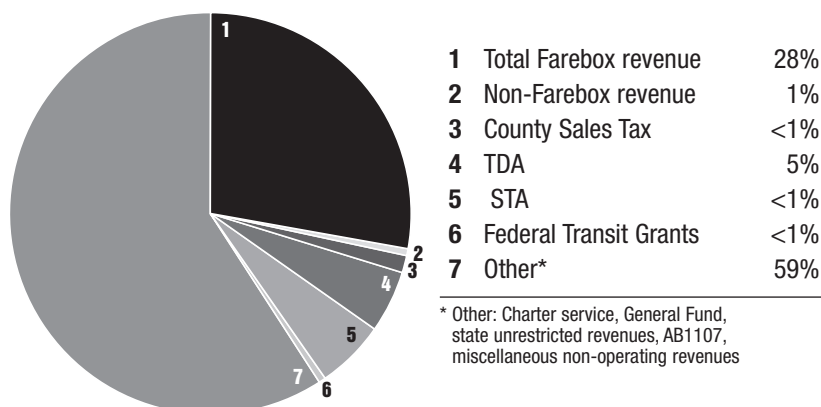
Square Miles	48.6
Population	824,525
Ridership per Capita	270

Services are primarily provided in the city and county of San Francisco. Routes 9, 14, 28, 54 and 76 extend service to Daly City, Marin Headlands and Brisbane.

## Fixed-Route Fare Structure

Category	Single Fare	Cable Car	Monthly Passes
Adult	\$2.00	\$5.00	\$70.00
MUNI only	\$2.00	\$5.00	\$60.00
Youth	\$0.75	\$5.00	\$20.00
Senior	\$0.75	\$5.00	\$20.00
Disabled	\$0.75	-	-

## Operating Revenue, FY 2010–11



## System Characteristics

<b>Active Fleet</b>	<b>1,051 Total</b>
	39 Cable Cars
	188 Light Rail
	511 Motor Buses
	313 Trolley Buses

<b>Routes</b>	<b>74 Total</b>
	59 Local
	15 Express

## Hours of Operation

Monday – Sunday 24 Hours

## Inter-Operator Coordination

### Inter-Operator Connections

Alameda Ferry Services  
BART  
Caltrain  
Golden Gate Transit  
SamTrans  
Vallejo Transit

### Joint Fare Instruments and Transfers

BART Plus  
BART/Muni & East Bay Ferry/Muni Transfer  
Caltrain/Muni (Peninsula Pass)  
Muni Fast Pass on BART  
Muni/Golden Gate Ferry Joint Pass and Transit Transfer Discount  
Muni/SamTrans Joint Pass  
Muni/Vallejo Ferry Joint Pass

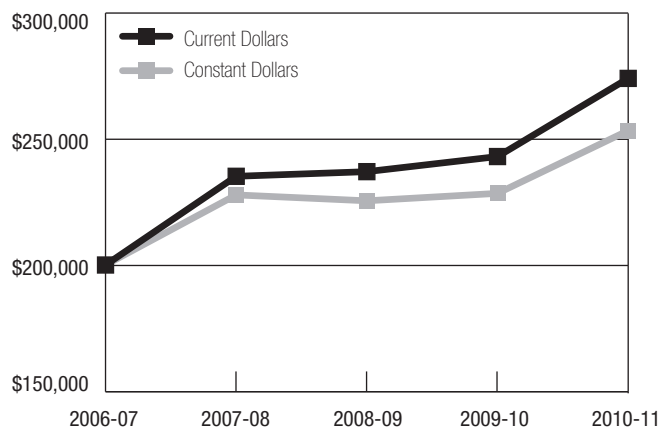
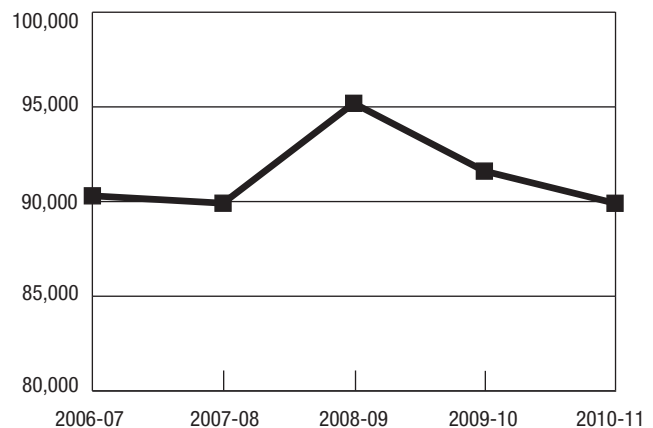
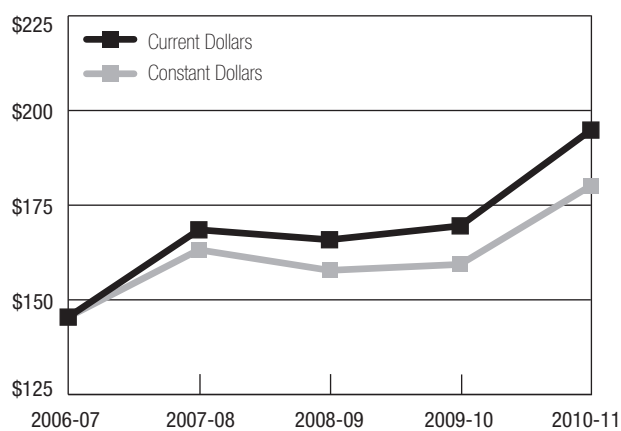
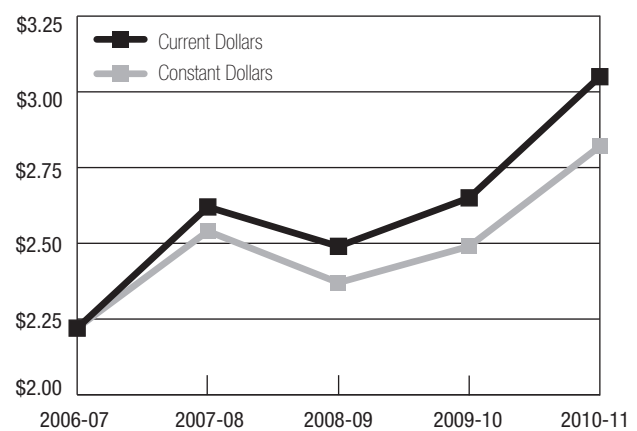


## Muni

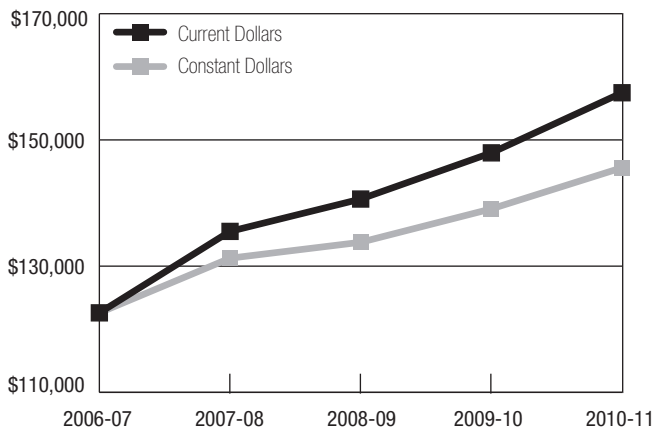
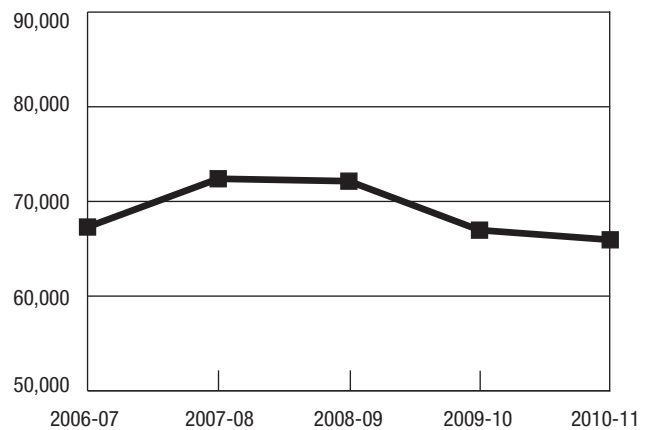
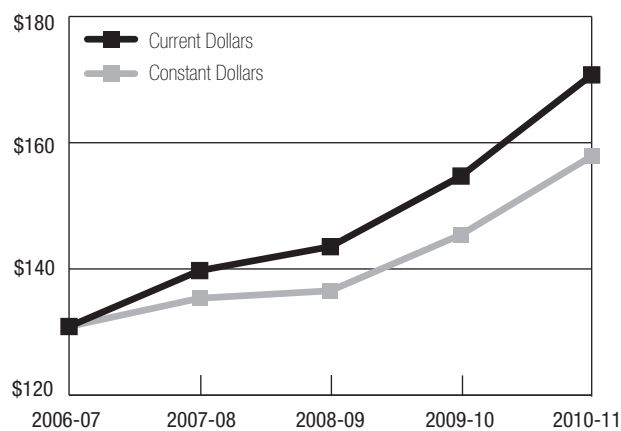
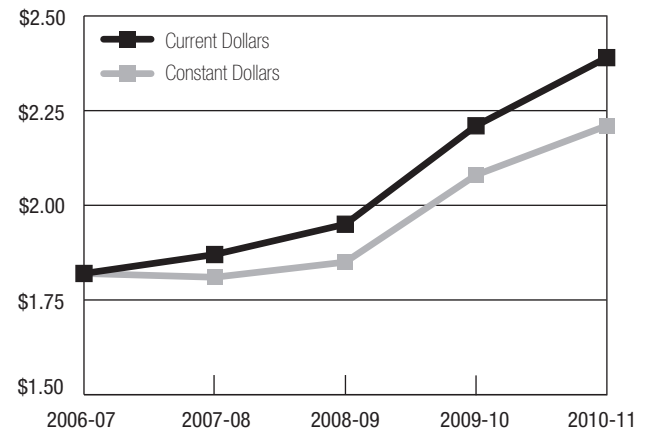
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Motor Bus	BCost		200,186	235,329	237,166	243,150	274,108
Trolley Bus	TCost		122,598	135,507	140,633	147,949	157,473
Cable Car	CCost		44,014	51,337	55,826	57,049	56,616
Light Rail	RCost		123,618	142,511	156,467	169,225	173,004
Paratransit	PCost		18,976	19,431	20,401	18,933	19,230
<b>Total Costs</b>			<b>\$509,392</b>	<b>\$584,115</b>	<b>\$610,493</b>	<b>\$636,307</b>	<b>\$680,431</b>
<b>Operating Revenue (000)</b>							
Farebox: *	Motor Bus	BRev	57,349	56,916	54,900	70,636	71,351
	Trolley Bus	TRev	42,738	42,417	41,607	51,636	52,159
	Cable Car	CRev	14,925	24,248	24,663	25,593	25,852
	Light Rail	RRev	26,506	26,306	29,267	38,088	38,473
	Paratransit	PRev	1,475	1,645	1,677	1,677	1,400
<b>Total Farebox Revenue</b>			<b>\$142,993</b>	<b>\$151,532</b>	<b>\$152,114</b>	<b>\$187,629</b>	<b>\$189,235</b>
Non-Fare Revenue			5,530	9,399	9,771	7,600	4,772
Property Tax			0	0	0	0	0
County Sales Tax			9,670	10,664	13,346	9,582	9,600
TDA			37,744	35,061	33,282	29,647	33,139
STA			16,112	18,501	19,108	6,468	37,684
Federal Transit Grants			5,156	6,099	12,788	37,381	3,922
Other			314,706	354,414	368,286	378,236	402,079
<b>Total Revenue</b>			<b>\$531,911</b>	<b>\$585,670</b>	<b>\$608,696</b>	<b>\$656,544</b>	<b>\$680,431</b>

\* Modal farebox revenues since FY 2005-06 (excluding paratransit) are MTC estimates based on modal ridership and fare basis. Prior to FY 2005-06, modal farebox revenues are taken from NTD reports.

MOTOR BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	90,303	89,913	95,190	91,609	89,910
Average Weekday Ridership		289,557	279,723	299,020	285,681	280,382
Revenue Vehicle Miles (000)	BRVM	12,178	12,250	12,473	12,351	11,734
Revenue Vehicle Hours (000)	BRVH	1,376	1,397	1,430	1,434	1,407
Employee Equivalents (FTE)	BEmp	1,520	1,544	1,712	1,489	1,589
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$145.44	\$168.49	\$165.87	\$169.53	\$194.83
Cost Efficiency (constant FY07 \$)		\$145.44	\$163.21	\$157.79	\$159.36	\$180.14
Cost Effectiveness (current \$)	BCost/BPass	\$2.22	\$2.62	\$2.49	\$2.65	\$3.05
Cost Effectiveness (constant FY07 \$)		\$2.22	\$2.54	\$2.37	\$2.49	\$2.82
Service Effectiveness	BPass/BRVH	65.6	64.4	66.6	63.9	63.9
Service Effectiveness	BPass/BRVM	7.4	7.3	7.6	7.4	7.7
Labor Efficiency (000)	BRVH/BEmp	0.9	0.9	0.8	1.0	0.9
Farebox Recovery	BRev/BCost	28.6%	24.2%	23.1%	29.1%	26.0%

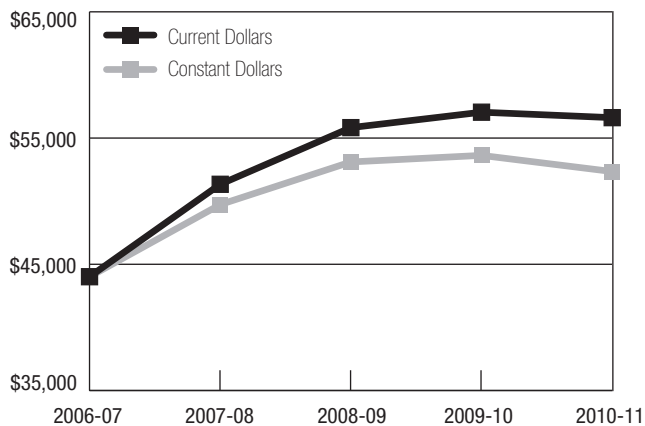
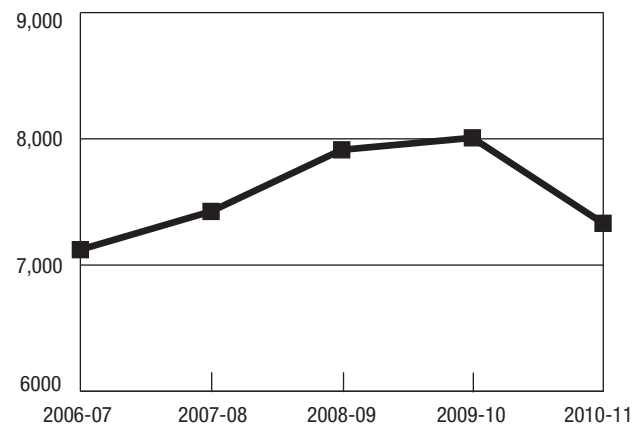
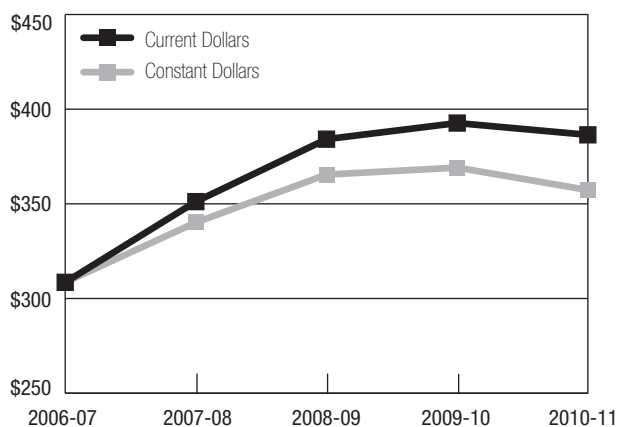
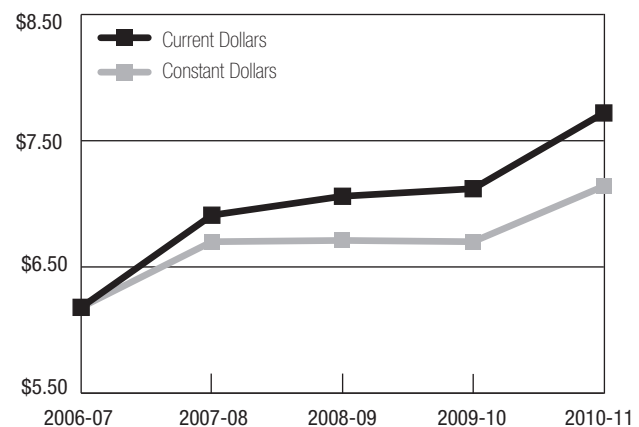
**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

TROLLEY BUS PERFORMANCE			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>							<i>Unaudited</i>
Total Passengers (000)	TPass		67,297	72,394	72,142	66,968	65,945
Average Weekday Ridership			210,384	227,489	223,304	209,629	206,427
Revenue Vehicle Miles (000)	TRVM		6,362	6,557	6,594	6,344	5,994
Revenue Vehicle Hours (000)	TRVH		937	970	980	956	922
Employee Equivalents (FTE)	TEmp		994	1,009	1,080	903	889
<b>Performance Concepts</b>		<b>Measures</b>					
Cost Efficiency (current \$)	TCost/TRVH		\$130.88	\$139.74	\$143.53	\$154.72	\$170.75
Cost Efficiency (constant FY07 \$)			\$130.88	\$135.36	\$136.54	\$145.44	\$157.87
Cost Effectiveness (current \$)	TCost/TPass		\$1.82	\$1.87	\$1.95	\$2.21	\$2.39
Cost Effectiveness (constant FY07 \$)			\$1.82	\$1.81	\$1.85	\$2.08	\$2.21
Service Effectiveness	TPass/TRVH		71.8	74.7	73.6	70.0	71.5
Service Effectiveness	TPass/TRVM		10.6	11.0	10.9	10.6	11.0
Labor Efficiency (000)	TRVH/TEmp		0.9	1.0	0.9	11.0	1.0
Farebox Recovery	TRev/TCost		34.9%	31.3%	29.6%	34.9%	33.1%

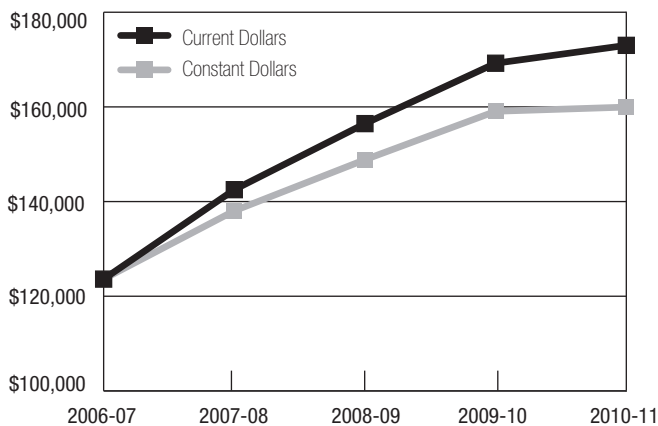
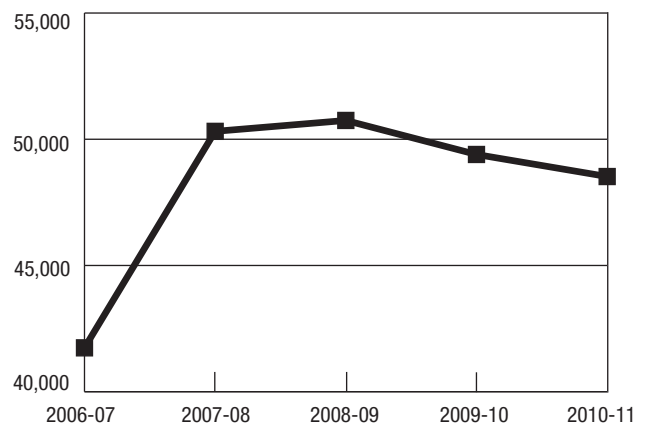
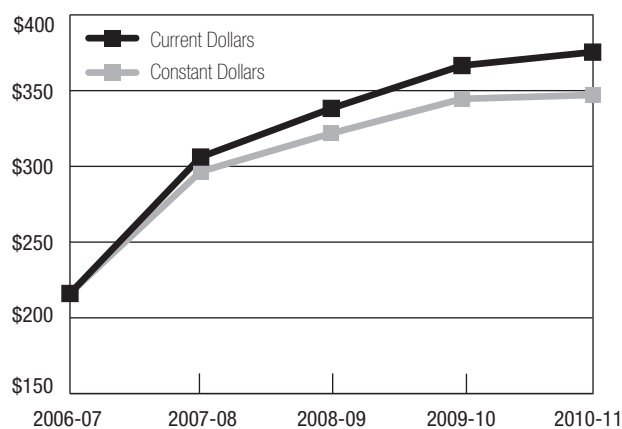
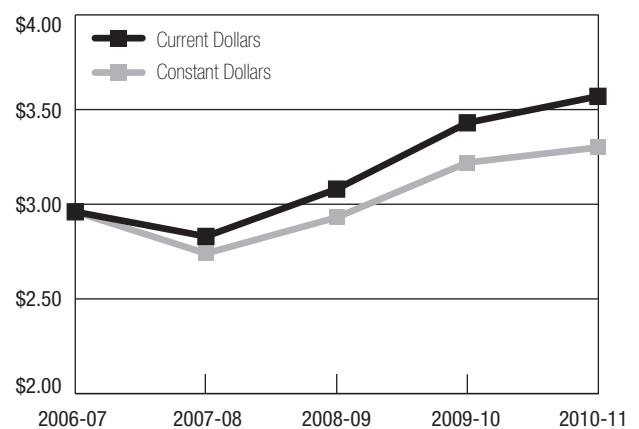
**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**



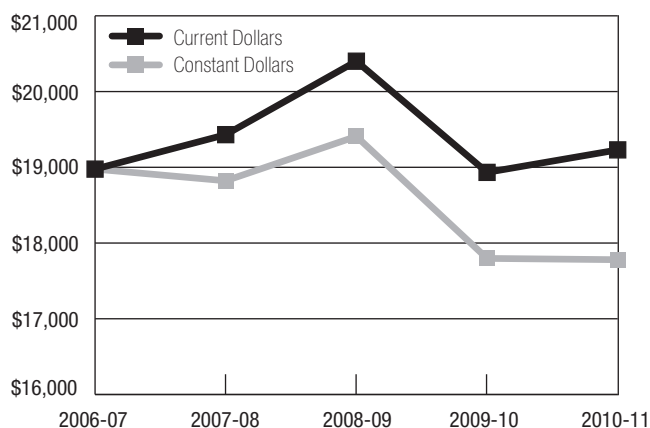
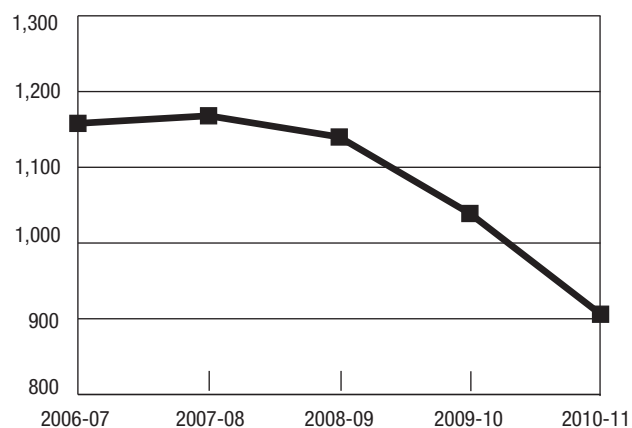
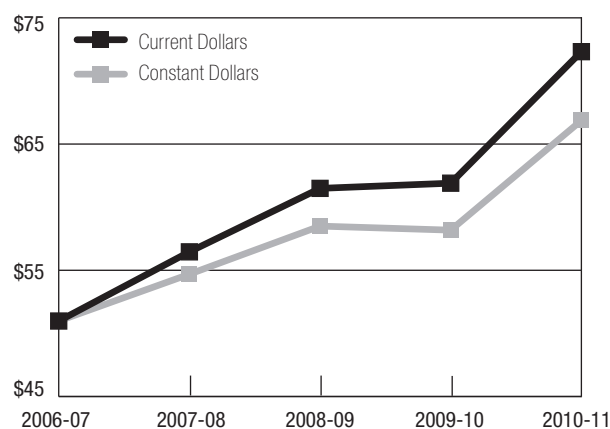
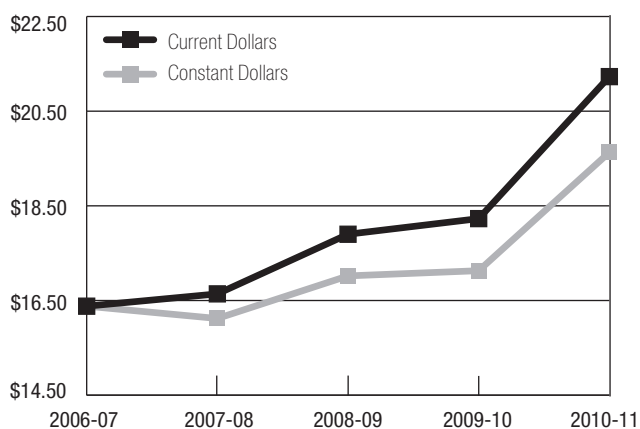
CABLE CAR PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	CPass	7,122	7,425	7,913	8,008	7,331
Average Weekday Ridership		19,041	20,530	21,542	22,353	20,464
Revenue Vehicle Miles (000)	CRVM	469	478	344	342	293
Revenue Vehicle Hours (000)	CRVH	143	146	145	145	147
Employee Equivalents (FTE)	CEmp	369	388	461	446	351
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	CCost/CRVH	\$308.55	\$351.17	\$384.16	\$392.67	\$386.44
Cost Efficiency (constant FY07 \$)		\$308.55	\$340.17	\$365.45	\$369.12	\$357.30
Cost Effectiveness (current \$)	CCost/CPass	\$6.18	\$6.91	\$7.06	\$7.12	\$7.72
Cost Effectiveness (constant FY07 \$)		\$6.18	\$6.70	\$6.71	\$6.70	\$7.14
Service Effectiveness	CPass/CRVH	49.9	50.8	54.4	55.1	50.0
Service Effectiveness	CPass/CRVM	15.2	15.5	23.0	23.4	25.0
Labor Efficiency (000)	CRVH/CEmp	0.4	0.4	0.3	0.3	4.0
Farebox Recovery	CRev/CCost	33.9%	47.2%	44.2%	44.9%	45.7%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

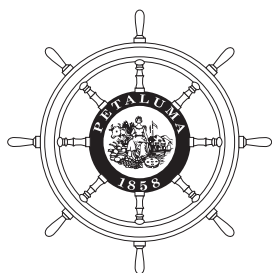
LIGHT RAIL PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	RPass	41,737	50,313	50,745	49,397	48,523
Average Weekday Ridership		130,914	159,405	163,593	158,430	158,430
Revenue Vehicle Miles (000)	RRVM	5,074	4,089	4,115	4,139	4,128
Revenue Vehicle Hours (000)	RRVH	572	465	463	462	461
Employee Equivalents (FTE)	REmp	919	952	1,023	990	915
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	RCost/RRVH	\$216.08	\$306.17	\$338.27	\$366.57	\$375.43
Cost Efficiency (constant FY07 \$)		\$216.08	\$296.57	\$321.79	\$344.58	\$347.12
Cost Effectiveness (current \$)	RCost/RPass	\$2.96	\$2.83	\$3.08	\$3.43	\$3.57
Cost Effectiveness (constant FY07 \$)		\$2.96	\$2.74	\$2.93	\$3.22	\$3.30
Service Effectiveness	RPass/RRVH	73.0	108.1	109.7	107.0	105.3
Service Effectiveness	RPass/RRVM	8.2	12.3	12.3	11.9	11.8
Labor Efficiency (000)	RRVH/REmp	0.6	0.5	0.5	0.5	0.5
Farebox Recovery	RRev/RCost	21.4%	18.5%	18.7%	22.5%	22.2%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	1,158	1,168	1,140	1,039	906
Average Weekday Ridership		3,742	3,778	3,675	3,950	4,013
Revenue Vehicle Miles (000)	PRVM	4,102	3,954	3,917	3,603	2,798
Revenue Vehicle Hours (000)	PRVH	372	344	332	306	266
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$50.98	\$56.46	\$61.49	\$61.90	\$72.32
Cost Efficiency (constant FY07 \$)		\$50.98	\$54.69	\$58.50	\$58.18	\$66.87
Cost Effectiveness (current \$)	PCost/PPass	\$16.38	\$16.64	\$17.90	\$18.23	\$21.23
Cost Effectiveness (constant FY07 \$)		\$16.38	\$16.12	\$17.02	\$17.13	\$19.63
Service Effectiveness	PPass/PRVH	3.1	3.4	3.4	3.4	3.4
Service Effectiveness	PPass/PRVM	0.3	0.3	0.3	0.3	0.3
Farebox Recovery	PRev/PCost	7.8%	8.5%	8.2%	8.9%	7.3%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**





# Petaluma Transit

555 N. McDowell Boulevard, Petaluma, CA 94954

<http://www.cityofpetaluma.net/pubworks/transit-sub.html>

707) 778-4460

## General Description

Starting Year	1976
Organization Type	Division of City of Petaluma
Governing Body	Petaluma City Council
Board Selection	General election

## Service Area

Square Miles	13
Population	60,000
Ridership per Capita	3.0

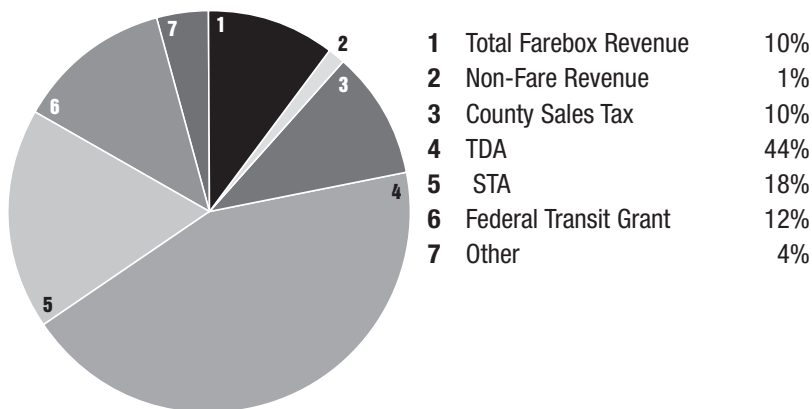
The City of Petaluma provides fixed-route and paratransit services which are generally operated within city limits.

## Fixed-Route Fare Structure\*

Category	Single Fare	10 Ride Card	Monthly Pass
Adult-Student	\$1.25	\$12.50	\$30.00
Student	\$1.00	\$10.00	\$20.00
Seniors-Disabled	\$0.50	\$5.00	\$15.00
Transfer	N/A	N/A	N/A

\*Fixed-Route only

## Operating Revenue, FY 2010–11



## System Characteristics

<b>Active Fleet</b>	<b>16 Total</b>
	8 Fixed-Route
	8 Paratransit

<b>Routes</b>	<b>5 Total</b>
---------------	----------------

## Hours of Operation

Monday – Friday	6:15 am – 6:45 pm
Saturday	9:05 am – 5:17 pm
Sunday	No service

## Inter-Operator Coordination

### Inter-Operator Connections

Golden Gate Transit  
Sonoma County Transit

### Joint Fare Instruments and Transfers

Sonoma County Transit Super Pass

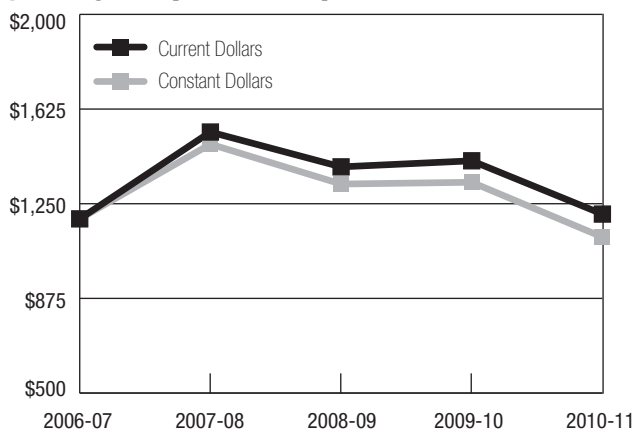
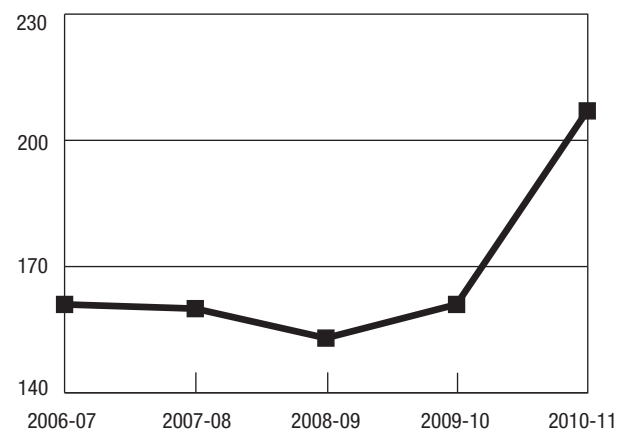
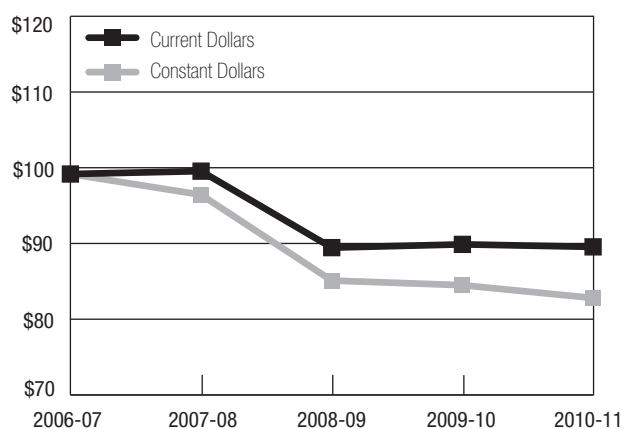
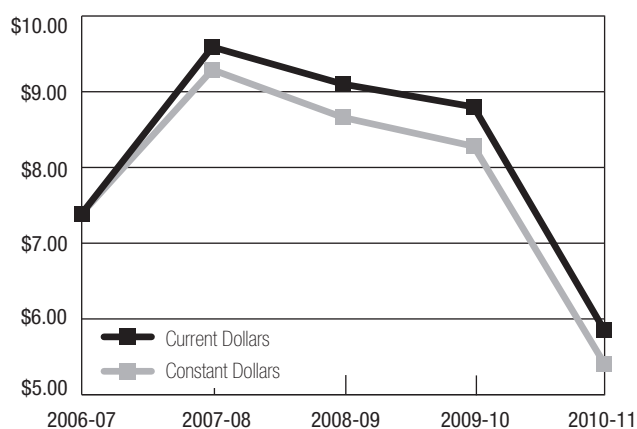


## Petaluma Transit

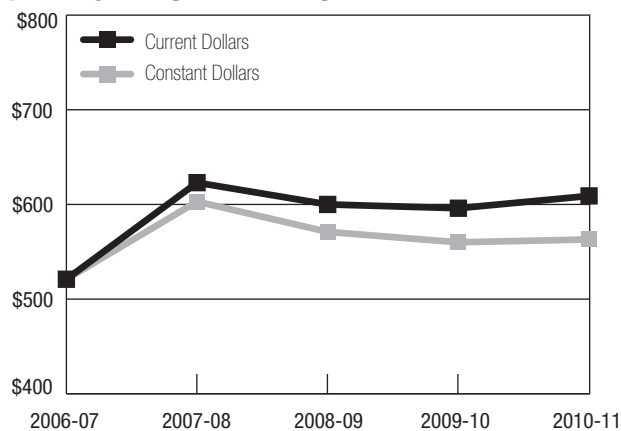
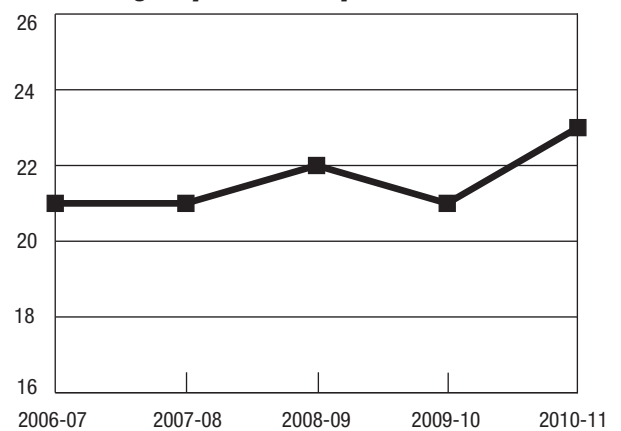
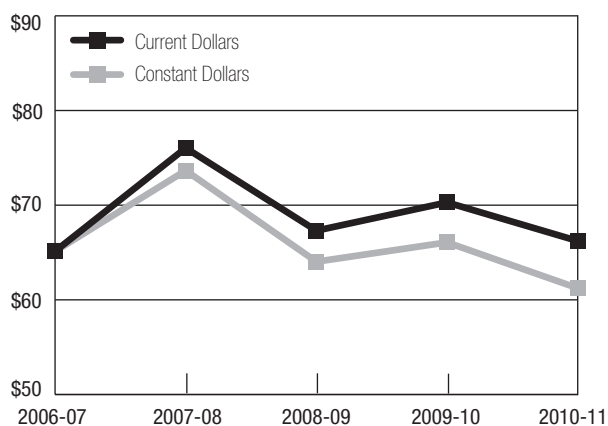
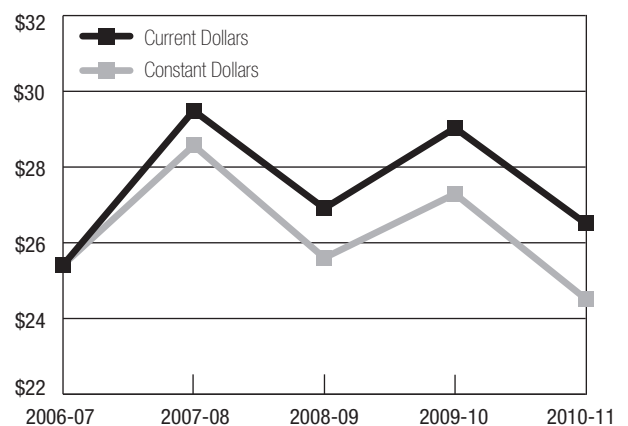
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		1,190	1,534	1,396	1,420	1,209
Paratransit	PCost		521	623	600	596	609
<b>Total Costs</b>			<b>\$1,711</b>	<b>\$2,157</b>	<b>\$1,996</b>	<b>\$2,016</b>	<b>\$1,817</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	133	126	134	130	138
	Paratransit	PRev	38	44	39	33	50
<b>Total Farebox Revenue</b>			<b>\$171</b>	<b>\$170</b>	<b>\$173</b>	<b>\$163</b>	<b>\$188</b>
Non-Fare Revenue			12	31	27	28	27
Property Tax			0	0	0	0	0
County Sales Tax			229	224	202	182	187
TDA			1,214	1,525	1,138	1,228	793
STA			198	163	400	112	323
Federal Transit Grants			0	45	19	265	225
Other			0	0	37	37	73
<b>Total Revenue</b>			<b>\$1,824</b>	<b>\$2,159</b>	<b>\$1,996</b>	<b>\$2,016</b>	<b>\$1,817</b>



FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	161	160	153	161	207
Average Weekday Ridership		605	605	582	608	766
Revenue Vehicle Miles (000)	BRVM	158	205	193	198	186
Revenue Vehicle Hours (000)	BRVH	12	15	16	16	13
Employee Equivalents (FTE)	BEmp	13	14	14	15	15
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$99.17	\$99.55	\$89.45	\$89.88	\$89.55
Cost Efficiency (constant FY07 \$)		\$99.17	\$96.43	\$85.10	\$84.49	\$82.80
Cost Effectiveness (current \$)	BCost/BPass	\$7.39	\$9.59	\$9.10	\$8.80	\$5.85
Cost Effectiveness (constant FY07 \$)		\$7.39	\$9.29	\$8.66	\$8.28	\$5.41
Service Effectiveness	BPass/BRVH	13.4	10.4	9.8	10.2	15.3
Service Effectiveness	BPass/BRVM	1.0	0.8	0.8	0.8	1.1
Labor Efficiency (000)	BRVH/BEmp	0.9	1.1	1.1	1.1	0.9
Farebox Recovery	BRev/BCost	11.2%	8.2%	9.6%	9.2%	11.4%

**Operating Cost [In Thousands]**

**Total Passengers [In Thousands]**

**Cost Efficiency — Cost/Revenue Vehicle Hour**

**Cost Effectiveness — Cost/Passenger**


PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	21	21	22	21	23
Average Weekday Ridership		71	66	84	77	81
Revenue Vehicle Miles (000)	PRVM	73	77	84	77	85
Revenue Vehicle Hours (000)	PRVH	8	8	9	8	9
Employee Equivalents (FTE)	PEmp	6	8	8	8	8
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$65.13	\$76.04	\$67.31	\$70.29	\$66.22
Cost Efficiency (constant FY07 \$)		\$65.13	\$73.66	\$64.03	\$66.07	\$61.23
Cost Effectiveness (current \$)	PCost/PPass	\$25.41	\$29.49	\$26.91	\$29.03	\$26.51
Cost Effectiveness (constant FY07 \$)		\$25.41	\$28.57	\$25.60	\$27.29	\$24.52
Service Effectiveness	PPass/PRVH	2.6	2.6	2.5	2.4	2.5
Service Effectiveness	PPass/PRVM	0.3	0.3	0.3	0.3	0.3
Labor Efficiency (000)	PRVH/PEmp	1.3	1.0	1.1	1.1	1.1
Farebox Recovery	PRev/PCost	7.3%	7.1%	6.4%	5.6%	8.3%

**Operating Cost [In Thousands]**

**Total Passengers [In Thousands]**

**Cost Efficiency — Cost/Revenue Vehicle Hour**

**Cost Effectiveness — Cost/Passenger**




# Pleasanton Paratransit

5353 Sunol Boulevard, Pleasanton, CA 94566

<http://www.ci.pleasanton.ca.us/services/recreation/transportation.html>

(925) 485-3685

## General Description

Starting Year	1972
Organization Type	Municipality
Governing Body	Pleasanton City Council
Contract Service	Demand-response paratransit services

## Service Area

Square Miles	24
Population	68,755
Ridership per Capita	0.2

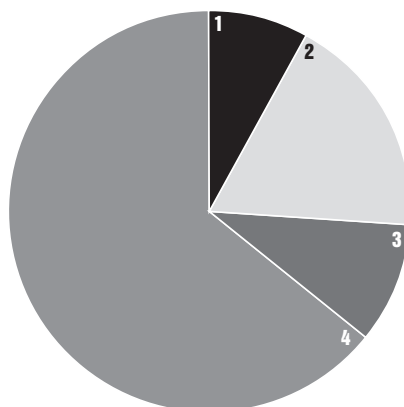
## Fare Structure

Category	In-Town	Out-of-Town	Rider Punch Cards**
Resident	\$3.00	\$3.50	\$30.00
Other*	\$3.50	\$4.00	\$35.00

\*One who resides in unincorporated areas of Pleasanton/Sunol

\*\* Rider Punch Card is valid for 10 rides

## Operating Revenue, FY 2010-11



1	Total Farebox revenue	8%
2	County Sales Tax	18%
3	TDA	10%
4	Other*	64%

\* Other: General Fund

## System Characteristics

Active Fleet	7 Total
	7 Dial-a-Ride

Routes	1 Total
	1 Dial-a-Ride

## Hours of Operation

Monday – Friday 8:00 am – 6:00 pm

Saturday 9:00 am – 4:00 pm

Sunday No service

## Inter-Operator Coordination

### Inter-Operator Connections

LAVTA

East Bay Paratransit

County Connection



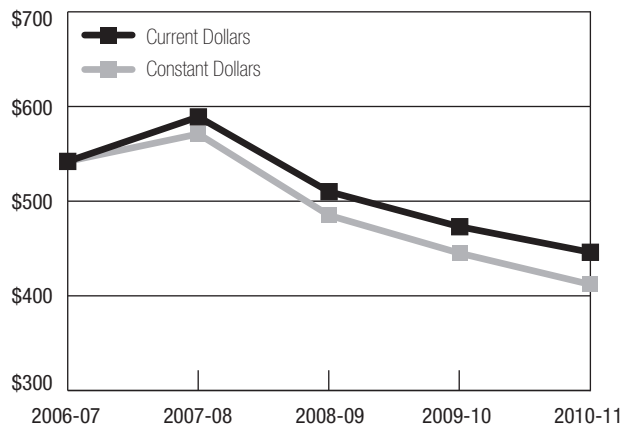
## Pleasanton Paratransit

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Paratransit	PCost		542	589	510	473	446
<b>Total Costs</b>			<b>\$542</b>	<b>\$589</b>	<b>\$510</b>	<b>\$473</b>	<b>\$446</b>
<b>Operating Revenue (000)</b>							
Farebox:	Paratransit	PRev	38	43	39	36	36
<b>Total Farebox Revenue</b>			<b>\$38</b>	<b>\$43</b>	<b>\$39</b>	<b>\$36</b>	<b>\$36</b>
Non-Fare Revenue			0	0	0	0	0
Property Tax			0	0	0	0	0
County Sales Tax			87	90	78	73	81
TDA			66	55	49	41	44
STA			0	0	0	0	0
Federal Transit Grants			0	0	0	0	0
Other			351	402	341	323	285
<b>Total Revenue</b>			<b>\$542</b>	<b>\$589</b>	<b>\$506</b>	<b>\$473</b>	<b>\$446</b>

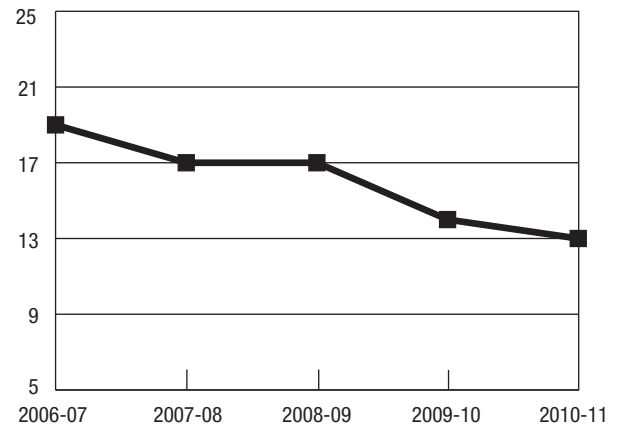
## Pleasanton Paratransit

PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	19	17	17	14	13
Average Weekday Ridership		73	66	64	51	48
Revenue Vehicle Miles (000)	PRVM	72	66	63	51	51
Revenue Vehicle Hours (000)	PRVH	7	6	6	5	4
Employee Equivalents (FTE)	PEmp	8	7	7	7	6
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$79.45	\$94.42	\$81.87	\$104.05	\$101.00
Cost Efficiency (constant FY07 \$)		\$79.45	\$91.46	\$77.88	\$97.80	\$93.38
Cost Effectiveness (current \$)	PCost/PPass	\$28.34	\$34.24	\$30.76	\$34.17	\$35.10
Cost Effectiveness (constant FY07 \$)		\$28.34	\$33.17	\$29.26	\$32.12	\$32.45
Service Effectiveness	PPass/PRVH	2.8	2.8	2.7	3.0	2.9
Service Effectiveness	PPass/PRVM	0.3	0.3	0.3	0.3	0.3
Labor Efficiency (000)	PRVH/PEmp	0.9	0.8	0.9	0.6	0.7
Farebox Recovery	PRev/PCost	7.0%	7.3%	7.6%	7.6%	8.1%

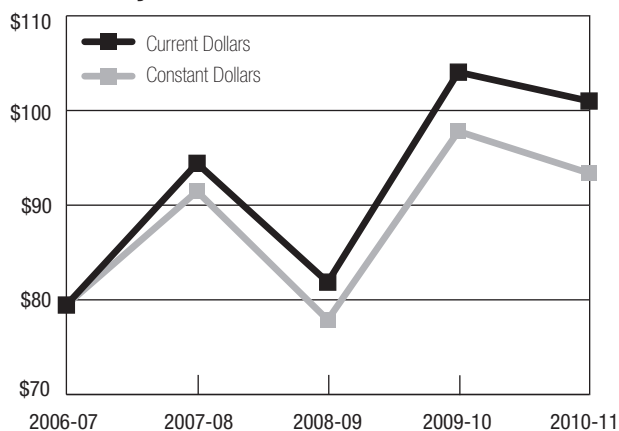
**Operating Cost [In Thousands]**



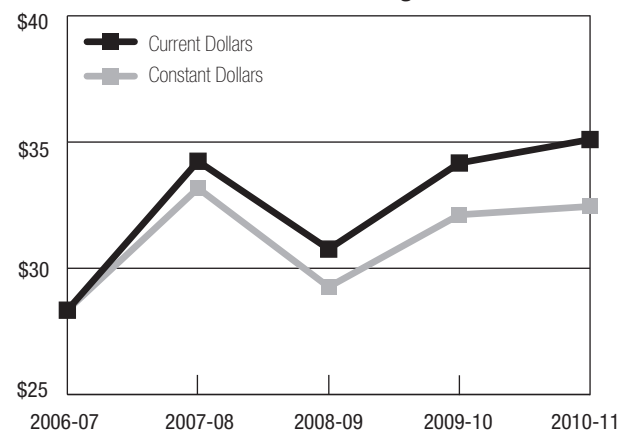
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**







## Rio Vista Delta Breeze

One Main Street, Rio Vista, CA 94571

<http://www.rio-vista-ca.com/transit>

(707) 374-2878

### General Description

Starting Year	1978
Organization Type	Municipal transit division within the city's Public Works Department
Governing Body	Five-member City Council
Board Selection	General election in November. Four-year term
Contract Service	Storer Transit Systems (Deviated Fixed Route); Vista Cab Company (Taxi Scrip Program - Local & Intercity)

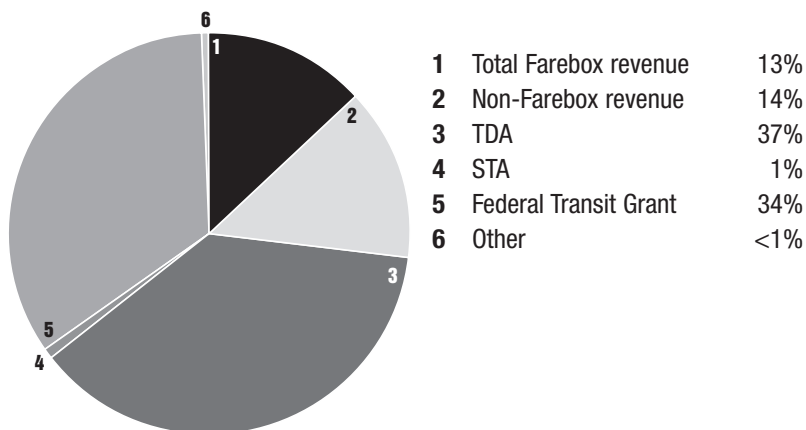
### Service Area

Square Miles	7.2
Population	8,222
Ridership per Capita	1.8

### Fare Structure

Category	Single Fare	Monthly Passes
Adult	\$1.75-\$6.00	\$40.00-\$90.00
Youth (under 4)	Free	N/A
Student	\$1.75-\$6.00	\$40.00-\$90.00
Senior	\$0.75-\$6.00	\$20.00-\$90.00
Disabled	\$0.75-\$6.00	\$20.00-\$90.00
Transfers	Free	N/A

### Operating Revenue, FY 2010-11



### System Characteristics

<b>Active Fleet</b>	<b>4 Total</b>
	4 Motor Buses

<b>Routes</b>	<b>3 Total</b>
	2 Fixed-route
	1 Dial-a-Ride

### Hours of Operation

Monday – Friday	5:30 am – 7:00 pm
Saturday	8:30 am – 8:00 pm

Sunday No service

### Inter-Operator Coordination

#### Inter-Operator Connections

Fairfield & Suisun Transit  
Amtrak California  
Capitol Corridor  
Tri Delta Transit  
The County Connection  
Vallejo Transit  
SCT/LINK  
BART

#### Joint Fare Instruments and Transfers

Fairfield & Suisun Transit Transfer/  
Monthly Pass  
Amtrak California Transfer  
Capitol Corridor Transfer  
Tri Delta Transit Transfer  
The County Connection Transfer/  
Monthly Pass  
Vallejo Transit Transfer/Monthly Pass  
SCT/LINK Transfer/Monthly Pass  
BART Plus Ticket

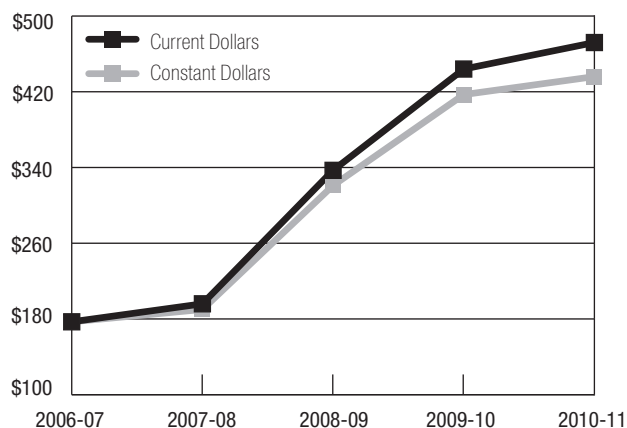


## Rio Vista Delta Breeze

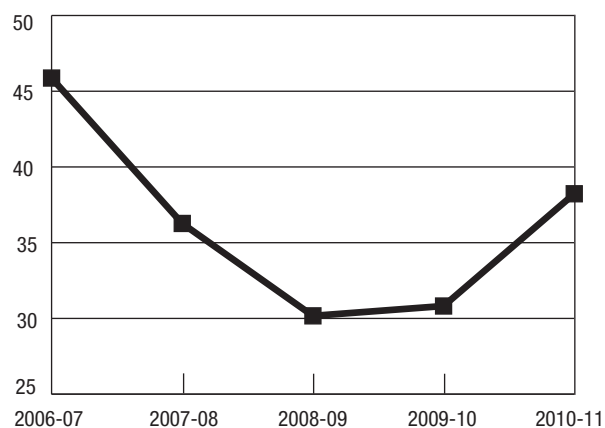
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		177	196	337	444	472
<b>Total Costs</b>			<b>\$177</b>	<b>\$196</b>	<b>\$337</b>	<b>\$444</b>	<b>\$472</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	8	22	59	63	62
<b>Total Farebox Revenue</b>			<b>\$8</b>	<b>\$22</b>	<b>\$59</b>	<b>\$63</b>	<b>\$62</b>
Non-Fare Revenue			0	0	18	40	66
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0		0
TDA			168	129	155	155	176
STA			0	0	0	1	4
Federal Transit Grants			0	44	104	183	162
Other			1	1	1	2	2
<b>Total Revenue</b>			<b>\$177</b>	<b>\$196</b>	<b>\$337</b>	<b>\$445</b>	<b>\$472</b>

FIXED-ROUTE BUS PERFORMANCE			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>							<i>Unaudited</i>
Total Passengers (000)	BPass		4	5	11	14	12
Average Weekday Ridership			15	22	44	77	49
Revenue Vehicle Miles (000)	BRVM		47	31	42	116	130
Revenue Vehicle Hours (000)	BRVH		3	3	3	6	5
Employee Equivalents (FTE)	BEmp		4	6	6	12	12
<b>Performance Concepts</b>			<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH		\$68.99	\$74.99	\$107.76	\$76.19	\$86.21
Cost Efficiency (constant FY07 \$)			\$68.99	\$72.64	\$102.51	\$71.62	\$79.71
Cost Effectiveness (current \$)	BCost/BPass		\$45.87	\$36.27	\$30.17	\$30.82	\$38.23
Cost Effectiveness (constant FY07 \$)			\$45.87	\$35.13	\$28.70	\$28.97	\$35.35
Service Effectiveness	BPass/BRVH		1.5	2.1	3.6	2.5	2.3
Service Effectiveness	BPass/BRVM		0.1	0.2	0.3	0.1	0.1
Labor Efficiency (000)	BRVH/BEmp		0.6	0.5	0.5	0.5	0.5
Farebox Recovery	BRev/BCost		4.4%	11.3%	17.6%	14.3%	13.2%

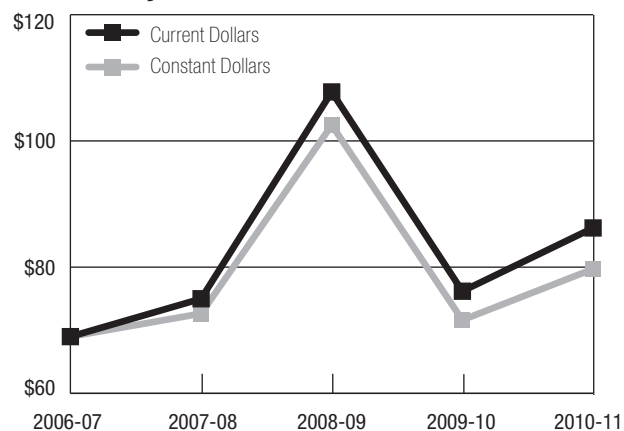
**Operating Cost [In Thousands]**



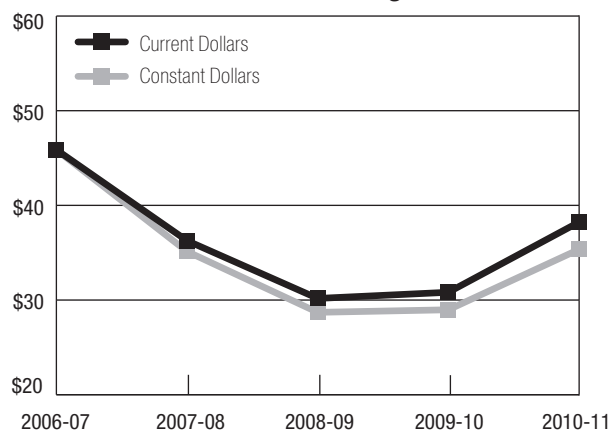
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**





### General Description

Starting Year	1975
Organization Type	Transit district created by the state Legislature
Governing Body	9-member board of directors
Board Selection	5 elected officials appointed by the cities and County of San Mateo, 3 citizen appointees, 1 appointed transportation expert
Contract Service	MV Public Transportation, Inc. (SamTrans contracts out 15% of fixed-route bus service)

### Service Area

Square Miles	446
Population	706,984
Ridership per Capita	20.2

SamTrans' service area includes the cities of Atherton, Belmont, Burlingame, Colma, Daly City, East Palo Alto, Foster City, Half Moon Bay, Hillsborough, Menlo Park, Millbrae, Pacifica, Palo Alto, Redwood City, San Bruno, San Carlos, San Mateo, South San Francisco and outlying areas in San Mateo County. Express and local service is provided to San Francisco Transbay Terminal and to northern Santa Clara County.

Category	Local Fare	Express Routes*	Monthly Passes***
Adult	\$1.75	\$4.50	\$56.00
Youth (under 17)	\$1.00	\$2.00	\$29.00
Senior	\$0.75	\$2.00	\$22.00
Disabled**	\$0.75	\$2.00	\$22.00
Transfer	n/a	—	—
Out of S.F.****	\$3.50	—	\$84.00

\* Express Routes: CX, DX, FX, express portion of KX, MX, NX, PX, RX.

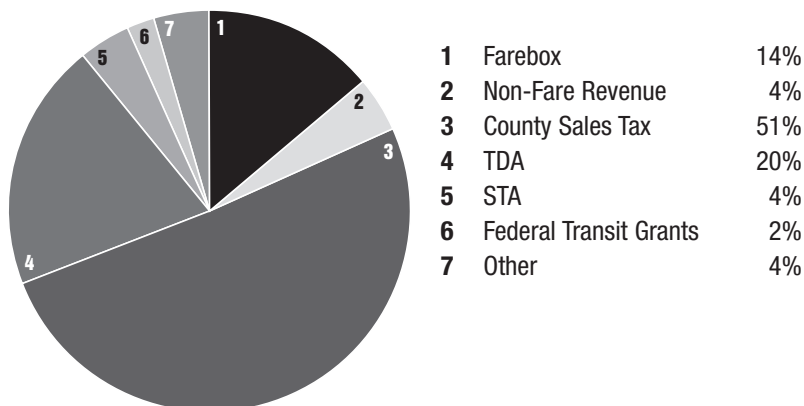
\*\* Fare for Redi-Wheels (Demand Response) = \$3.00

Fare for Redi-Wheels Lifeline (Demand Response) = \$1.50

\*\*\* Monthly express bus passes are \$144.00 for adults. Other fare categories can use regular monthly passes.

\*\*\*\* Applicable on 292, 391 and 397. A \$1.75 supplement must be paid by adult pass holders with the \$56 pass.

### Operating Revenue, FY 2010-11



### System Characteristics

<b>Active Fleet</b>	<b>394 Total</b>
	324 Motor Bus
	70 Vans

<b>Routes</b>	<b>54 Total</b>
	47 Local
	7 Express

### Hours of Operation

Monday – Sunday 24 Hours

### Inter-Operator Coordination

#### Coordinated schedules

Caltrain

BART

#### Other Connections

AC Transit

Golden Gate Transit

Dumbarton Express

Muni

VTA

#### Joint Fare Instruments and Transfers

BART Plus Ticket

Dumbarton Express

SamTrans/VTA Transfer

Muni/SamTrans with Muni Sticker

Caltrain Monthly Pass



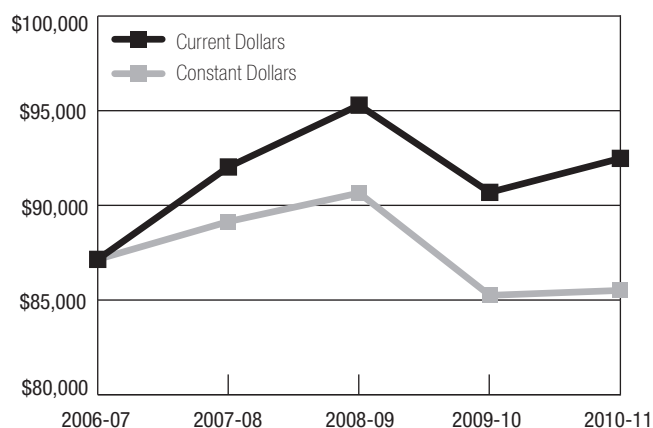


## SamTrans

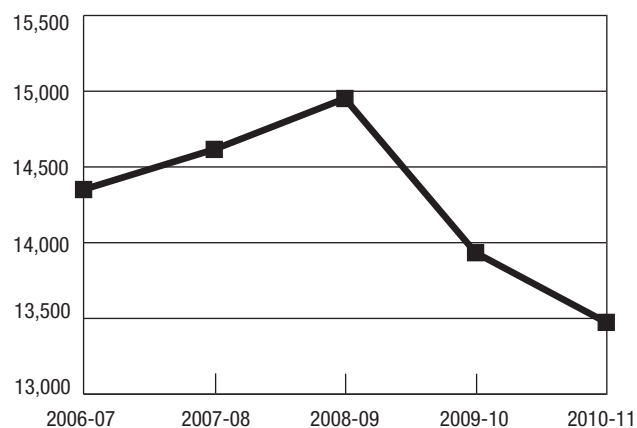
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		87,147	92,027	95,293	90,687	92,482
Paratransit	PCost		12,924	12,681	13,614	12,908	12,656
<b>Total Costs</b>			<b>\$100,071</b>	<b>\$104,708</b>	<b>\$108,907</b>	<b>\$103,595</b>	<b>\$105,138</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	16,262	16,613	16,706	16,470	16,616
	Paratransit	PRev	568	590	619	680	757
<b>Total Farebox Revenue</b>			<b>\$16,830</b>	<b>\$17,203</b>	<b>\$17,325</b>	<b>\$17,150</b>	<b>\$17,373</b>
Non-Fare Revenue			11,932	5,076	6,022	6,095	5,465
Property Tax			0	0	0	0	0
County Sales Tax			66,198	68,667	60,015	58,488	62,879
TDA			34,845	31,708	30,420	26,696	24,741
STA			8,281	9,538	1,725	478	5,094
Federal Transit Grants			1,041	1,474	6,387	10,009	2,827
Other			14,612	15,984	5,456	4,805	5,299
<b>Total Revenue</b>			<b>\$153,739</b>	<b>\$149,650</b>	<b>\$127,350</b>	<b>\$123,721</b>	<b>\$123,678</b>

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	14,351	14,616	14,952	13,934	13,474
Average Weekday Ridership		47,640	48,410	49,932	46,146	44,695
Revenue Vehicle Miles (000)	BRVM	6,900	6,853	6,827	6,372	6,052
Revenue Vehicle Hours (000)	BRVH	640	629	673	640	610
Employee Equivalents (FTE)	BEmp	639	628	628	583	588
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$136.17	\$146.31	\$141.59	\$141.70	\$151.61
Cost Efficiency (constant FY07 \$)		\$136.17	\$141.72	\$134.70	\$133.20	\$140.18
Cost Effectiveness (current \$)	BCost/BPass	\$6.07	\$6.30	\$6.37	\$6.51	\$6.86
Cost Effectiveness (constant FY07 \$)		\$6.07	\$6.10	\$6.06	\$6.12	\$6.35
Service Effectiveness	BPass/BRVH	22.4	23.2	22.2	21.8	22.1
Service Effectiveness	BPass/BRVM	2.1	2.1	2.2	2.2	2.2
Labor Efficiency (000)	BRVH/BEmp	1.0	1.0	1.1	1.1	1.0
Farebox Recovery	BRev/BCost	18.7%	18.1%	17.5%	18.2%	18.0%

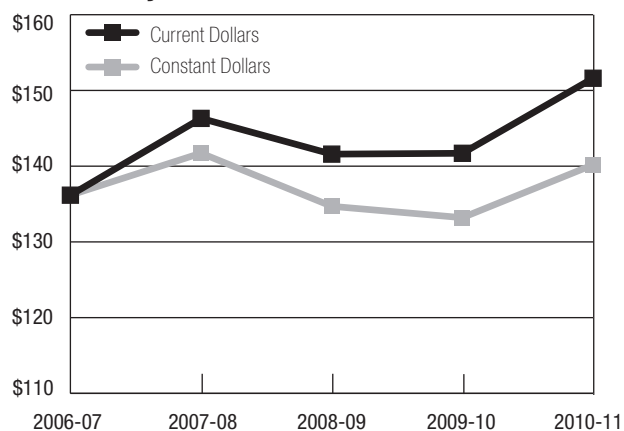
**Operating Cost [In Thousands]**



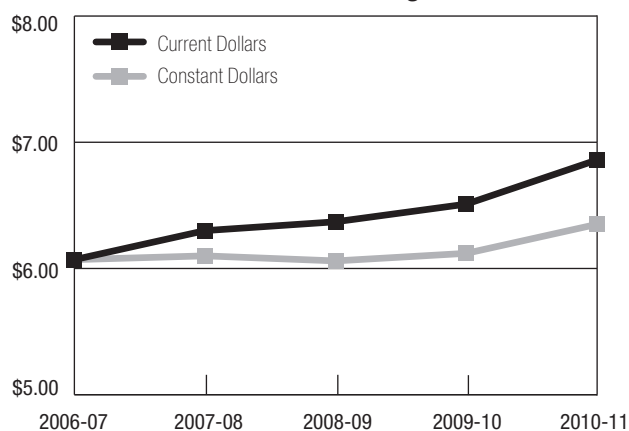
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



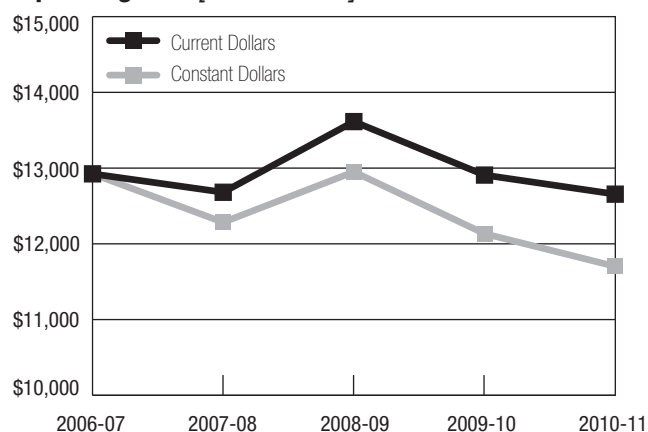
**Cost Effectiveness — Cost/Passenger**



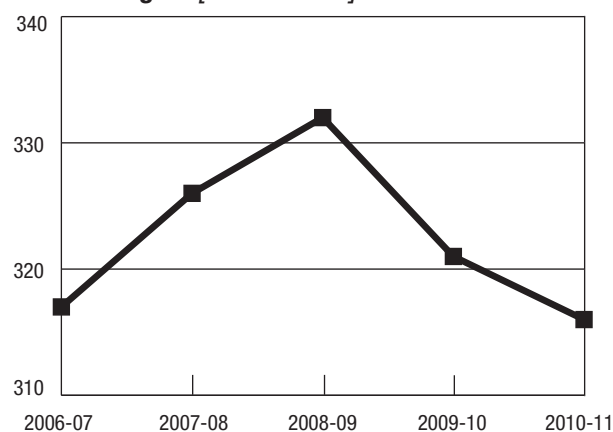


PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	317	326	332	321	316
Average Weekday Ridership		1,097	1,120	1,145	1,099	1,080
Revenue Vehicle Miles (000)	PRVM	2,897	2,940	2,920	2,779	2,669
Revenue Vehicle Hours (000)	PRVH	205	206	209	191	181
Employee Equivalents (FTE)	PEmp	6	6	6	6	6
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$63.04	\$61.56	\$65.14	\$67.58	\$69.92
Cost Efficiency (constant FY07 \$)		\$63.04	\$59.63	\$61.97	\$63.53	\$64.65
Cost Effectiveness (current \$)	PCost/PPass	\$40.72	\$38.90	\$41.01	\$40.21	\$40.05
Cost Effectiveness (constant FY07 \$)		\$40.72	\$37.68	\$39.01	\$37.80	\$37.03
Service Effectiveness	PPass/PRVH	1.5	1.6	1.6	1.7	1.7
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	34.2	34.3	34.8	31.8	30.2
Farebox Recovery	PRev/PCost	4.4%	4.7%	4.5%	5.3%	6.0%

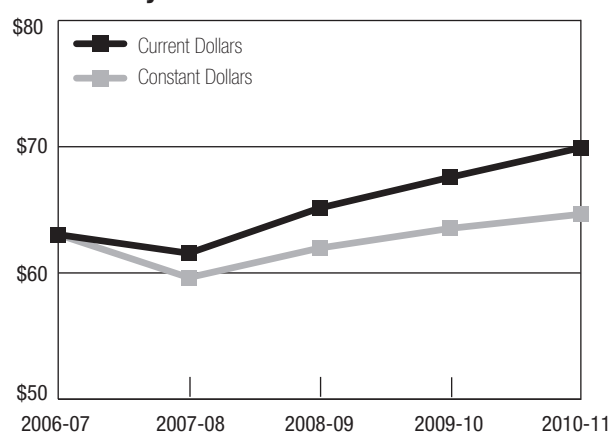
**Operating Cost [In Thousands]**



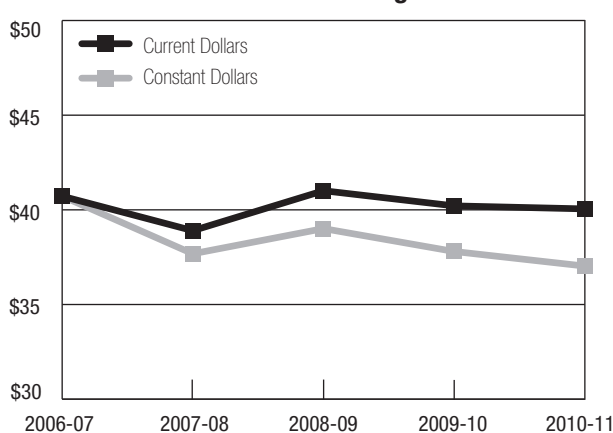
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**





## Santa Rosa CityBus

100 Santa Rosa Ave., Rm.6, Santa Rosa, CA 95401

<http://www.srcity.org/citybus>

(707) 543-3925

### General Description

Starting Year	1958
Organization Type	Municipal transit agency
Governing Body	City Council
Board Selection	City Council

### Service Area

Square Miles	50
Population	157,145
Ridership per Capita	18.6

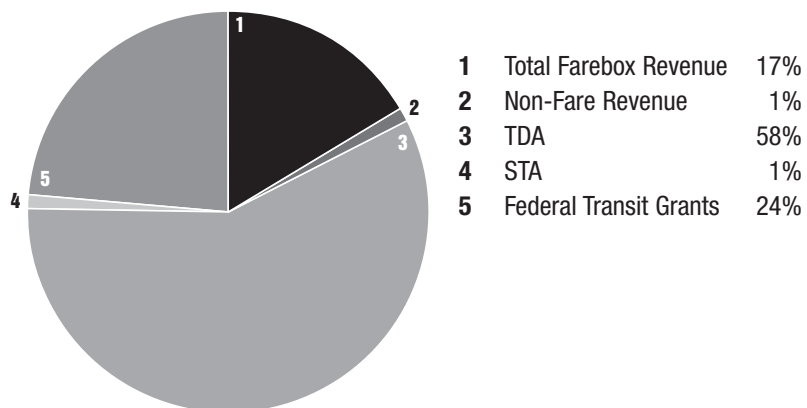
The Santa Rosa City Bus service area includes the area bounded by the Santa Rosa city limits, and some unincorporated Roseland areas.

### Fixed-Route Fare Structure

Category	Single Fare	Monthly Pass
Adult	\$1.25	\$40.00
Youth (under 5)	FREE	—
Student (5-18)	\$1.00	\$15.00*
Senior	\$0.60	\$20.00
Disabled	\$0.60	\$20.00
Transfer	FREE	—

\* Summer only

### Operating Revenue, FY 2010-11



### System Characteristics

Active Fleet	<b>34 Total</b>
	34 Motor Buses

Routes	<b>17 Total</b>
--------	-----------------

### Hours of Operation

Monday-Saturday	6:00 am – 8:30 pm
Sunday	9:00 am – 5:30 pm

### Inter-Operator Coordination

#### Inter-Operator Connections

Golden Gate Transit  
Lake County Transit  
Mendocino Transit  
Sonoma County Transit  
Napa VINE

#### Joint Fare Instruments and Transfers

Sonoma Transit Super Pass  
Discounted transfers to Golden Gate Transit,  
Sonoma County Transit and Napa VINE

#### Free Transfers

From Golden Gate Transit  
From Sonoma County Transit  
From Napa VINE



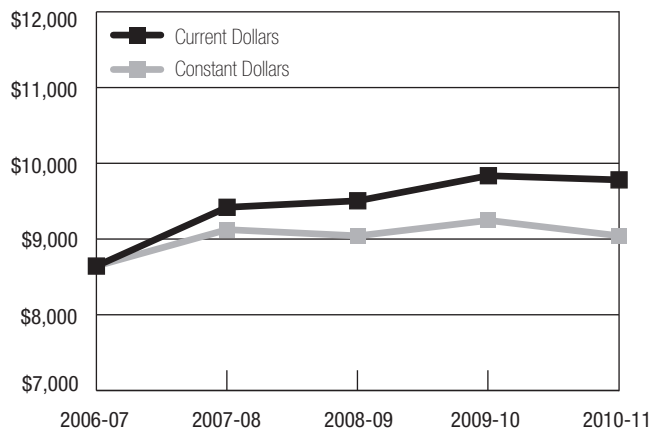
## Santa Rosa CityBus

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		8,643	9,419	9,505	9,836	9,781
Paratransit	PCost		900	1,000	1,202	1,160	1,129
<b>Total Costs</b>			<b>\$9,543</b>	<b>\$10,419</b>	<b>\$10,707</b>	<b>\$10,996</b>	<b>\$10,910</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	1,548	1,538	1,859	1,681	1,727
	Paratransit	PRev	55	64	80	82	82
<b>Total Farebox Revenue</b>			<b>\$1,603</b>	<b>\$1,602</b>	<b>\$1,940</b>	<b>\$1,763</b>	<b>\$1,809</b>
Non-Fare Revenue			96	111	244	118	110
Property Tax			0	0	0	0	0
County Sales Tax			775	621	561	0	0
TDA			4,626	6,020	3,665	4,394	6,305
STA			1,455	0	1,056	577	121
Federal Transit Grants			1,854	1,066	3,363	4,144	2,565
Other			0	0	0	0	0
<b>Total Revenue</b>			<b>\$10,313</b>	<b>\$9,420</b>	<b>\$10,828</b>	<b>\$10,996</b>	<b>\$10,910</b>

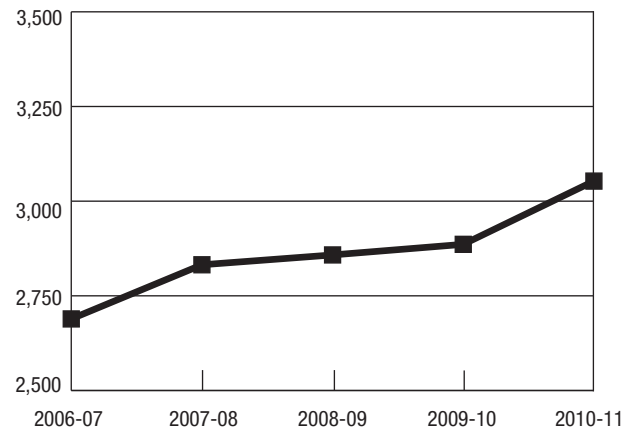
## Santa Rosa CityBus

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
Operating Data						Unaudited
Total Passengers (000)	BPass	2,689	2,832	2,858	2,886	3,053
Average Weekday Ridership		9,700	9,747	11,341	9,885	9,895
Revenue Vehicle Miles (000)	BRVM	1,033	1,051	1,082	1,126	1,127
Revenue Vehicle Hours (000)	BRVH	91	86	90	93	93
Employee Equivalents (FTE)	BEmp	85	81	84	83	83
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$94.98	\$109.84	\$105.61	\$105.76	\$105.17
Cost Efficiency (constant FY07 \$)		\$94.98	\$106.40	\$100.47	\$99.42	\$97.24
Cost Effectiveness (current \$)	BCost/BPass	\$3.21	\$3.33	\$3.33	\$3.41	\$3.20
Cost Effectiveness (constant FY07 \$)		\$3.21	\$3.22	\$3.16	\$3.20	\$2.96
Service Effectiveness	BPass/BRVH	29.5	33.0	31.8	31.0	32.8
Service Effectiveness	BPass/BRVM	2.6	2.7	2.6	2.6	2.7
Labor Efficiency (000)	BRVH/BEmp	1.1	1.1	1.1	1.1	1.1
Farebox Recovery	BRev/BCost	17.9%	16.3%	19.6%	17.1%	17.7%

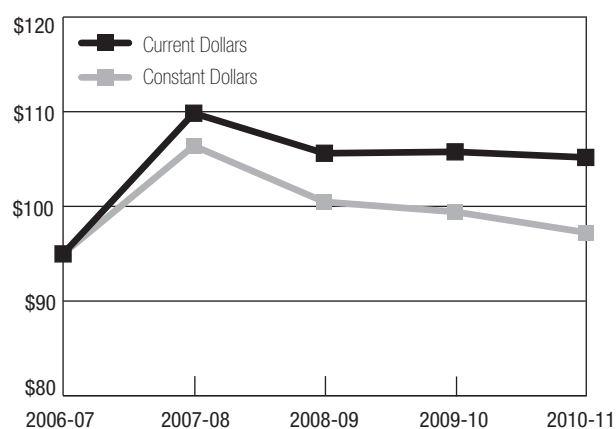
**Operating Cost [In Thousands]**



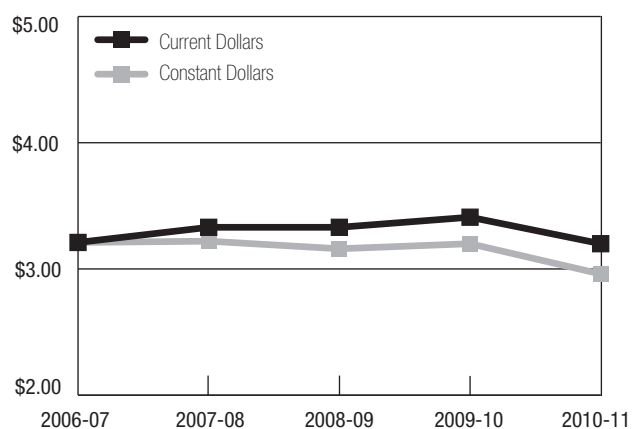
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**

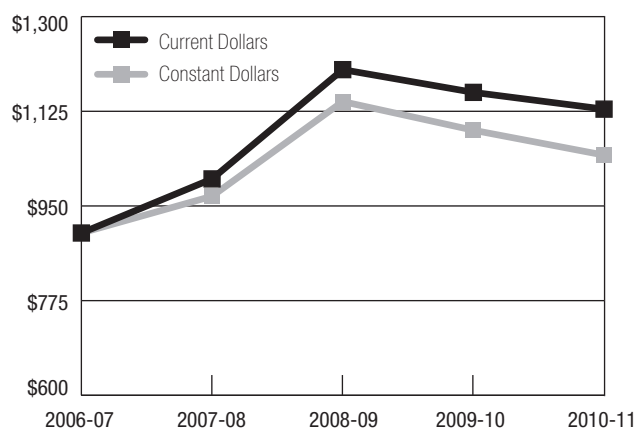


**Cost Effectiveness — Cost/Passenger**

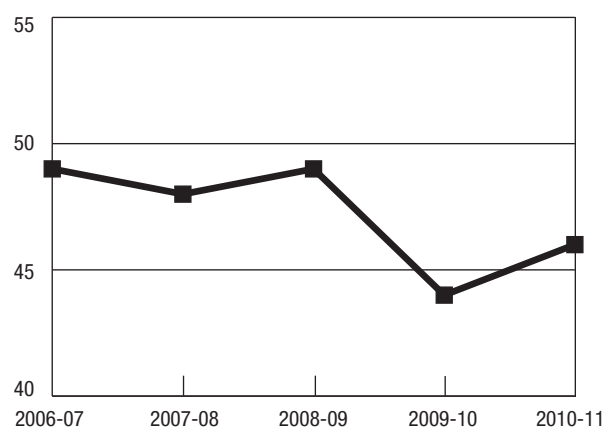


PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	49	48	49	44	46
Average Weekday Ridership		172	177	194	180	185
Revenue Vehicle Miles (000)	PRVM	235	230	246	212	237
Revenue Vehicle Hours (000)	PRVH	18	20	20	17	19
Employee Equivalents (FTE)	PEmp	24	20	20	0	0
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$49.41	\$49.63	\$61.19	\$68.24	\$59.42
Cost Efficiency (constant FY07 \$)		\$49.41	\$48.07	\$58.21	\$64.14	\$54.94
Cost Effectiveness (current \$)	PCost/PPass	\$18.24	\$20.81	\$24.62	\$26.36	\$24.54
Cost Effectiveness (constant FY07 \$)		\$18.24	\$20.15	\$23.42	\$24.78	\$22.69
Service Effectiveness	PPass/PRVH	2.7	2.4	2.5	2.6	2.4
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	0.8	1.0	1.0	0.0	0.0
Farebox Recovery	PRev/PCost	6.1%	6.4%	6.7%	7.1%	7.3%

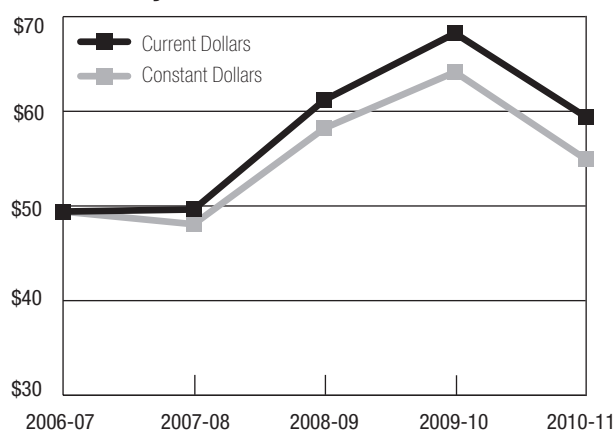
**Operating Cost [In Thousands]**



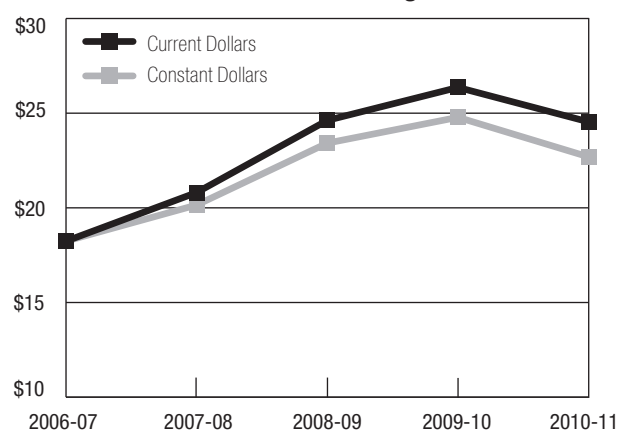
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**



# SonomaCountyTransit

## Sonoma County Transit\*

355 W. Robles Avenue, Santa Rosa, CA 95407

<http://www.sctransit.com>

(707) 585-7516

\*Includes service operated by Healdsburg Transit

### General Description

Starting Year	1980
Organization Type	County transit agency
Governing Body	Sonoma County Board of Supervisors
Board Selection	Sonoma County Board of Supervisors
Contract Service	Veolia Transportation, MB vehicle operations and maintenance; Volunteer Center of Sonoma County, paratransit operations

### Service Area

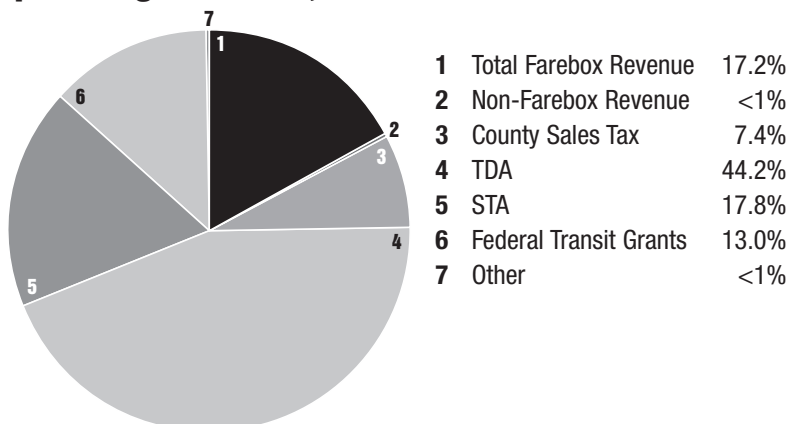
Square Miles	390
Population	458,600
Ridership per Capita	2.8

Service area encompasses all of Sonoma County, including the cities of Cloverdale, Cotati, Healdsburg, Petaluma, Rohnert Park, Santa Rosa, Sebastopol, Sonoma and Windsor.

### Fixed-Route Fare Structure

Category	Single Fare Local Routes	Single Fare Intercity Service	Monthly Pass
Adult	\$1.25	\$1.25 - 3.45	\$60.00
Youth (under 5)	Free	Free	—
Student	\$1.05	\$1.05 - 3.05	\$42.50
Senior	\$0.60	\$0.60-1.60	\$30.00
Disabled	\$0.60	\$0.60-1.60	\$30.00
Inter-Operator Transfer	Free	Free	—

### Operating Revenue, FY 2010-11



### System Characteristics

<b>Active Fleet</b>	<b>78 Total</b>
	49 Motor Buses
	29 Paratransit

<b>Routes</b>	<b>20 Total</b>
Local	7
Intercity	13

### Hours of Operation

Monday – Friday 5:00 am – 10:30 pm  
Saturday – Sunday 7:00 am – 9:30 pm

### Inter-Operator Coordination

#### Coordinated Schedules

Cloverdale Transit  
Golden Gate Transit  
Healdsburg Transit  
Petaluma Transit  
Santa Rosa CityBus

#### Joint Fare Instruments and Transfers

Golden Gate discount fare w/transfer  
Petaluma Transit (free transfer)  
Santa Rosa CityBus (free transfer)  
Sonoma Super Pass





## SonomaCountyTransit



### Sonoma County Transit

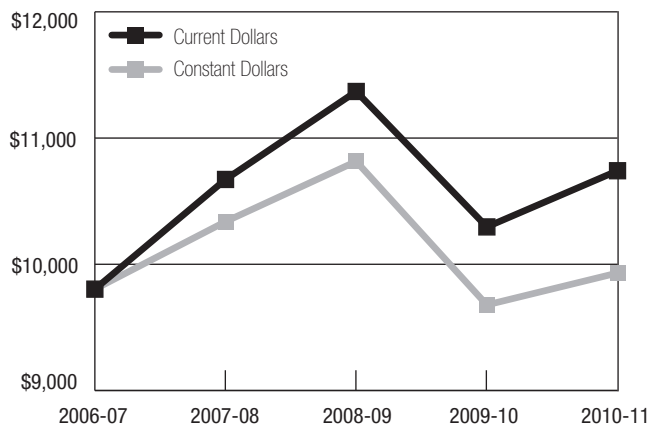
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus			9,803	10,672	11,369	10,296	10,741
Paratransit			1,866	2,100	2,053	1,762	1,854
<b>Total Costs</b>			<b>\$11,669</b>	<b>\$12,772</b>	<b>\$13,422</b>	<b>\$12,057</b>	<b>\$12,595</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	1,740	1,864	1,992	1,951	2,041
	Paratransit	PRev	119	124	132	122	127
<b>Total Farebox Revenue</b>			<b>\$1,859</b>	<b>\$1,988</b>	<b>\$2,124</b>	<b>\$2,073</b>	<b>\$2,168</b>
Non-Fare Revenue			122	78	137	36	31
Property Tax			0	0	0	0	0
County Sales Tax			1,188	1,010	900	809	929
TDA			6,350	8,362	7,305	6,269	5,566
STA			1,028	830	2,425	1,189	2,242
Federal Transit Grants			1,122	432	395	1,614	1,631
Other			16	82	136	68	28
<b>Total Revenue</b>			<b>\$11,669</b>	<b>\$12,782</b>	<b>\$13,422</b>	<b>\$12,057</b>	<b>\$12,595</b>



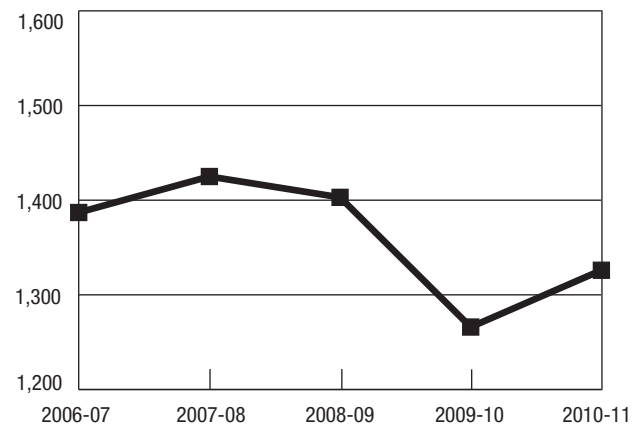
## Sonoma County Transit

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	1,387	1,425	1,403	1,266	1,326
Average Weekday Ridership		4,915	5,079	4,967	4,471	4,682
Revenue Vehicle Miles (000)	BRVM	2,076	1,717	1,725	1,456	1,466
Revenue Vehicle Hours (000)	BRVH	109	93	96	83	85
Employee Equivalents (FTE)	BEmp	107	107	107	100	99
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$89.83	\$114.50	\$118.78	\$123.66	\$125.97
Cost Efficiency (constant FY07 \$)		\$89.83	\$110.91	\$113.00	\$116.25	\$116.47
Cost Effectiveness (current \$)	BCost/BPass	\$7.07	\$7.49	\$8.10	\$8.13	\$8.10
Cost Effectiveness (constant FY07 \$)		\$7.07	\$7.26	\$7.71	\$7.65	\$7.49
Service Effectiveness	BPass/BRVH	12.7	15.3	14.7	15.2	15.5
Service Effectiveness	BPass/BRVM	0.7	0.8	0.8	0.9	0.9
Labor Efficiency (000)	BRVH/BEmp	1.0	0.9	0.9	0.8	0.9
Farebox Recovery	BRev/BCost	17.8%	17.5%	17.5%	18.9%	19.0%

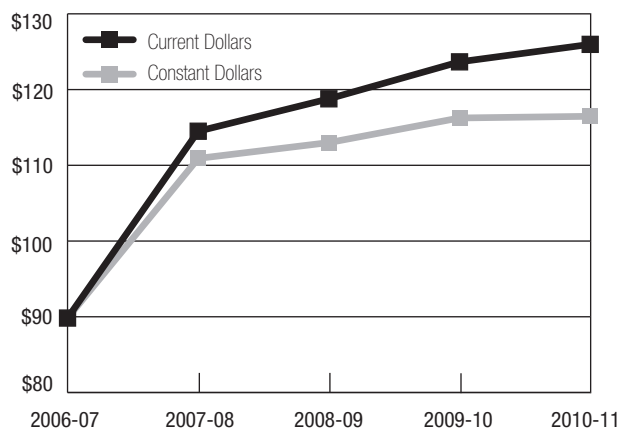
**Operating Cost [In Thousands]**



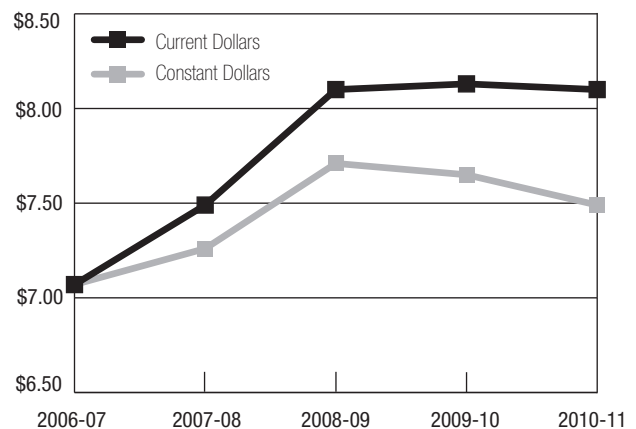
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**

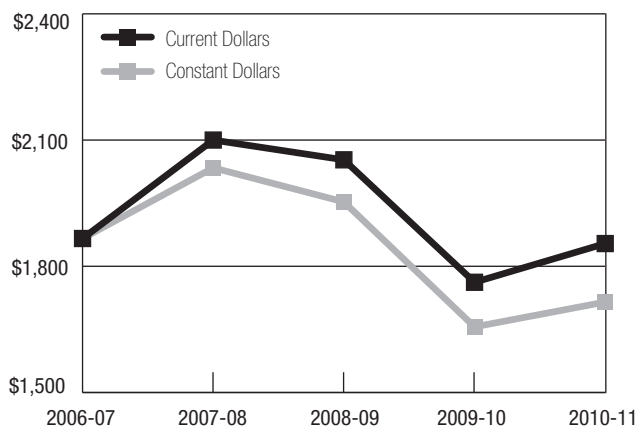


**Cost Effectiveness — Cost/Passenger**

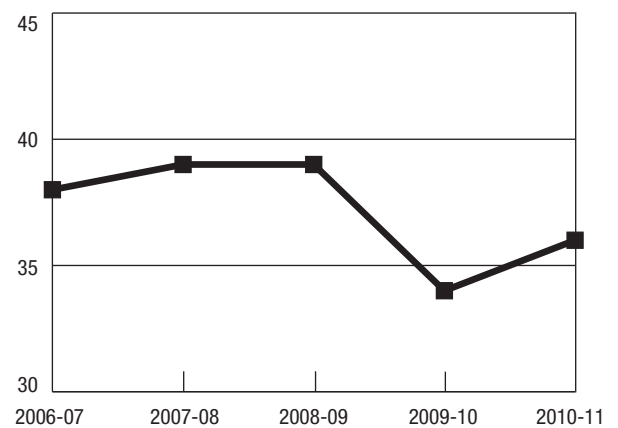


PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	38	39	39	34	36
Average Weekday Ridership		136	147	146	127	128
Revenue Vehicle Miles (000)	PRVM	656	524	488	423	426
Revenue Vehicle Hours (000)	PRVH	43	34	31	25	27
Employee Equivalents (FTE)	PEmp	28	28	28	28	28
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$42.97	\$62.51	\$65.20	\$69.23	\$67.55
Cost Efficiency (constant FY07 \$)		\$42.97	\$60.55	\$62.03	\$65.08	\$62.45
Cost Effectiveness (current \$)	PCost/PPass	\$49.40	\$53.21	\$52.17	\$51.18	\$51.49
Cost Effectiveness (constant FY07 \$)		\$49.40	\$51.55	\$49.63	\$48.11	\$47.61
Service Effectiveness	PPass/PRVH	0.9	1.2	1.2	1.4	1.3
Service Effectiveness	PPass/PRVM	0.1	0.1	0.1	0.1	0.1
Labor Efficiency (000)	PRVH/PEmp	1.6	1.2	1.1	.9	1.0
Farebox Recovery	PRev/PCost	6.4%	5.9%	6.4%	6.9%	6.8%

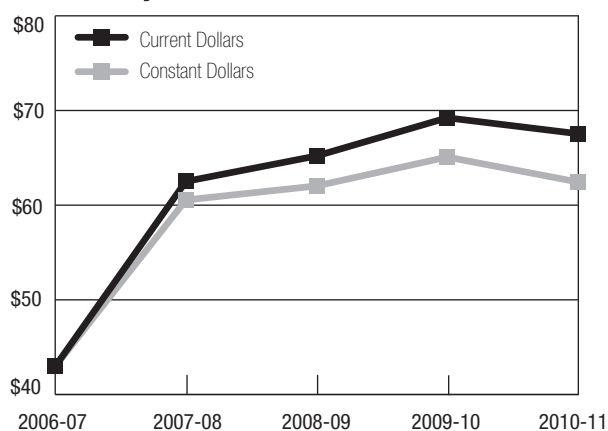
Operating Cost [In Thousands]



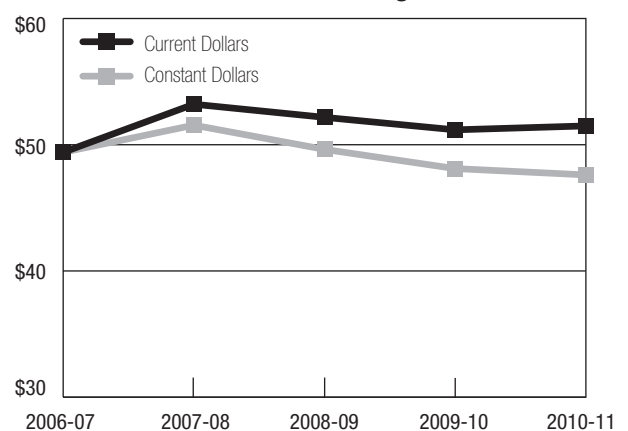
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





**TRI DELTA TRANSIT**

# Tri Delta Transit (Eastern Contra Costa Transit Authority)

801 Wilbur Avenue, Antioch, CA 94509

<http://www.trideltatransit.com>

(925) 754-6622

## General Description

Starting Year	1977
Organization Type	Transit Authority is a joint powers agency
Governing Body	11-member board of directors
Board Selection	2 representatives from each city, 2 representatives from county and 1 at-large representative appointed by board
Contract Service	First Transit

## Service Area

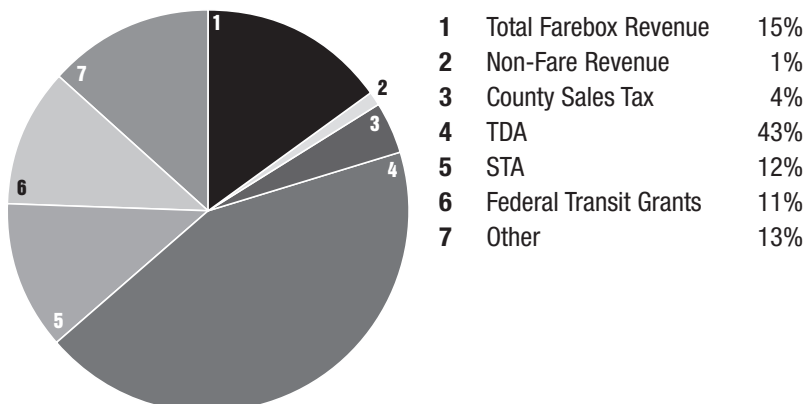
Square Miles	225
Population	273,000
Ridership per Capita	9.1

Tri Delta's service area includes the cities of Antioch, Brentwood, Pittsburg, Oakley and the unincorporated areas of eastern Contra Costa County.

## Fixed-Route Fare Structure

Category	Single Fare
Adult/Student	\$1.75
Youth (under 5)	Free
Senior	\$0.75
Disabled	\$0.75
BART Transfer	\$1.00
Other Transfer	Free
Express	\$1.50 or \$9.00
Express Pass	160
BART Transfer Senior/Disabled	\$0.75
Dimes-a-Ride	\$0.20
All Day Pass	\$3.00

## Operating Revenue, FY 2010-11



## System Characteristics

<b>Active Fleet</b>	<b>92 Total</b>
	68 Motor Buses
	24 Paratransit

<b>Routes</b>	<b>19 Total</b>
---------------	-----------------

## Hours of Operation

Monday – Friday	3:14 am – 1:14 am
Saturday	5:22 am – 1:35 am
Sunday	6:18 am – 1:35 am

## Inter-Operator Coordination

### Inter-Operator Connections

Amtrak  
BART  
County Connection  
LAVTA  
WestCAT

### Joint Fare Instruments and Transfers

Amtrak  
BART Plus  
BART Transfer  
County Connection Transfer  
County Connection/LAVTA/WestCAT  
East Bay Value Pass



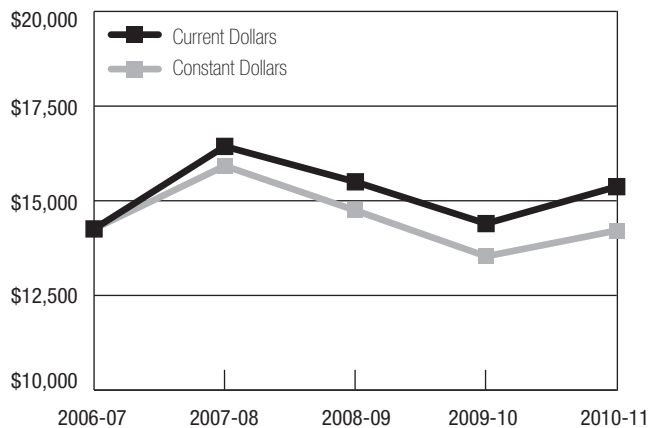
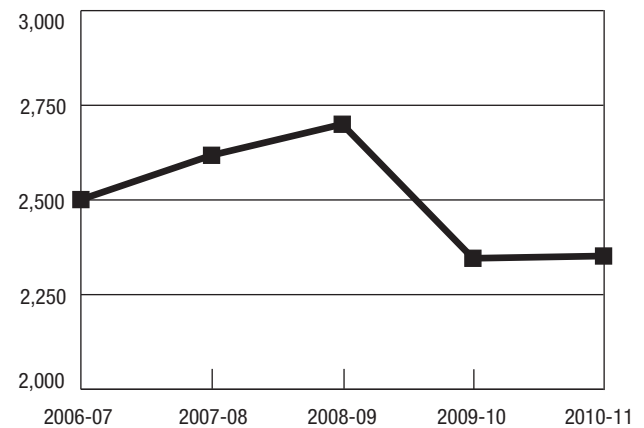
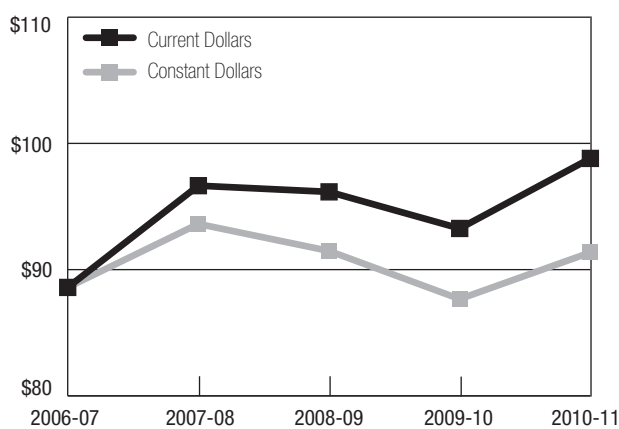
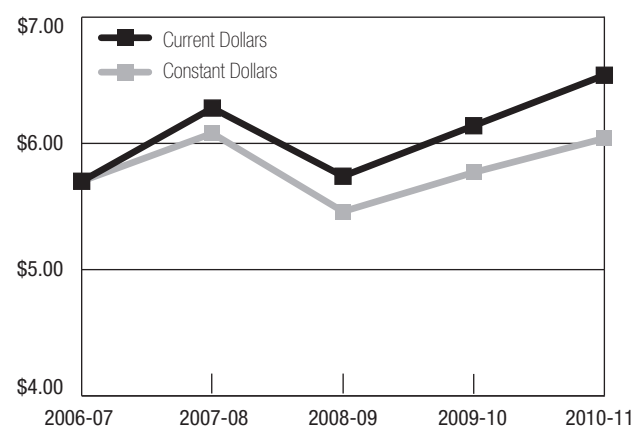
**TRI DELTA TRANSIT**



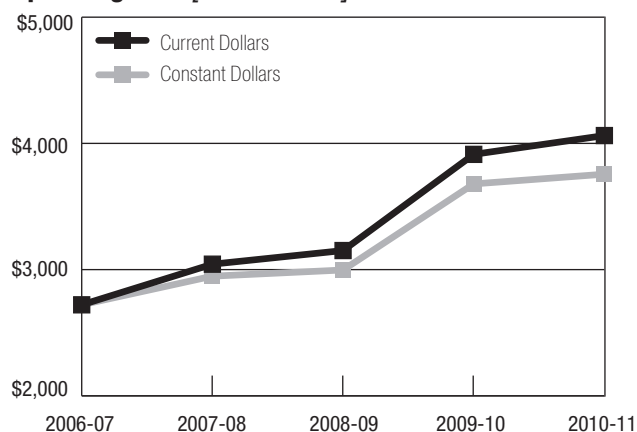
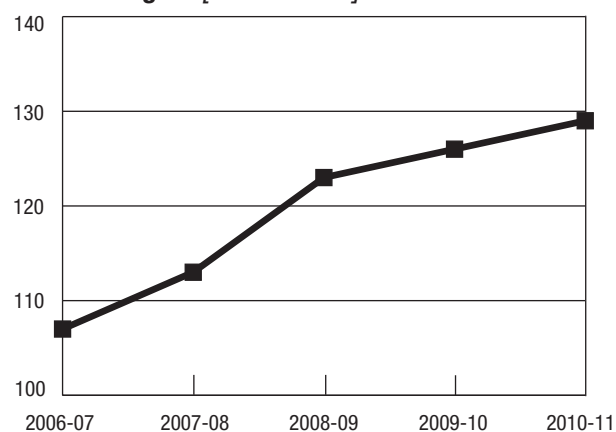
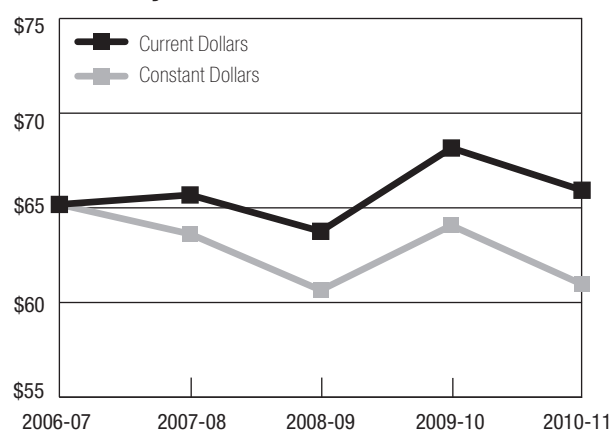
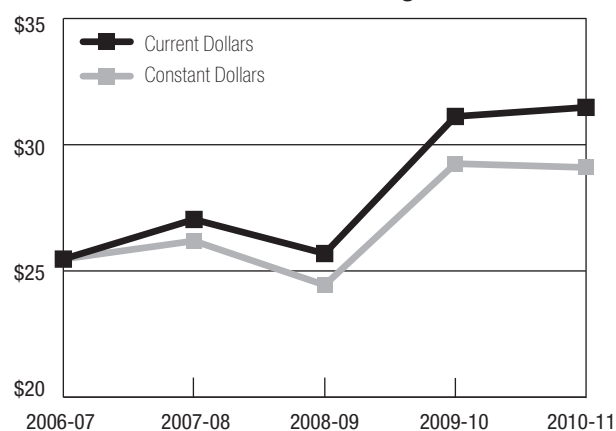
## Tri Delta Transit

SYSTEMWIDE BUDGET				2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>								<i>Unaudited</i>
Fixed-Route Bus		BCost		14,256	16,436	15,500	14,397	15,372
Paratransit		PCost		2,721	3,043	3,151	3,913	4,062
<b>Total Costs</b>				<b>\$16,977</b>	<b>\$19,479</b>	<b>\$18,650</b>	<b>\$18,310</b>	<b>\$19,434</b>
<b>Operating Revenue (000)</b>								
Farebox:	Fixed-Route Bus	BRev		2,136	2,286	2,224	2,409	2,444
	Paratransit	PRev		278	342	312	432	510
<b>Total Farebox Revenue</b>				<b>\$2,414</b>	<b>\$2,628</b>	<b>\$2,536</b>	<b>\$2,841</b>	<b>\$2,954</b>
Non-Fare Revenue				204	226	207	174	212
Property Tax				0	0	0	0	0
County Sales Tax				896	904	801	782	803
TDA				8,760	10,055	11,329	8,693	8,410
STA				2,845	4,954	1,347	1,935	2,306
Federal Transit Grants				642	0	1,551	1,400	2,182
Other				759	667	1,253	2,486	2,567
<b>Total Revenue</b>				<b>\$16,521</b>	<b>\$19,434</b>	<b>\$19,024</b>	<b>\$18,311</b>	<b>\$19,434</b>

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	2,501	2,618	2,700	2,346	2,352
Average Weekday Ridership		8,928	9,261	9,556	8,338	8,345
Revenue Vehicle Miles (000)	BRVM	2,461	2,546	2,423	2,146	2,196
Revenue Vehicle Hours (000)	BRVH	161	170	161	154	156
Employee Equivalents (FTE)	BEmp	145	149	150	137	137
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$88.59	\$96.65	\$96.16	\$93.26	\$98.81
Cost Efficiency (constant FY07 \$)		\$88.59	\$93.62	\$91.48	\$87.67	\$91.36
Cost Effectiveness (current \$)	BCost/BPass	\$5.70	\$6.28	\$5.74	\$6.14	\$6.54
Cost Effectiveness (constant FY07 \$)		\$5.70	\$6.08	\$5.46	\$5.77	\$6.04
Service Effectiveness	BPass/BRVH	15.5	15.4	16.7	15.2	15.1
Service Effectiveness	BPass/BRVM	1.0	1.0	1.1	1.1	1.1
Labor Efficiency (000)	BRVH/BEmp	1.1	1.1	1.1	1.1	1.1
Farebox Recovery	BRev/BCost	15.0%	13.9%	14.3%	16.7%	15.9%

**Operating Cost [In Thousands]**

**Total Passengers [In Thousands]**

**Cost Efficiency — Cost/Revenue Vehicle Hour**

**Cost Effectiveness — Cost/Passenger**


PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	107	113	123	126	129
Average Weekday Ridership		389	410	447	463	474
Revenue Vehicle Miles (000)	PRVM	577	609	669	749	773
Revenue Vehicle Hours (000)	PRVH	42	46	49	57	62
Employee Equivalents (FTE)	PEmp	27	32	35	41	44
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$65.18	\$65.68	\$63.76	\$68.16	\$65.93
Cost Efficiency (constant FY07 \$)		\$65.18	\$63.62	\$60.65	\$64.07	\$60.96
Cost Effectiveness (current \$)	PCost/PPass	\$25.47	\$27.04	\$25.69	\$31.12	\$31.48
Cost Effectiveness (constant FY07 \$)		\$25.47	\$26.19	\$24.44	\$29.25	\$29.10
Service Effectiveness	PPass/PRVH	2.6	2.4	2.5	2.2	2.1
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.5	1.4	1.4	1.4	1.4
Farebox Recovery	PRev/PCost	10.2%	11.2%	9.9%	11.0%	12.6%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**



## Union City Transit

34009 Alvarado-Niles Road, Union City, CA 94587

<http://www.uctransit.org>

(510) 471-3232

### General Description

Starting Year	1974
Organization Type	Municipal transit agency
Governing Body	5-member elected City Council
Contract Service	MV Public Transportation, Inc.

### Service Area

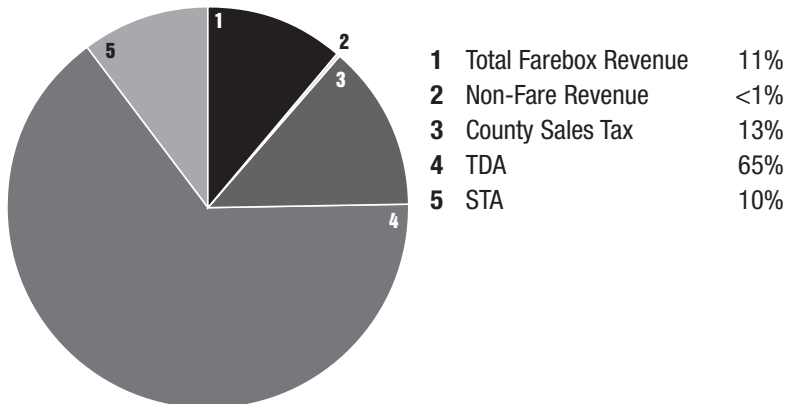
Square Miles	18
Population	73,977
Ridership per Capita	6.3

Union City's service area encompasses the area within the city limits of Union City.

### Fixed-Route Fare Structure

Category	Single Fare	Monthly Passes
Adult (18-59)	\$1.75	\$46.00
Youth (6-17)	\$1.00	\$29.00
Senior (60+)	\$0.75	\$19.00
Disabled	\$0.75	\$19.00
AC Transit/Dumbarton Express Transfer	\$0.25	—
BART-To-Bus Transfer	\$0.50	—
BARTPlus Pass/Union City Transit Transfer	Free	—

### Operating Revenue, FY 2010-11



### System Characteristics

Active Fleet	<b>22 Total</b>
	16 Motor Buses
	6 Paratransit

Routes	<b>5 Total</b>
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### Hours of Operation

Monday – Friday	4:15 am – 10:25 pm
Saturday	7:00 am – 7:30 pm
Sunday	8:00 am – 6:30 pm

### Inter-Operator Coordination

#### Inter-Operator Connections

AC Transit  
BART  
Dumbarton Express

#### Joint Fare Instruments and Transfers

BART Plus Pass





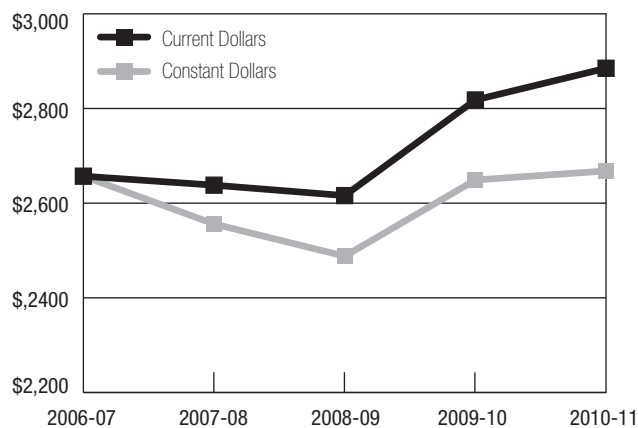
## Union City Transit

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		2,657	2,638	2,616	2,818	2,885
Paratransit	PCost		594	569	596	667	763
<b>Total Costs</b>			<b>\$3,251</b>	<b>\$3,207</b>	<b>\$3,211</b>	<b>\$3,485</b>	<b>\$3,648</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	374	349	364	363	430
	Paratransit	PRev	34	35	35	34	41
<b>Total Farebox Revenue</b>			<b>\$408</b>	<b>\$385</b>	<b>\$399</b>	<b>\$397</b>	<b>\$471</b>
Non-Fare Revenue			5	23	24	10	9
Property Tax			0	0	0	0	0
County Sales Tax			651	452	579	552	547
TDA			1,759	1,614	3,057	2,365	2,701
STA			379	720	104	131	415
Federal Transit Grants			50	14	321,510	30,000	0
Other			0	0	0	0	0
<b>Total Revenue</b>			<b>\$3,252</b>	<b>\$3,207</b>	<b>\$4,484</b>	<b>\$3,485</b>	<b>\$4,143</b>

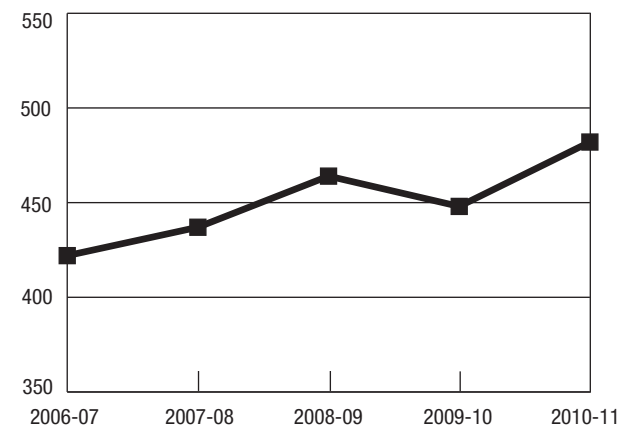
## Union City Transit

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	422	437	464	448	482
Average Weekday Ridership		1,502	1,518	1,637	1,567	1,793
Revenue Vehicle Miles (000)	BRVM	505	463	457	469	466
Revenue Vehicle Hours (000)	BRVH	40	40	40	40	39
Employee Equivalents (FTE)	BEmp	40	40	40	40	40
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$66.43	\$66.56	\$66.01	\$69.87	\$73.81
Cost Efficiency (constant FY07 \$)		\$66.43	\$64.48	\$62.80	\$65.68	\$68.25
Cost Effectiveness (current \$)	BCost/BPass	\$6.30	\$6.04	\$5.64	\$6.29	\$5.99
Cost Effectiveness (constant FY07 \$)		\$6.30	\$5.85	\$5.37	\$5.91	\$5.54
Service Effectiveness	BPass/BRVH	10.6	11.0	11.7	11.1	12.3
Service Effectiveness	BPass/BRVM	0.8	0.9	1.0	1.0	1.0
Labor Efficiency (000)	BRVH/BEmp	1.0	1.0	1.0	1.0	1.0
Farebox Recovery	BRev/BCost	14.1%	13.2%	13.9%	12.9%	14.9%

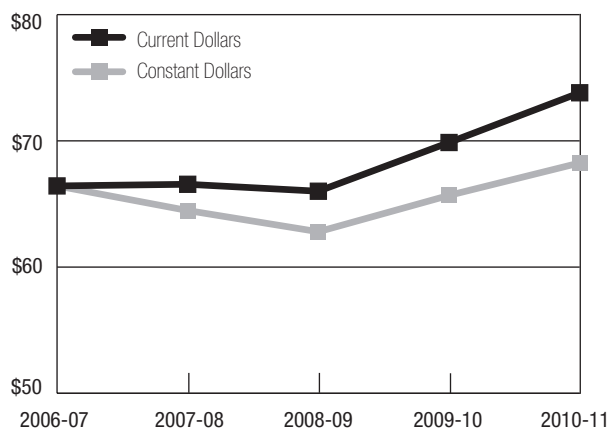
**Operating Cost [In Thousands]**



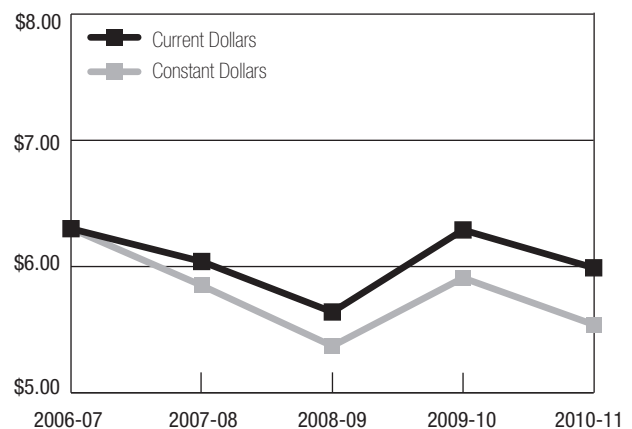
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**

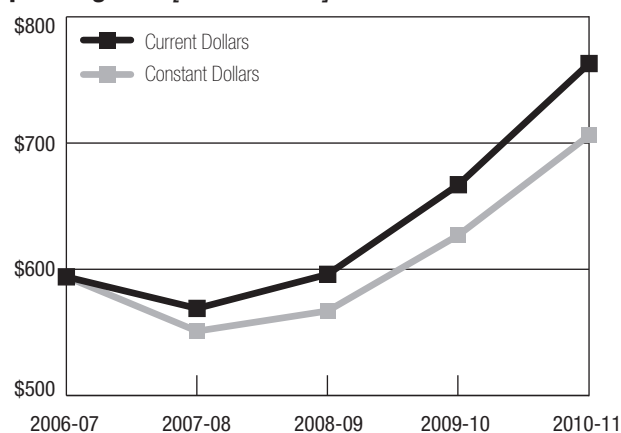


**Cost Effectiveness — Cost/Passenger**

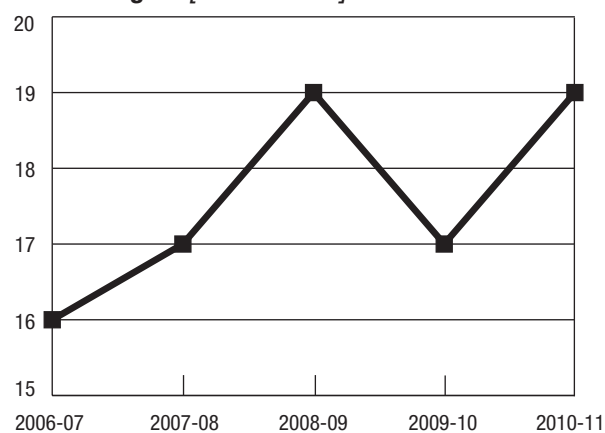


PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	16	17	19	17	19
Average Weekday Ridership		58	58	64	56	63
Revenue Vehicle Miles (000)	PRVM	90	80	90	81	80
Revenue Vehicle Hours (000)	PRVH	10	9	9	9	10
Employee Equivalents (FTE)	PEmp	7	6	7	7	7
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$61.50	\$65.55	\$62.84	\$76.85	\$78.47
Cost Efficiency (constant FY07 \$)		\$61.50	\$63.50	\$59.78	\$72.24	\$72.55
Cost Effectiveness (current \$)	PCost/PPass	\$37.13	\$33.85	\$31.72	\$40.18	\$40.84
Cost Effectiveness (constant FY07 \$)		\$37.13	\$32.79	\$30.18	\$37.77	\$37.76
Service Effectiveness	PPass/PRVH	1.7	1.9	2.0	1.9	1.9
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.4	14.0	14.0	1.2	13.0
Farebox Recovery	PRev/PCost	5.7%	6.2%	5.9%	5.1%	5.4%

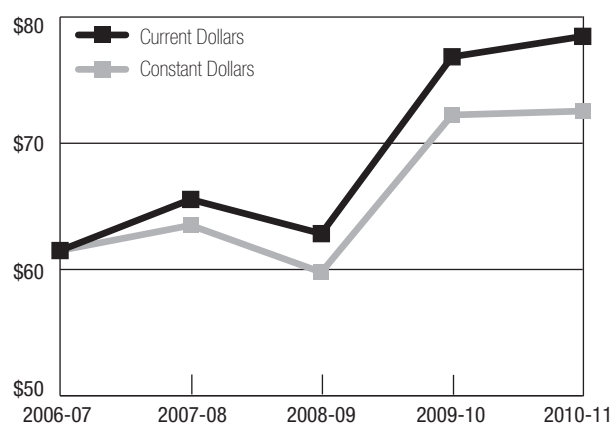
Operating Cost [In Thousands]



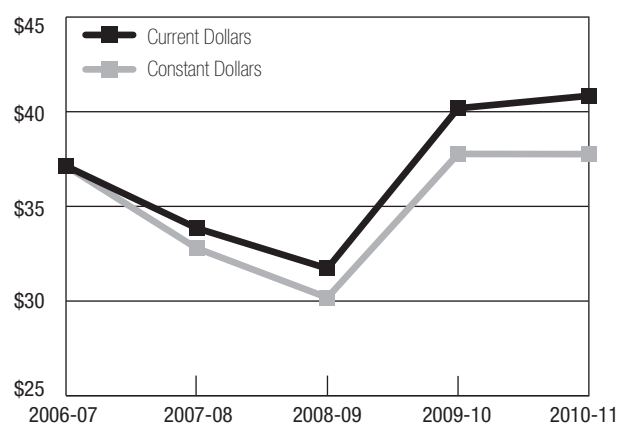
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger





## Vacaville City Coach

650 Merchant Street, Vacaville, CA 95688

<http://www.cityofvacaville.com/departments/citycoach/index.php>

(707) 449-5330

### General Description

Starting Year	1981
Organization Type	Municipality
Governing Body	City Council
Board Selection	4 council members, 1 mayor

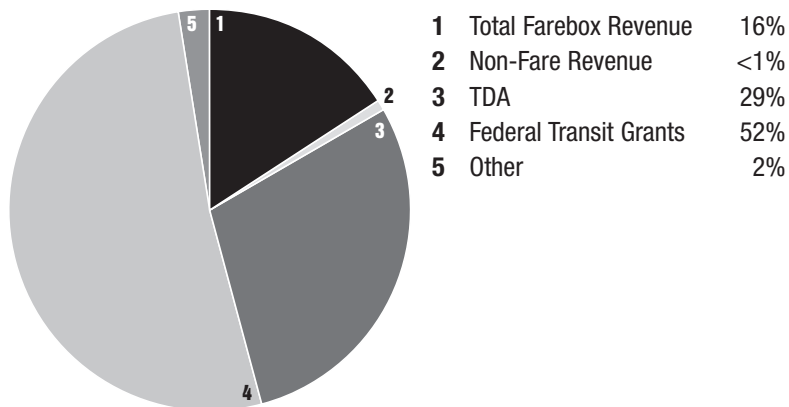
### Service Area

Square Miles	27
Population	94,000
Ridership per Capita	3.9

### Fixed-Route Fare Structure

Category	Single Fare	Monthly Pass
Adult	\$1.50	\$36.00
Youth (6-18)	\$1.25	\$21.00
Youth (under 6)	Free	—
Senior/Disabled	\$0.75	\$18.00
Transfer	\$0.15	—

### Operating Revenue, FY 2010-11



### System Characteristics

**Active Fleet** 18 Motor Buses

**Routes** 5 Total

#### Hours of Operation

Monday – Friday	6:35 am – 6:33 pm
Saturday	9:00 am – 5:30 pm
Sunday	No service

### Inter-Operator Coordination

#### Inter-Operator Connections

Fairfield/Suisun Transit

Vallejo Transit





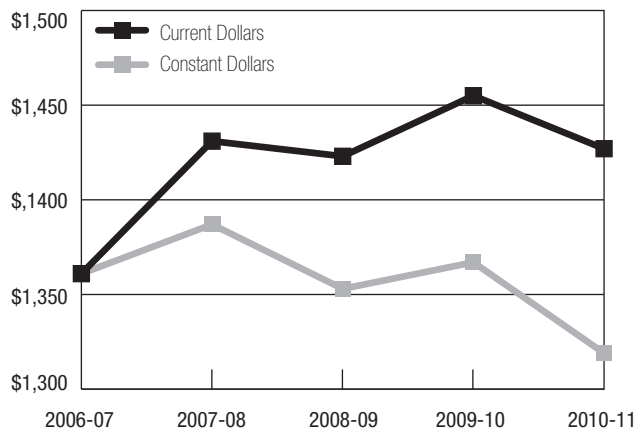
## Vacaville City Coach

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		1,361	1,431	1,423	1,455	1,427
Paratransit	PCost		396	417	480	441	404
<b>Total Costs</b>			<b>\$1,757</b>	<b>\$1,849</b>	<b>\$1,903</b>	<b>\$1,896</b>	<b>\$1,831</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	216	225	242	271	272
	Paratransit	PRev	28	30	31	30	30
<b>Total Farebox Revenue</b>			<b>\$244</b>	<b>\$255</b>	<b>\$273</b>	<b>\$301</b>	<b>\$302</b>
Non-Fare Revenue			14	19	27	19	15
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			1,517	841	672	642	551
STA			0	0	60	0	0
Federal Transit Grants			51	971	943	933	976
Other			3	0	0	0	47
<b>Total Revenue</b>			<b>\$1,829</b>	<b>\$2,086</b>	<b>\$1,976</b>	<b>\$1,896</b>	<b>\$1,891</b>

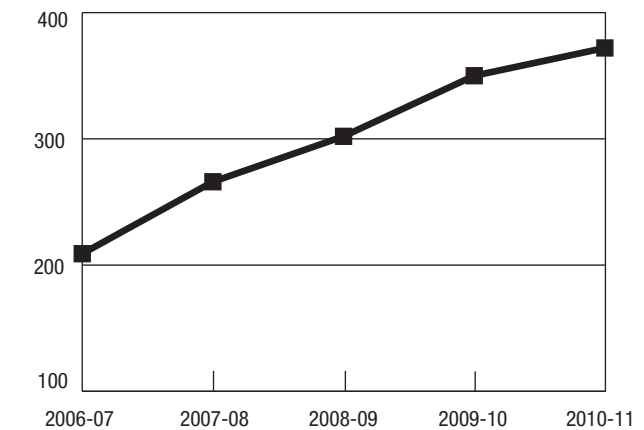
## Vacaville City Coach

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	209	266	302	350	372
Average Weekday Ridership		763	923	1,021	1,253	1,275
Revenue Vehicle Miles (000)	BRVM	319	335	340	365	375
Revenue Vehicle Hours (000)	BRVH	24	23	23	25	26
Employee Equivalents (FTE)	BEmp	18	18	18	18	18
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$56.44	\$61.12	\$61.30	\$57.89	\$54.88
Cost Efficiency (constant FY07 \$)		\$56.44	\$59.20	\$58.32	\$54.41	\$50.74
Cost Effectiveness (current \$)	BCost/BPass	\$6.51	\$5.38	\$4.70	\$4.15	\$3.83
Cost Effectiveness (constant FY07 \$)		\$6.51	\$5.21	\$4.47	\$3.90	\$3.55
Service Effectiveness	BPass/BRVH	8.7	11.4	13.0	13.9	14.3
Service Effectiveness	BPass/BRVM	0.7	0.8	0.9	1.0	1.0
Labor Efficiency (000)	BRVH/BEmp	1.3	1.3	1.3	1.4	1.4
Farebox Recovery	Brev/Bcost	15.9%	15.7%	17.0%	18.6%	19.0%

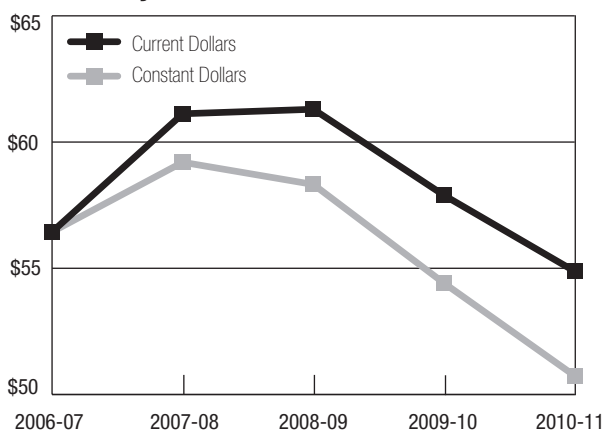
**Operating Cost [In Thousands]**



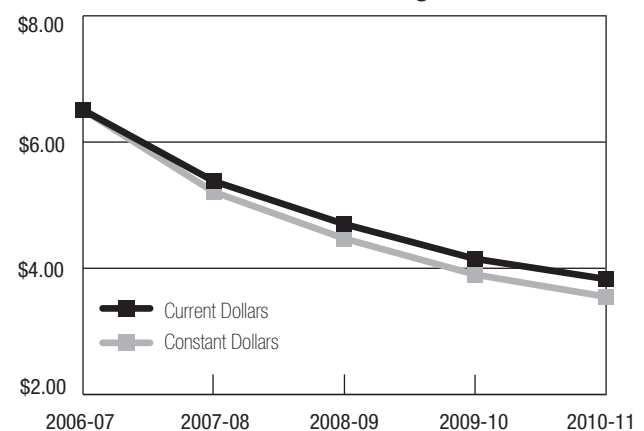
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**

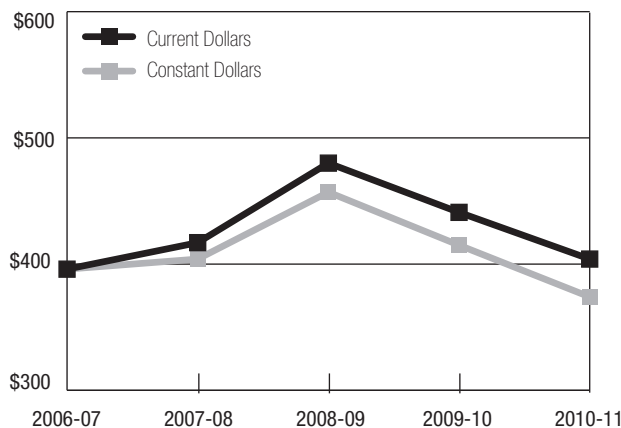


**Cost Effectiveness — Cost/Passenger**

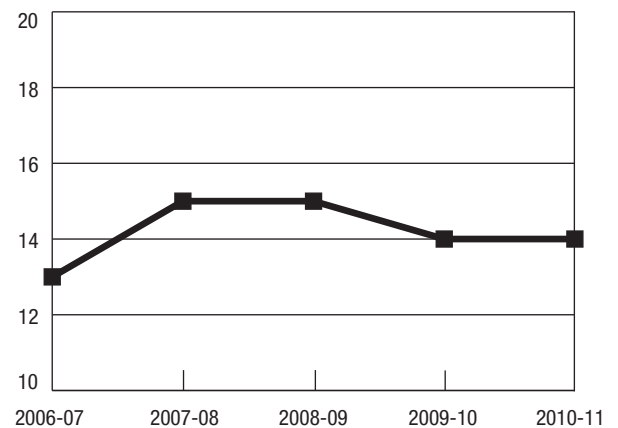


PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	13	15	15	14	14
Average Weekday Ridership		50	56	57	54	53
Revenue Vehicle Miles (000)	PRVM	64	66	66	64	61
Revenue Vehicle Hours (000)	PRVH	5	5	5	5	5
Employee Equivalents (FTE)	PEmp	4	4	4	4	4
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$74.97	\$78.19	\$90.27	\$87.37	\$79.53
Cost Efficiency (constant FY07 \$)		\$74.97	\$75.74	\$85.87	\$82.13	\$73.54
Cost Effectiveness (current \$)	PCost/PPass	\$29.53	\$28.06	\$32.51	\$30.81	\$28.27
Cost Effectiveness (constant FY07 \$)		\$29.53	\$27.18	\$30.92	\$28.96	\$26.14
Service Effectiveness	PPass/PRVH	2.5	2.8	2.8	2.8	2.8
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.3	1.3	13.0	1.3	1.3
Farebox Recovery	PRev/PCost	7.1%	7.2%	6.5%	6.7%	7.5%

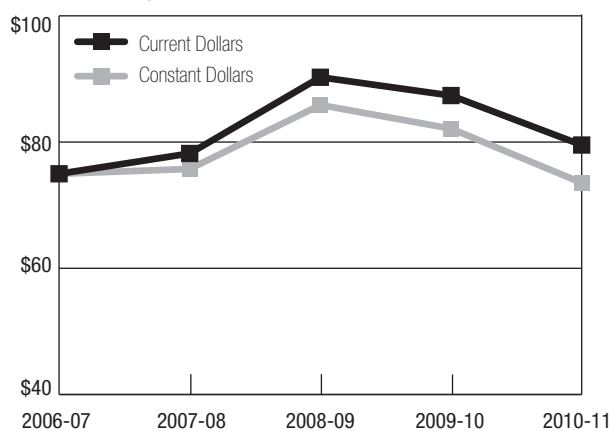
Operating Cost [In Thousands]



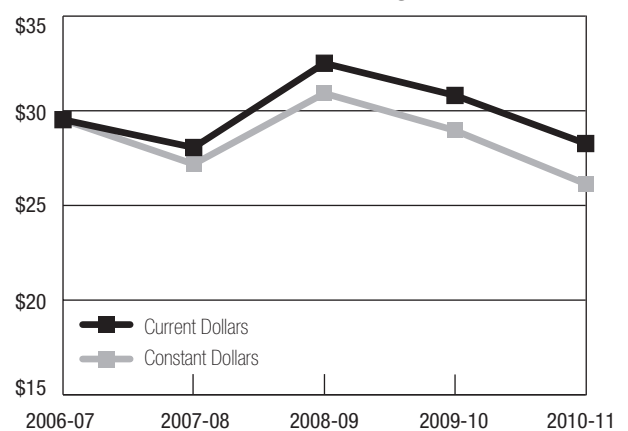
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



Cost Effectiveness — Cost/Passenger







## Vallejo Transit

555 Santa Clara Street, Vallejo, CA 94590

<http://www.vallejotransit.com/> • <http://www.baylinkferry.com/>

(707) 648-4315

### General Description

Starting Year	1930s
Organization Type	Municipal transit agency
Governing Body	City of Vallejo City Council
Board Selection	City Council members
Contract Services	Vallejo Citizen's Transit Corporation/ Subsidiary of MV Transit, Inc., bus operations and maintenance; Blue & Gold Fleet, ferry operations and maintenance; MV Transportation, paratransit service

### Service Area

Square Miles	48
Population	119,593
Ridership per Capita	19.7

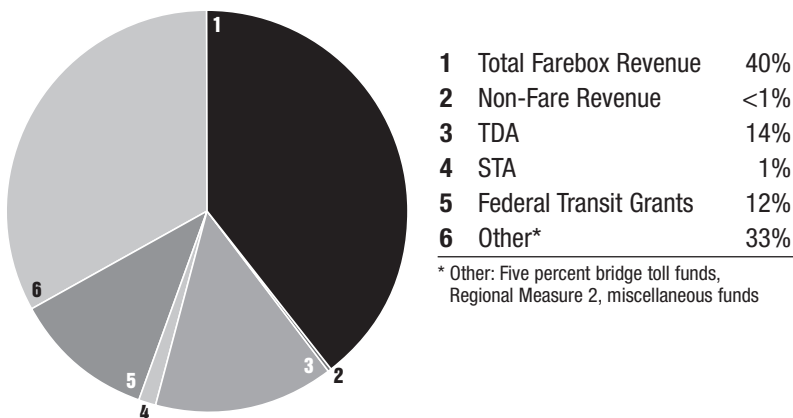
Vallejo Transit's service area includes the City of Vallejo; Baylink regional express bus serves Fairfield, Vallejo, Benicia, the El Cerrito del Norte BART Station, Walnut Creek BART, Pleasant Hill BART and San Francisco. Vallejo Baylink ferry provides service between Vallejo Ferry Terminal (Downtown Vallejo) and the San Francisco Ferry Building, Pier 41, and the SF Ball Park. Vallejo RunAbout provides complementary curbside-to-door ADA service. Vallejo Transit also provides a half fare taxi program.

### Fixed-Route Fare Structure\*

Category	Bus Zone Fares	Bus Pass	Ferry Pass	Ferry Transbay
Adult	\$1.75 - \$5.00	\$55.20	\$24-\$290	\$13.00
Youth	\$1.75 - \$5.00	\$43.20	\$24-\$290	\$6.50
Senior	\$0.85 - \$2.50	\$27.60	—	\$6.50
Disabled	\$0.85 - \$2.50	\$27.60	—	\$6.50
Transfer	Free	—	—	Free

\* Fares are one way

### Operating Revenue, FY 2010-11



### System Characteristics

<b>Active Fleet</b>	<b>76 Total</b>
	60 Motor Buses
	12 Paratransit
	4 Ferry
<b>Routes</b>	<b>14 Total</b>
	11 Bus
	3 Ferry
<b>Hours of Operation</b>	
<b>Bus:</b>	
Monday - Friday	4:30 am – 11:00 pm
Saturday	5:30 am – 11:00 pm
Sunday	6:50 am – 9:50 pm
<b>Ferry:</b>	
Monday - Friday	5:30 am – 9:45 pm
Saturday	7:00 am – 9:45 pm
Sunday	7:00 am – 9:45 pm
<b>Paratransit:</b>	
Monday - Friday	4:30 am – 11:00 pm
Saturday	5:30 am – 11:00 pm
Sunday	6:50 am – 9:50 pm

### Inter-Operator Coordination

#### Inter-Operator Connections

AC Transit	Fairfield/Suisun
American Canyon	Transit
Transit	Golden Gate Transit
BART	VINE
Benicia Breeze	WestCAT
County Connection	

#### Joint Fare Instruments and Transfers

Vallejo/Muni Transfer



## Vallejo Transit

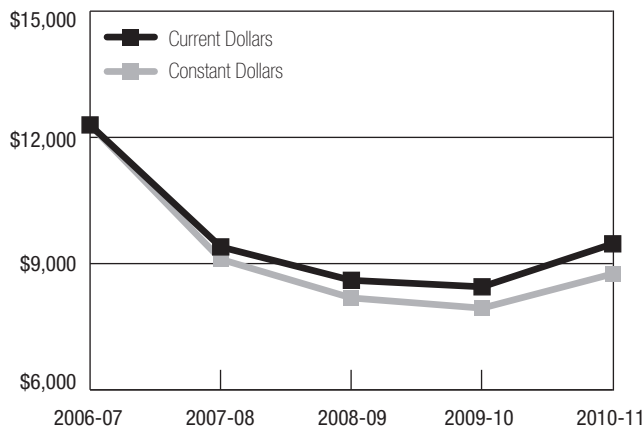
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		12,296	9,397	8,603	8,448	9,470
Ferry	FCost		11,138	12,877	12,060	11,996	13,600
Demand Response*	PCost		1,135	1,075	1,048	1,181	1,193
<b>Total Costs</b>			<b>\$24,569</b>	<b>\$23,348</b>	<b>\$21,712</b>	<b>\$21,626</b>	<b>\$24,263</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	3,223	2,373	3,232	2,978	3,030
	Ferry	FRev	6,911	7,454	6,556	6,197	6,413
	Paratransit**	PRev	86	118	113	185	173
<b>Total Farebox Revenue</b>			<b>\$10,220</b>	<b>\$9,946</b>	<b>\$9,900</b>	<b>\$9,360</b>	<b>\$9,616</b>
Non-Fare Revenue			345	200	25	143	68
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			4,605	5,174	5,466	2,124	3,484
STA			2,403	1,834	2,705	650	325
Federal Transit Grants			1,756	2,378	2,326	1,836	2,798
Other			5,240	5,146	3,001	7,512	7,972
<b>Total Revenue</b>			<b>\$24,569</b>	<b>\$24,677</b>	<b>\$23,424</b>	<b>\$21,626</b>	<b>\$24,263</b>

\*The half-fare taxi program is not included.

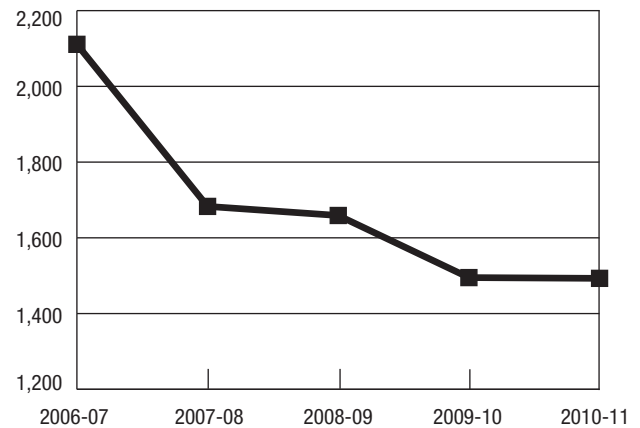
\*\*The half-fare taxi program is no longer included in paratransit operating cost and performance measures. The data presented as paratransit represents the Vallejo Roundabout paratransit service only.

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
Operating Data		Unaudited				
Total Passengers (000)	BPass	2,111	1,683	1,659	1,495	1,493
Average Weekday Ridership		7,265	5,682	5,643	5,074	5,073
Revenue Vehicle Miles (000)	BRVM	2,487	1,807	1,928	1,996	2,002
Revenue Vehicle Hours (000)	BRVH	128	92	102	105	106
Employee Equivalents (FTE)	BEmp	115	110	113	116	117
Performance Concepts		Measures				
Cost Efficiency (current \$)	BCost/BRVH	\$96.24	\$102.68	\$83.97	\$80.26	\$89.51
Cost Efficiency (constant FY07 \$)		\$96.24	\$99.46	\$79.88	\$75.44	\$82.76
Cost Effectiveness (current \$)	BCost/BPass	\$5.82	\$5.58	\$5.19	\$5.65	\$6.34
Cost Effectiveness (constant FY07 \$)		\$5.82	\$5.41	\$4.93	\$5.31	\$5.86
Service Effectiveness	BPass/BRVH	16.5	18.4	16.2	14.2	14.1
Service Effectiveness	BPass/BRVM	0.8	0.9	0.9	0.7	0.7
Labor Efficiency (000)	BRVH/BEmp	1.1	0.8	0.9	0.9	0.9
Farebox Recovery	BRev/BCost	26.2%	25.2%	37.6%	35.2%	32.0%

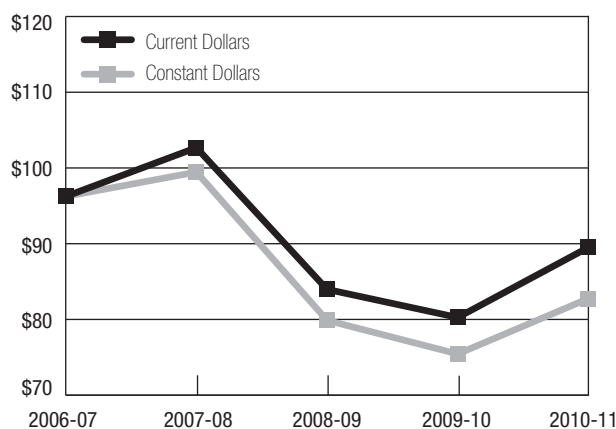
Operating Cost [In Thousands]



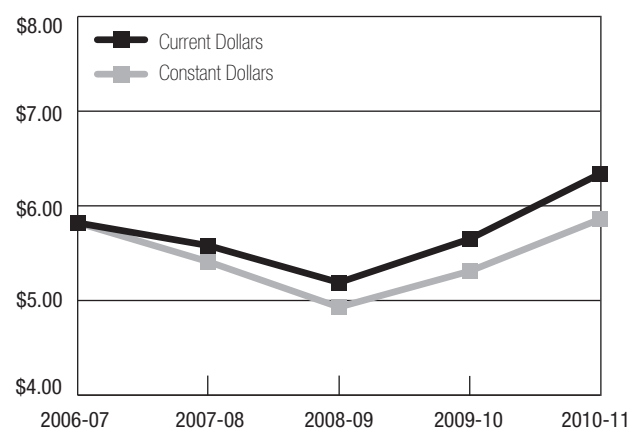
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour

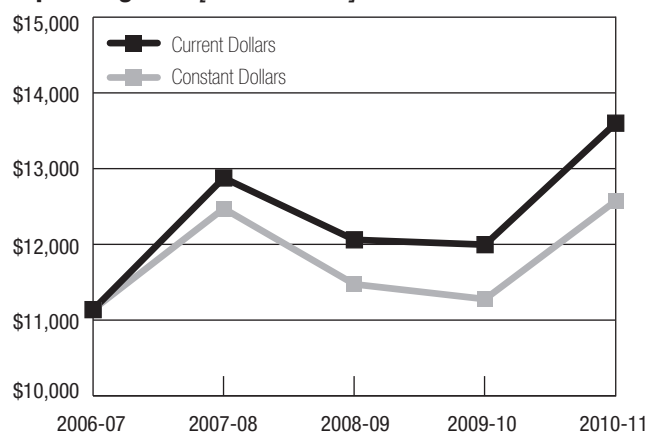


Cost Effectiveness — Cost/Passenger

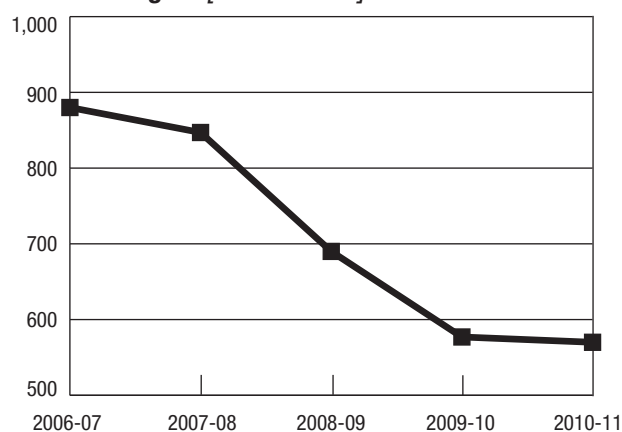


FERRY PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
Operating Data						Unaudited
Total Passengers (000)	FPass	880	847	690	577	570
Average Weekday Ridership		2,595	2,171	2,084	1,743	1,721
Revenue Vehicle Miles (000)	FRVM	262	215	212	213	205
Revenue Vehicle Hours (000)	FRVH	10	8	8	8	7
Employee Equivalents (FTE)	FEmp	40	42	42	43	48
Performance Concepts		Measures				
Cost Efficiency (current \$)	FCost/FRVH	\$1,137.30	\$1,619.09	\$1,526.04	\$1,502.72	\$1,894.09
Cost Efficiency (constant FY07 \$)		\$1,137.30	\$1,568.37	\$1,451.73	\$1,412.58	\$1,751.26
Cost Effectiveness (current \$)	FCost/FPass	\$12.66	\$15.19	\$17.49	\$20.78	\$23.88
Cost Effectiveness (constant FY07 \$)		\$12.66	\$14.72	\$16.64	\$19.53	\$22.08
Service Effectiveness	FPass/FRVH	89.9	106.6	87.3	72.3	79.3
Service Effectiveness	FPass/FRVM	3.4	3.9	3.3	2.7	2.8
Labor Efficiency (000)	FRVH/FEmp	0.2	0.2	0.2	0.2	0.1
Farebox Recovery	FRev/FCost	62.0%	57.9%	54.4%	51.7%	47.2%

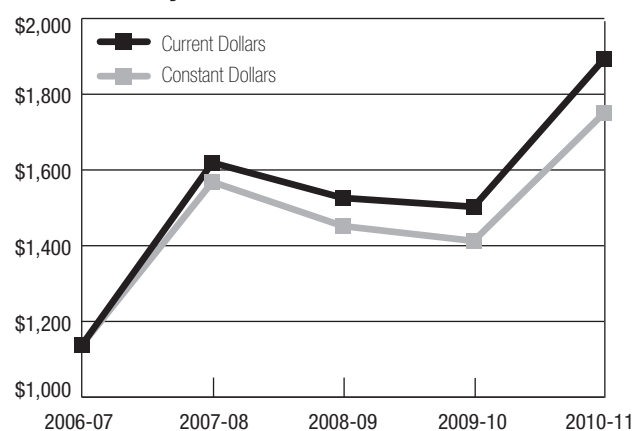
Operating Cost [In Thousands]



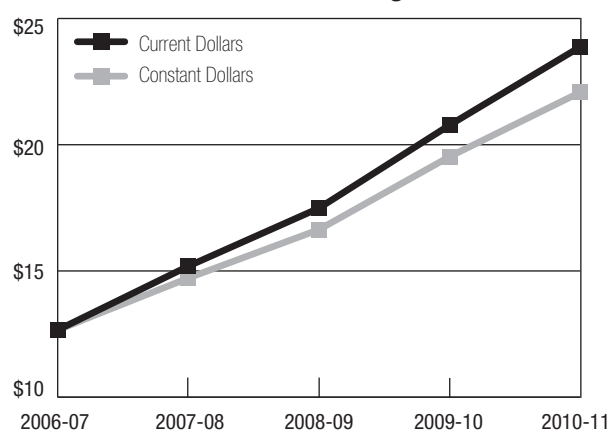
Total Passengers [In Thousands]



Cost Efficiency — Cost/Revenue Vehicle Hour



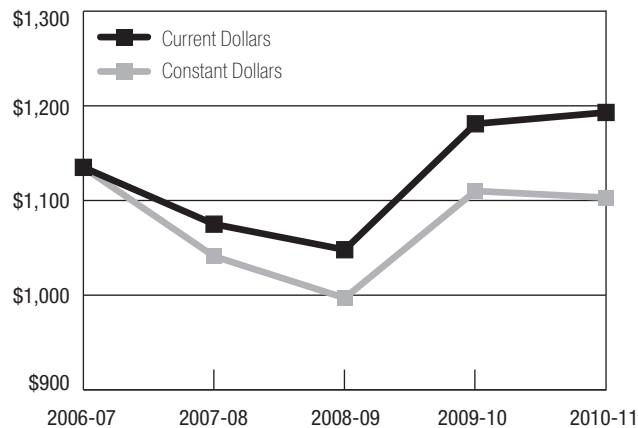
Cost Effectiveness — Cost/Passenger



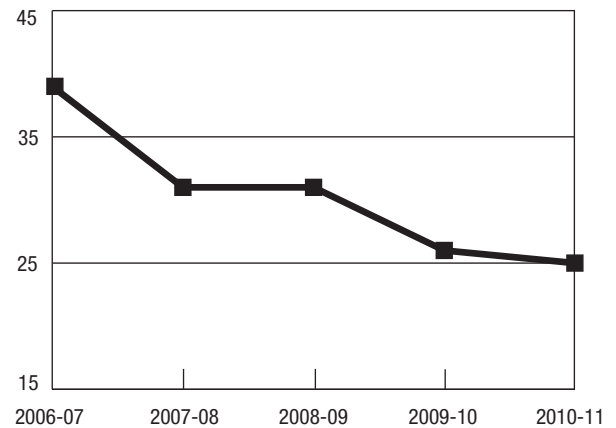
PARATRANSIT PERFORMANCE*		2006-07	2007-08	2008-09	2009-10	2010-11
Operating Data						Unaudited
Total Passengers (000)	PPass	39	31	31	26	25
Average Weekday Ridership		131	108	111	92	88
Revenue Vehicle Miles (000)	PRVM	220	183	155	134	122
Revenue Vehicle Hours (000)	PRVH	17	16	15	13	12
Employee Equivalents (FTE)	PEmp	20	19	19	19	19
Performance Concepts		Measures				
Cost Efficiency (current \$)	PCost/PRVH	\$65.57	\$67.44	\$69.98	\$93.44	\$96.14
Cost Efficiency (constant FY07 \$)		\$65.57	\$65.33	\$66.57	\$87.83	\$88.89
Cost Effectiveness (current \$)	PCost/PPass	\$29.11	\$34.55	\$33.72	\$45.63	\$48.04
Cost Effectiveness (constant FY07 \$)		\$29.11	\$33.46	\$32.08	\$42.89	\$44.41
Service Effectiveness	PPass/PRVH	2.3	2.0	2.1	2.0	2.0
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	0.9	0.8	0.8	0.7	0.7
Farebox Recovery	PRev/PCost	7.6%	11.0%	10.8%	15.7%	14.5%

\*The half-fare taxi program is not included.

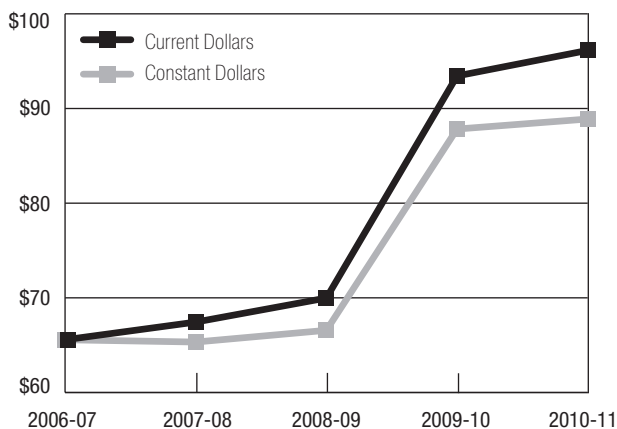
**Operating Cost [In Thousands]**



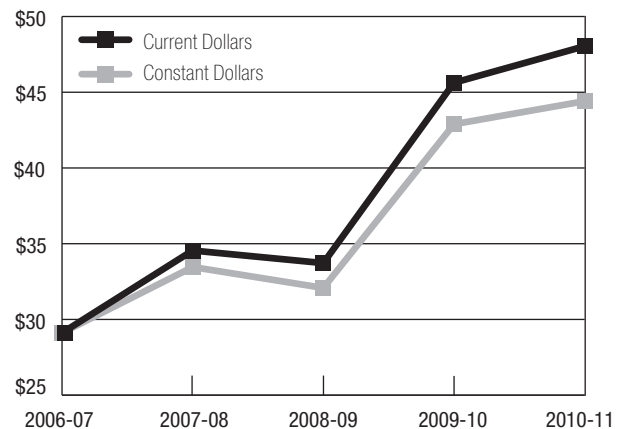
**Total Passengers [In Thousands]**



**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**









# VINE

## (Napa County Transportation & Planning Agency)

707 Randolph Street, Suite 100, Napa, CA 94559-2912

<http://www.nctpa.net/vine.cfm>

(800) 696-6443

### General Description

Starting Year	1974
Organization Type	Transit agency
Governing Body	Napa County Transportation & Planning Agency (NCTPA)
Board Selection	Comprised of the elected officials of member jurisdictions
Contract Service	Veolia Transportation

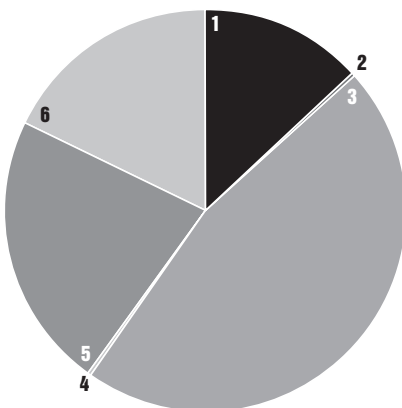
### Service Area

Square Miles	82.5
Population	136,704
Ridership per Capita	4.8

The VINE's local service area encompasses the City of Napa and some unincorporated areas of Napa County. VINE Route 10's service area includes the Highway 29 corridor in Napa County. VineGo is the countywide ADA paratransit provider for both of these operators. Route 11's service area includes Highway 29 corridor between St. Helena to Calistoga, then beyond to Santa Rosa, in Sonoma County, via Petrified Forest Rd.

Category	Single Fare*	VINE 20-Ride Pass	VINE Rte.10 Monthly Pass
Adult (19-64)	\$1.35	\$25.00	\$43.00
Youth (6-18)	\$1.10	\$20.00	\$33.00
Senior 65+/Disabled	\$0.65	\$12.00	\$22.00
Medicare Cardholder	\$0.65	\$12.00	\$22.00
Transfer	Free	—	—

### Operating Revenue, FY 2010-11



1	Farebox	12%
2	Non-Fare Revenue	<1%
3	TDA	47%
4	STA	<1%
5	Federal Transit Grants	23%
6	Other	18%

### System Characteristics

**Active Fleet** 24 Motor Buses

**Routes** **13 Total**  
10 Local  
3 Intercity

#### Hours of Operation

Monday – Friday	5:20 am – 9:25 pm
Saturday	6:30 am – 8:41 pm
Sunday	8:31 am – 7:02 pm

### Inter-Operator Coordination

#### Inter-Operator Connections

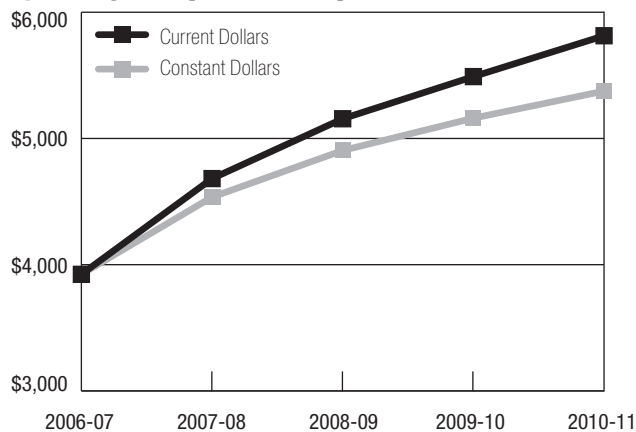
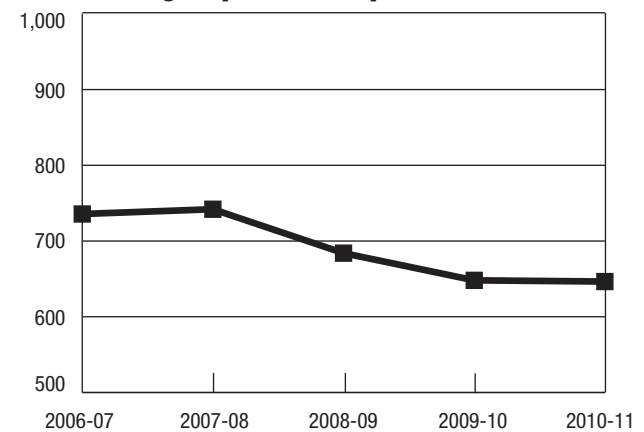
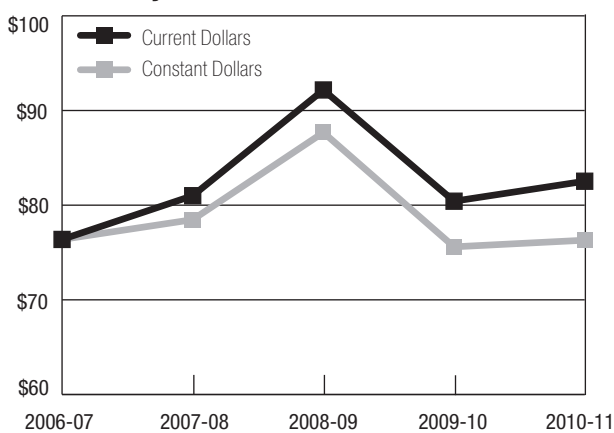
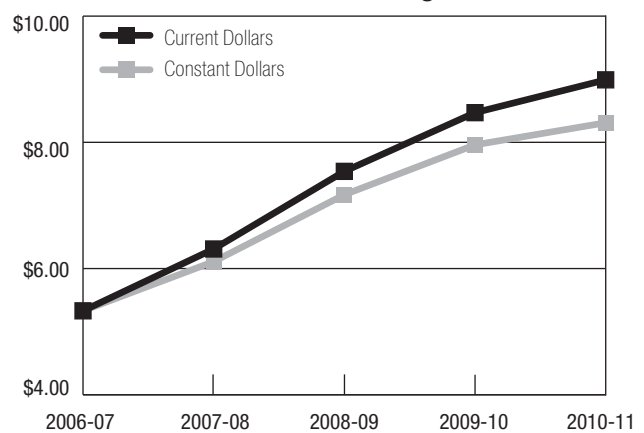
American Canyon Transit  
BART El Cerrito Del Norte Station  
BARTLink  
Calistoga HandyVan  
Golden Gate Transit  
Lake Transit  
Santa Rosa CityBus  
Sonoma County Transit  
St. Helena VINE Shuttle  
Vallejo Transit  
Vallejo BART Express: Routes 78 & 80  
Yountville Transit



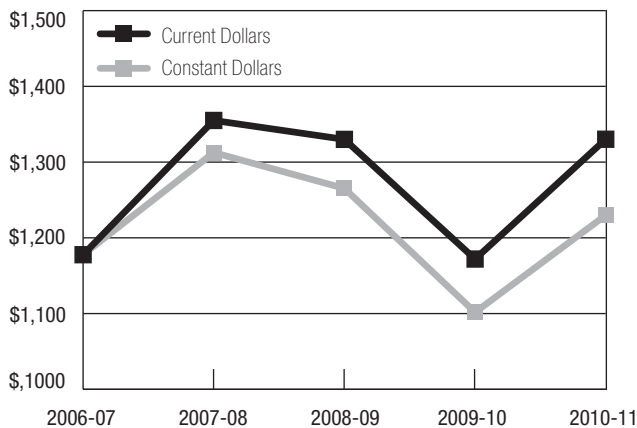
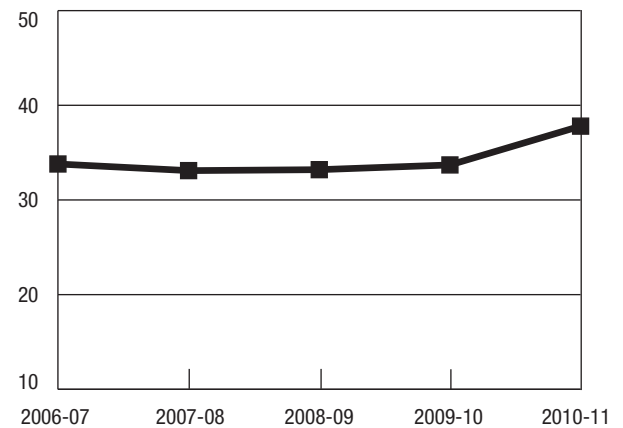
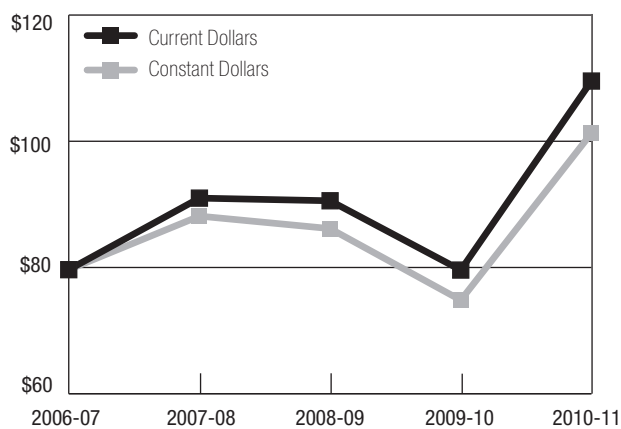
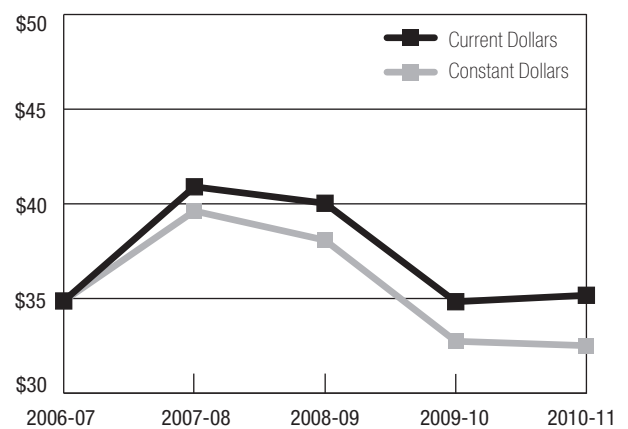
## VINE

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus (VINE)	BCost		3,924	4,682	5,156	5,490	5,814
Paratransit (VINE GO)	PCost		1,178	1,355	1,330	1,172	1,330
<b>Total</b>			<b>\$5,101</b>	<b>\$6,037</b>	<b>\$6,486</b>	<b>\$6,662</b>	<b>\$7,144</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	848	680	716	639	693
	Paratransit	PRev	76	75	72	74	81
<b>Total Farebox Revenue</b>			<b>\$924</b>	<b>\$756</b>	<b>\$788</b>	<b>\$713</b>	<b>\$774</b>
Non-Fare Revenue			0	0	39	16	14
Property Tax			0	0	0	0	0
County Sales Tax			0	0	0	0	0
TDA			5,439	3,186	2,202	1,895	3,064
STA			595	616	808	1,983	18
Federal Transit Grants			1,468	1,729	1,802	2,185	1,464
Other			12	312	276	534	1,160
<b>Total Revenue</b>			<b>\$8,438</b>	<b>\$6,599</b>	<b>\$5,915</b>	<b>\$7,326</b>	<b>\$6,494</b>

FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	736	742	684	648	647
Average Weekday Ridership		2,790	2,621	2,500	2,483	2,477
Revenue Vehicle Miles (000)	BRVM	807	841	826	1,116	1,119
Revenue Vehicle Hours (000)	BRVH	51	58	56	68	70
Employee Equivalents (FTE)	BEmp	51	50	53	35	35
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$76.38	\$81.00	\$92.17	\$80.42	\$82.53
Cost Efficiency (constant FY07 \$)		\$76.38	\$78.47	\$87.68	\$75.60	\$76.30
Cost Effectiveness (current \$)	BCost/BPass	\$5.33	\$6.31	\$7.54	\$8.47	\$8.99
Cost Effectiveness (constant FY07 \$)		\$5.33	\$6.11	\$7.17	\$7.96	\$8.31
Service Effectiveness	BPass/BRVH	14.3	12.8	12.2	9.5	9.2
Service Effectiveness	BPass/BRVM	0.9	0.9	0.8	0.6	0.6
Labor Efficiency (000)	BRVH/BEmp	1.0	1.2	1.1	2.0	2.0
Farebox Recovery	BRev/BCost	21.6%	14.5%	13.9%	11.6%	11.9%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	34	33	33	34	38
Average Weekday Ridership		132	130	129	124	125
Revenue Vehicle Miles (000)	PRVM	165	161	157	164	139
Revenue Vehicle Hours (000)	PRVH	15	15	15	15	12
Employee Equivalents (FTE)**	PEmp	22	22	23	17	17
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$79.65	\$90.99	\$90.57	\$79.59	\$109.54
Cost Efficiency (constant FY07 \$)		\$79.65	\$88.14	\$86.16	\$74.82	\$101.28
Cost Effectiveness (current \$)	PCost/PPass	\$34.87	\$40.90	\$40.03	\$34.83	\$35.17
Cost Effectiveness (constant FY07 \$)		\$34.87	\$39.62	\$38.08	\$32.74	\$32.51
Service Effectiveness	PPass/PRVH	2.3	2.2	2.3	2.3	3.1
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.3
Labor Efficiency (000)	PRVH/PEmp	7.0	0.7	0.6	0.9	0.7
Farebox Recovery	PRev/PCost	6.5%	5.6%	5.4%	6.3%	6.1%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**



# VTA (Santa Clara Valley Transportation Authority)

3331 North First Street, Building B, San Jose, CA 95131  
<http://www.vta.org>  
 (408) 321-2300

## General Description

Starting Year	1972
Organization Type	Transit district created by state Legislature
Governing Body	12-member board of directors
Board Selection	10 members and four alternates from city councils within service area, 2 members and one alternate from Santa Clara County Board of Supervisors

## Service Area

Square Miles	326
Population	1,880,876*
Ridership per Capita	22.8

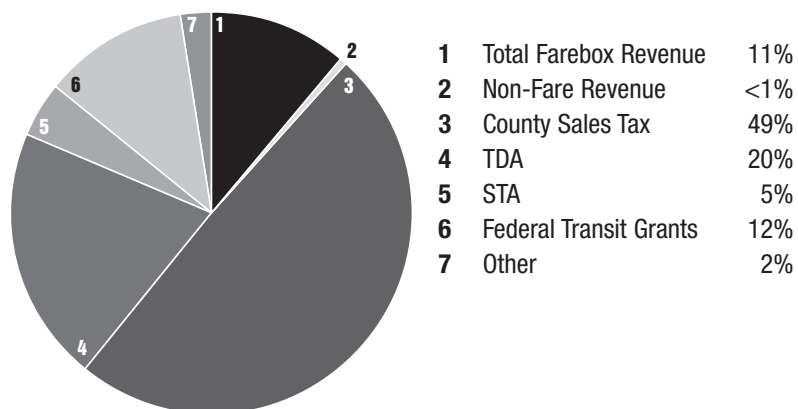
VTA's service area encompasses the cities of Campbell, Cupertino, Gilroy, Los Altos, Los Altos Hills, Los Gatos, Milpitas, Monte Sereno, Morgan Hill, Mountain View, Palo Alto, San Jose, Santa Clara, Saratoga and Sunnyvale, unincorporated Santa Clara County and adjacent areas of San Mateo County.

\* Source: California Department of Finance

## Fixed-Route Fare Structure

Category	Single Fare	Monthly Pass
<b>Adult</b>		
Community Bus	\$1.25	—
Local	\$2.00	\$70.00
Express	\$4.00	\$140.00
<b>Youth (5-17)</b>		\$45.00
Community Bus	\$0.75	—
Local	\$1.75	—
Express	\$1.75	—
<b>Senior/Disabled</b>		\$25.00
Community Bus	\$0.50	—
Local	\$1.00	—
Express	\$1.00	—

## Operating Revenue, FY 2010-11



## System Characteristics

<b>Active Fleet</b>	<b>523 Total</b>
	424 Motor Buses
	99 Light Rail

<b>Routes</b>	<b>77 Total</b>
Local	53
Limited Stop	4
Express	12
Light Rail	3

<b>Hours of Operation</b>	
Monday – Sunday	24 Hours

## Inter-Operator Coordination

### Inter-Operator Connections

AC Transit	Dumbarton Express
ACE	Hwy. 17 Express
Amtrak	MST
BART	SamTrans
Caltrain	

### Joint Fare Instruments and Transfers

ACE
AC Transit/VTA Transfer
BART Plus Pass
Capitol Corridor
Hwy. 17 Express/VTA Transfer
Peninsula Pass (Caltrain/Muni/VTA/SamTrans)
SamTrans/VTA Transfer
VTA/BART Transfer
VTA/DB Transfer
VTA/MST Transfer



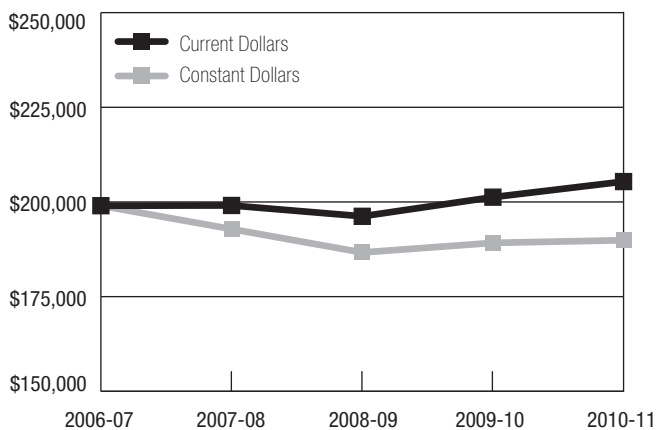
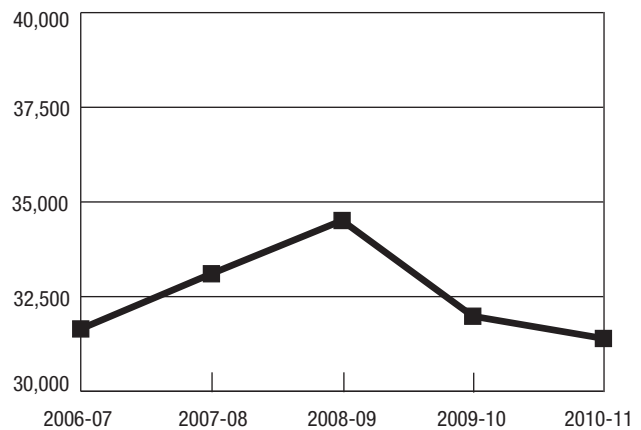
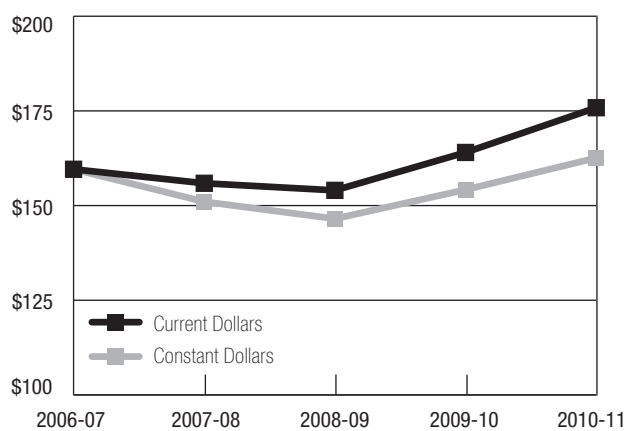
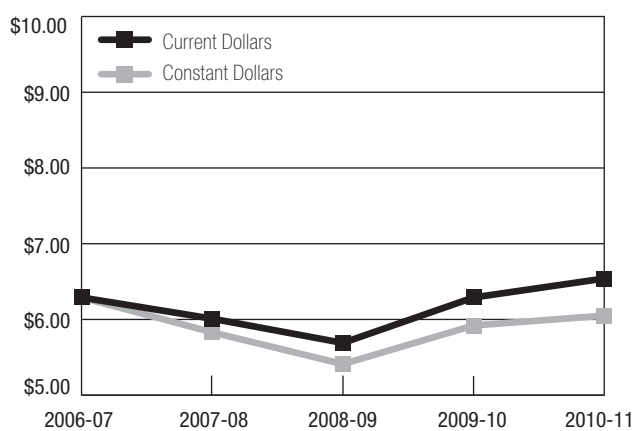


## VTA

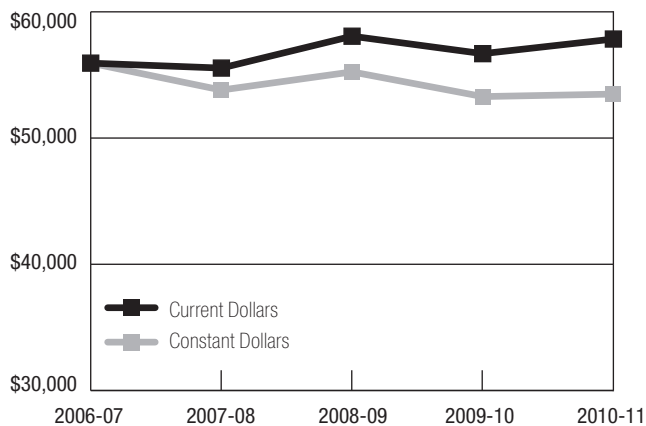
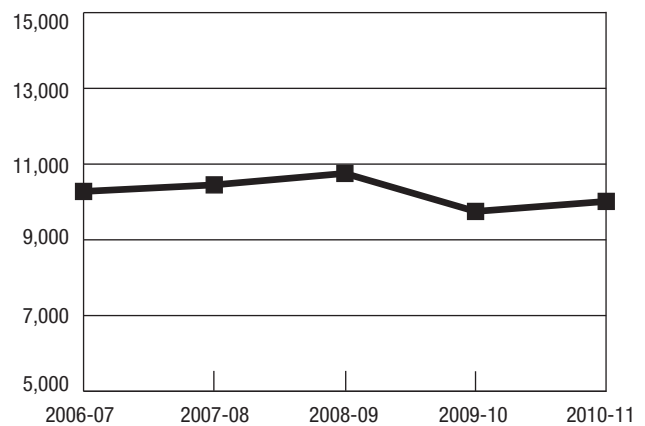
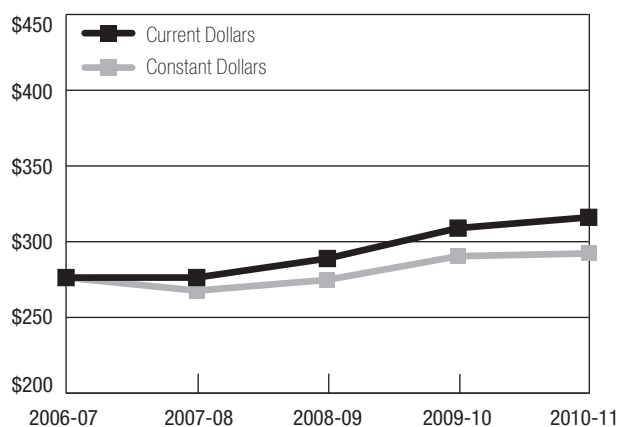
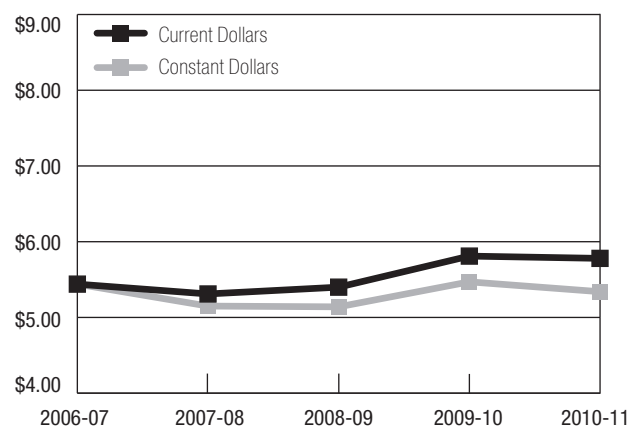
SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		199,010	199,074	196,217	201,268	205,384
Light Rail	RCost		55,935	55,544	58,069	56,686	57,845
Paratransit	PCost		32,351	32,996	32,973	28,692	29,278
Shuttle	SCost		2,091	1,347	1,257	1,286	1,312
<b>Total Costs</b>			<b>\$289,387</b>	<b>\$288,961</b>	<b>\$288,516</b>	<b>\$287,931</b>	<b>\$293,819</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	25,695	26,127	26,511	27,197	27,909
	Light Rail	RRev	8,345	8,248	8,262	8,611	8,903
	Paratransit	PRev	2,931	2,867	2,874	2,772	2,733
	Shuttle	SRev	1,202	1,454	1,411	1,369	1,294
<b>Total Farebox Revenue</b>			<b>\$38,174</b>	<b>\$38,696</b>	<b>\$39,058</b>	<b>\$39,629</b>	<b>\$40,839</b>
Non-Fare Revenue			2,634	2,222	2,255	1,973	1,908
Property Tax			0	0	0	0	0
County Sales Tax			193,458	192,668	162,977	165,748	180,016
TDA			81,061	83,547	73,357	65,801	74,452
STA			22,321	19,022	6,483	0	16,695
Federal Transit Grants			35,514	22,425	33,449	59,100	42,225
Other			9,053	13,333	9,145	11,412	8,428
<b>Total Revenue</b>			<b>\$382,215</b>	<b>\$371,913</b>	<b>\$326,724</b>	<b>\$343,664</b>	<b>\$364,563</b>



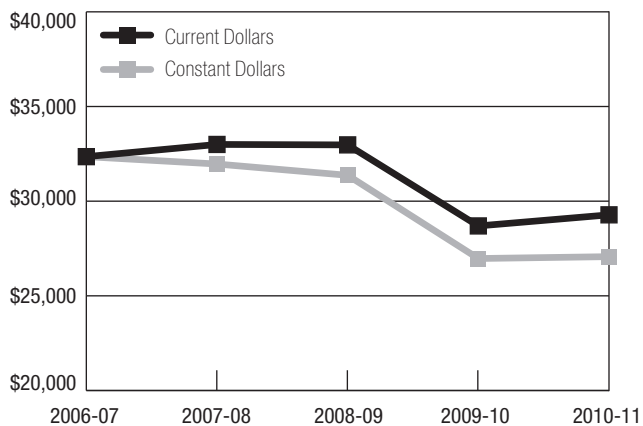
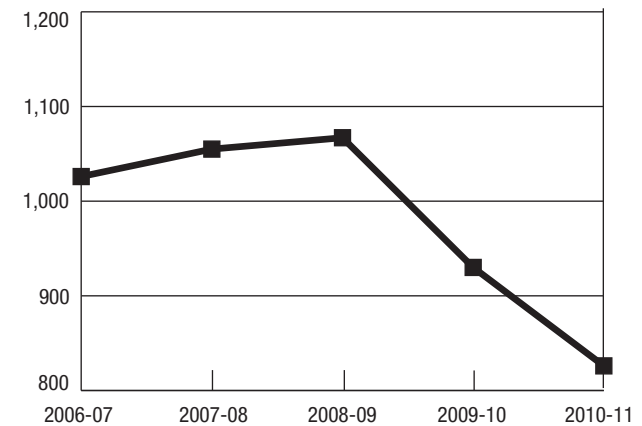
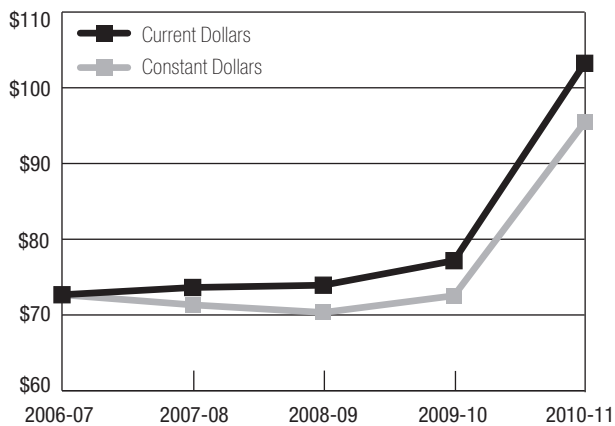
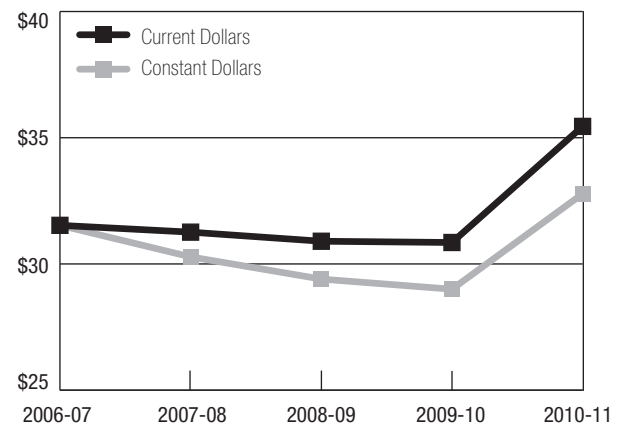
FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	31,647	33,104	34,510	31,983	31,395
Average Weekday Ridership		102,123	106,675	111,820	103,575	102,187
Revenue Vehicle Miles (000)	BRVM	15,793	15,951	15,800	15,131	14,377
Revenue Vehicle Hours (000)	BRVH	1,247	1,277	1,274	1,227	1,168
Employee Equivalents (FTE)	BEmp	1,407	1,391	1,420	1,381	1,322
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$159.59	\$155.89	\$154.02	\$164.03	\$175.84
Cost Efficiency (constant FY07 \$)		\$159.59	\$151.01	\$146.52	\$154.19	\$162.58
Cost Effectiveness (current \$)	BCost/BPass	\$6.29	\$6.01	\$5.69	\$6.29	\$6.54
Cost Effectiveness (constant FY07 \$)		\$6.29	\$5.83	\$5.41	\$5.92	\$6.05
Service Effectiveness	BPass/BRVH	25.4	25.9	27.1	26.1	26.9
Service Effectiveness	BPass/BRVM	2.0	2.1	2.2	2.1	2.2
Labor Efficiency (000)	BRVH/BEmp	0.9	0.9	0.9	0.9	0.9
Farebox Recovery	BRev/BCost	13%	13%	14%	14%	14%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

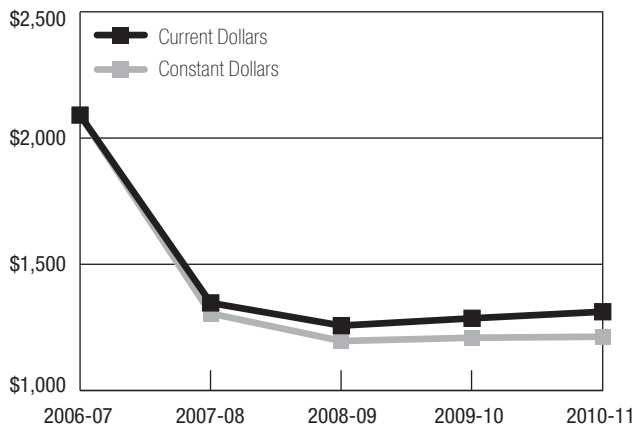
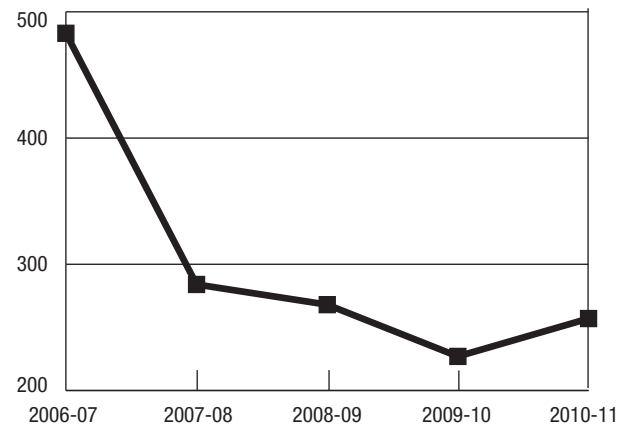
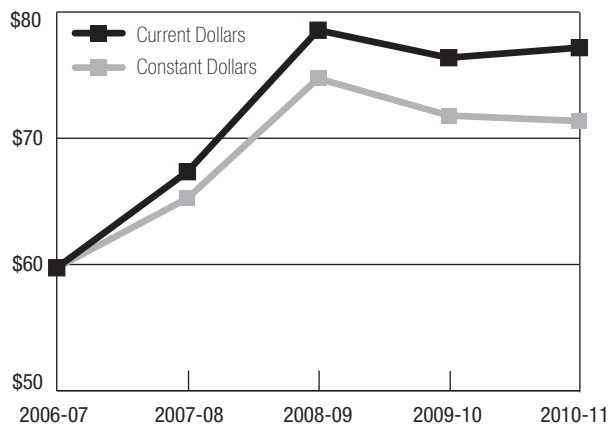
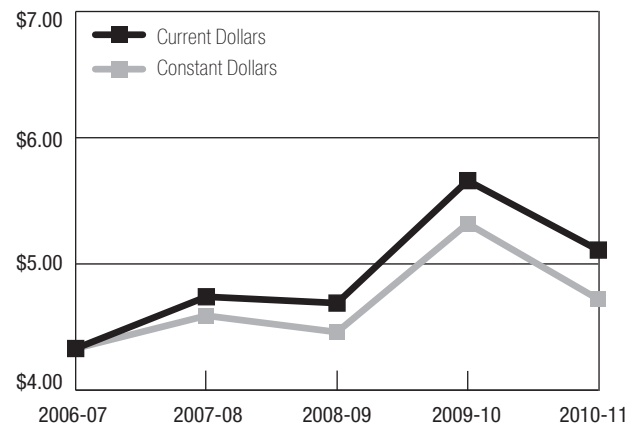
LIGHT RAIL PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	RPass	10,278	10,451	10,754	9,750	10,015
Average Weekday Ridership		32,567	33,043	34,305	31,354	31,871
Revenue Vehicle Miles (000)	RRVM	3,358	3,354	3,318	3,020	2,952
Revenue Vehicle Hours (000)	RRVH	202	201	201	183	183
Employee Equivalents (FTE)	REmp	364	379	421	362	354
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	RCost/RRVH	\$276.32	\$276.34	\$288.90	\$308.98	\$316.09
Cost Efficiency (constant FY07 \$)		\$276.32	\$267.68	\$274.83	\$290.44	\$292.26
Cost Effectiveness (current \$)	RCost/RPass	\$5.44	\$5.31	\$5.40	\$5.81	\$5.78
Cost Effectiveness (constant FY07 \$)		\$5.44	\$5.15	\$5.14	\$5.47	\$5.34
Service Effectiveness	RPass/RRVH	50.8	52.0	53.5	53.1	54.7
Service Effectiveness	RPass/RRVM	3.1	3.1	3.2	3.2	3.4
Labor Efficiency (000)	RRVH/REmp	0.6	0.5	0.5	0.5	0.5
Farebox Recovery	RRev/RCost	14.9%	14.8%	14.2%	15.2%	15.4%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	1,026	1,055	1,067	930	826
Average Weekday Ridership		3,558	3,653	3,685	3,245	2,915
Revenue Vehicle Miles (000)	PRVM	6,296	6,746	7,583	6,816	6,011
Revenue Vehicle Hours (000)	PRVH	445	448	446	372	284
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$72.67	\$73.63	\$73.93	\$77.17	\$103.23
Cost Efficiency (constant FY07 \$)		\$72.67	\$71.33	\$70.33	\$72.54	\$95.44
Cost Effectiveness (current \$)	PCost/PPass	\$31.53	\$31.26	\$30.90	\$30.85	\$35.45
Cost Effectiveness (constant FY07 \$)		\$31.53	\$30.28	\$29.40	\$29.00	\$32.78
Service Effectiveness	PPass/PRVH	2.3	2.4	2.4	2.5	2.9
Service Effectiveness	PPass/PRVM	0.2	0.2	0.1	0.1	0.1
Farebox Recovery	PRev/PCost	9.1%	8.7%	8.7%	9.7%	9.3%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**

MOTOR BUS-PURCHASED TRANSPORTATION (SHUTTLES)		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	SPass	483	284	268	227	257
Average Weekday Ridership		1,835	1,127	1,060	895	1,017
Revenue Vehicle Miles (000)	SRVM	325	218	184	186	185
Revenue Vehicle Hours (000)	SRVH	35	20	16	17	17
Employee Equivalents (FTE)	SEmp	N/A	N/A	N/A	N/A	N/A
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	SCost/SRVH	\$59.74	\$67.35	\$78.56	\$76.38	\$77.18
Cost Efficiency (constant FY07 \$)		\$59.74	\$65.24	\$74.74	\$71.80	\$71.36
Cost Effectiveness (current \$)	SCost/SPass	\$4.33	\$4.74	\$4.69	\$5.66	\$5.11
Cost Effectiveness (constant FY07 \$)		\$4.33	\$4.59	\$4.46	\$5.32	\$4.72
Service Effectiveness	SPass/SRVH	13.8	14.2	16.8	13.5	15.1
Service Effectiveness	SPass/SRVM	1.5	1.3	1.5	1.2	1.4
Farebox Recovery	SRev/SCost	57.5%	107.9%	112.3%	106.5%	98.6%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**



# WestCAT (Western Contra Costa Transit Authority)

601 Walter Avenue, Pinole, CA 94564

www.westcat.org

(510) 724-3331

## General Description

Starting Year	1977
Organization Type	Transit authority
Governing Body	7-member board of directors
Board Selection	Appointed by city councils and Board of Supervisors
Contract Service	MV Transportation operates Dial-A-Ride and local fixed-route service, WESTCAT Express, J, JX, Martinez Link, Transbay Lynx, JPX and Contra Costa College Shuttle

## Service Area

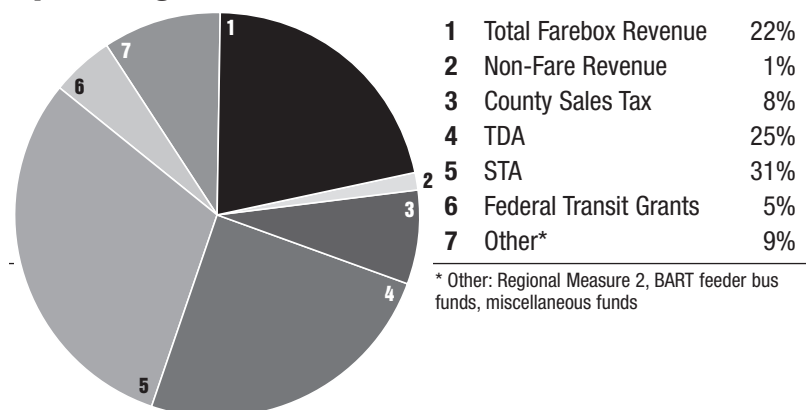
Square Miles	38
Population	62,500
Ridership per Capita	19.7

WestCAT's service area includes the cities of Hercules and Pinole, as well as the unincorporated areas of Port Costa, Crockett, Rodeo, Montalvin, Bayview and Tara Hills.

## Fixed-Route Fare Structure

Category	Single Fare
Adult	\$1.75-5.00
Youth (under 6)	Free
Senior	\$0.75-2.00
Disabled	\$0.75-2.00
Transfer	Free
Inter-Operator Transfer	\$1.00/0.50

## Operating Revenue, FY 2010-11



## System Characteristics

Active Fleet	54 Total
	42 Motor Buses
	12 Paratransit

Routes	14 Total
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## Hours of Operation

Monday – Friday	4:47 am – 12:30 am
Saturday	6:03 am – 11:49 pm
Sunday	7:39 am – 8:14 pm

## Inter-Operator Coordination

### Inter-Operator Connections

AC Transit  
BART  
Golden Gate Transit  
Muni  
Vallejo Transit

### Joint Fare Instruments and Transfers

AC Transit Transfer  
BART Plus Pass  
Benicia  
County Connection Transfer  
East Bay Value Pass  
Golden Gate Transit  
Vallejo Transit



# WESTCAT

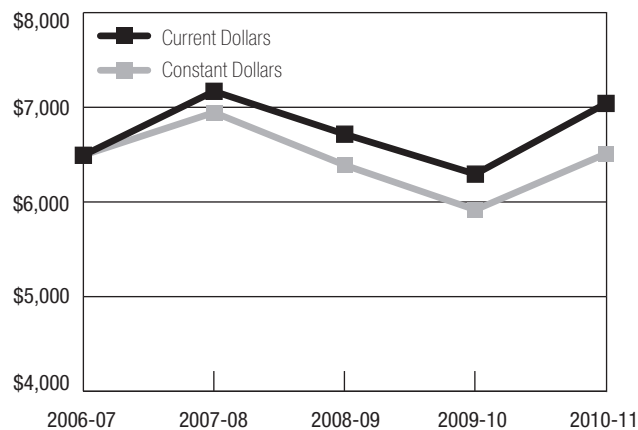
## WestCAT

SYSTEMWIDE BUDGET			2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Costs (000)</b>							<i>Unaudited</i>
Fixed-Route Bus	BCost		6,493	7,169	6,716	6,294	7,041
Paratransit	PCost		1,100	1,154	1,158	1,177	1,316
<b>Total Costs</b>			<b>\$7,593</b>	<b>\$8,323</b>	<b>\$7,874</b>	<b>\$7,471</b>	<b>\$8,358</b>
<b>Operating Revenue (000)</b>							
Farebox:	Fixed-Route Bus	BRev	1,409	1,733	1,833	1,765	1,536
	Paratransit	PRev	56	54	54	53	264
<b>Total Farebox Revenue</b>			<b>\$1,465</b>	<b>\$1,787</b>	<b>\$1,886</b>	<b>\$1,819</b>	<b>\$1,800</b>
Non-Fare Revenue			26	14	34	140	116
Property Tax			0	0	0	0	0
County Sales Tax			634	607	569	761	636
TDA			2,303	2,433	2,150	3,163	2,050
STA			2,207	2,444	1,608	44,381	2,565
Federal Transit Grants			182	468	715	756	403
Other			776	570	911	787	789
<b>Total Revenue</b>			<b>\$7,593</b>	<b>\$8,323</b>	<b>\$7,874</b>	<b>\$7,471</b>	<b>\$8,358</b>

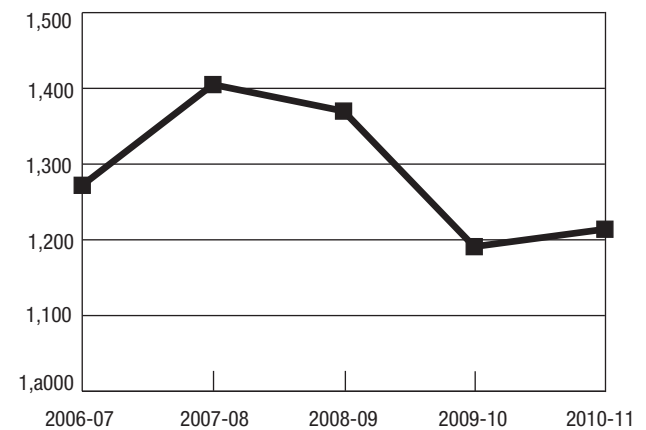


FIXED-ROUTE BUS PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	BPass	1,272	1,405	1,370	1,191	1,214
Average Weekday Ridership		4,775	5,220	5,081	4,396	4,483
Revenue Vehicle Miles (000)	BRVM	1,533	1,596	1,554	1,455	1,529
Revenue Vehicle Hours (000)	BRVH	92	98	96	75	76
Employee Equivalents (FTE)	BEmp	53	52	55	49	49
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	BCost/BRVH	\$70.29	\$73.47	\$69.96	\$84.47	\$92.61
Cost Efficiency (constant FY07 \$)		\$70.29	\$71.17	\$66.55	\$79.40	\$85.63
Cost Effectiveness (current \$)	BCost/BPass	\$5.10	\$5.10	\$4.90	\$5.28	\$5.80
Cost Effectiveness (constant FY07 \$)		\$5.10	\$4.94	\$4.66	\$4.97	\$5.36
Service Effectiveness	BPass/BRVH	13.8	14.4	14.3	16.0	16.0
Service Effectiveness	BPass/BRVM	0.8	0.9	0.9	0.8	0.8
Labor Efficiency (000)	BRVH/BEmp	1.7	1.9	1.7	1.5	1.6
Farebox Recovery	BRev/BCost	21.7%	24.2%	27.3%	28.0%	21.8%

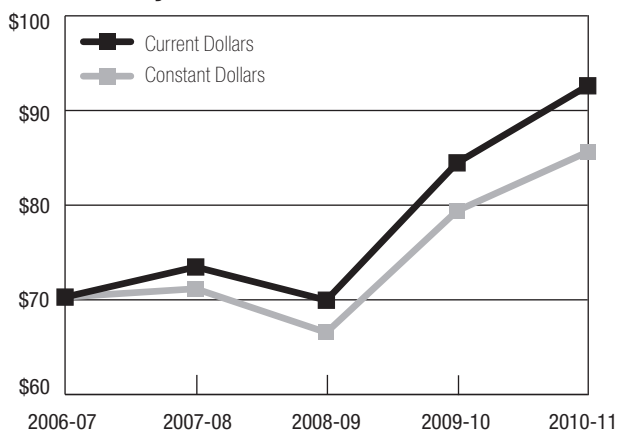
**Operating Cost [In Thousands]**



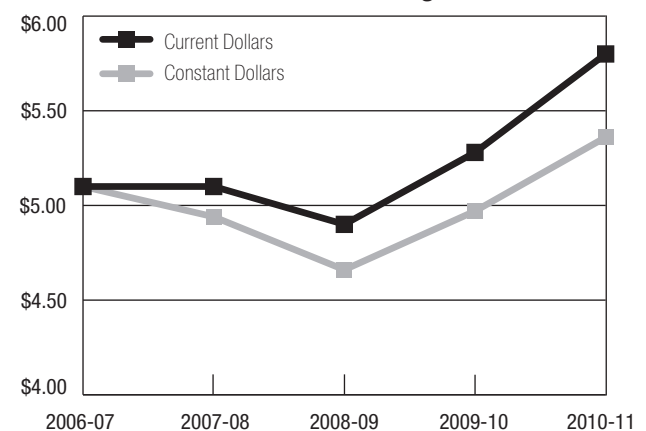
**Total Passengers [In Thousands]**



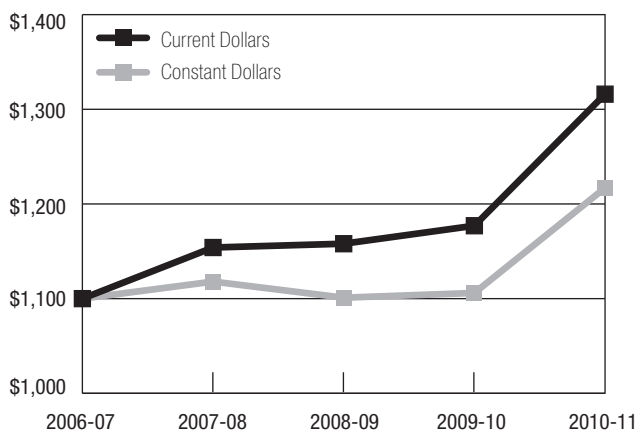
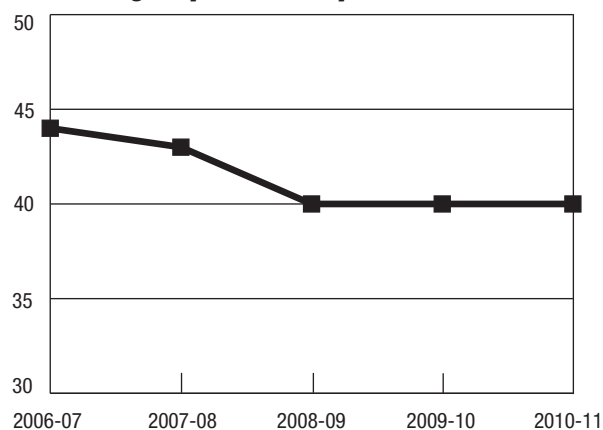
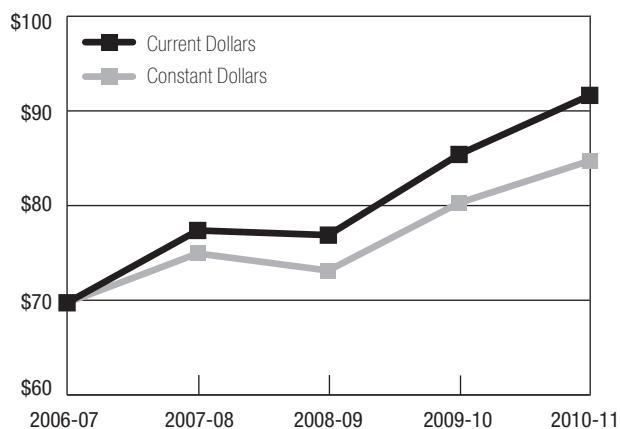
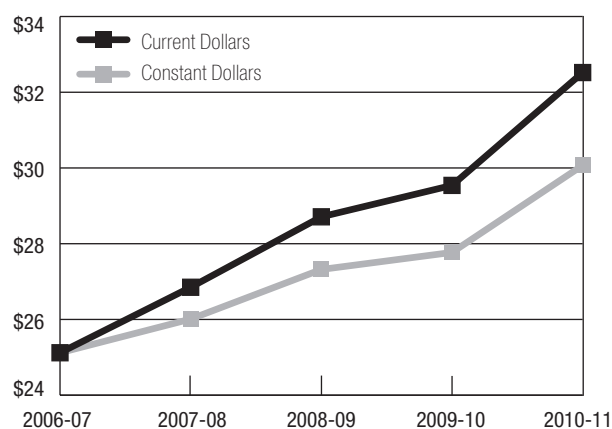
**Cost Efficiency — Cost/Revenue Vehicle Hour**



**Cost Effectiveness — Cost/Passenger**



PARATRANSIT PERFORMANCE		2006-07	2007-08	2008-09	2009-10	2010-11
<b>Operating Data</b>						<i>Unaudited</i>
Total Passengers (000)	PPass	44	43	40	40	40
Average Weekday Ridership		161	158	145	146	148
Revenue Vehicle Miles (000)	PRVM	222	214	214	207	207
Revenue Vehicle Hours (000)	PRVH	16	15	15	14	14
Employee Equivalents (FTE)	PEmp	9	8	8	8	8
<b>Performance Concepts</b>		<b>Measures</b>				
Cost Efficiency (current \$)	PCost/PRVH	\$69.73	\$77.37	\$76.88	\$85.40	\$91.64
Cost Efficiency (constant FY07 \$)		\$69.73	\$74.94	\$73.14	\$80.28	\$84.73
Cost Effectiveness (current \$)	PCost/PPass	\$25.12	\$26.85	\$28.71	\$29.54	\$32.52
Cost Effectiveness (constant FY07 \$)		\$25.12	\$26.01	\$27.32	\$27.77	\$30.07
Service Effectiveness	PPass/PRVH	2.8	2.9	2.7	2.9	2.8
Service Effectiveness	PPass/PRVM	0.2	0.2	0.2	0.2	0.2
Labor Efficiency (000)	PRVH/PEmp	1.8	1.9	1.9	1.7	1.8
Farebox Recovery	PRev/PCost	5.1%	4.7%	4.6%	4.5%	20.1%

**Operating Cost [In Thousands]****Total Passengers [In Thousands]****Cost Efficiency — Cost/Revenue Vehicle Hour****Cost Effectiveness — Cost/Passenger**



## Definitions

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**Fiscal Year (FY)** Reporting period for data (e.g., FY 2009-10 runs from July 1, 2009 to June 30, 2010).

**Operating Costs (by Mode)** Total expenses from operations, vehicle maintenance, non-vehicle maintenance, general administration, adjustments, direct costs for providing charter services, and all vehicle lease costs. Excludes depreciation and amortization expenses.

**Per Capita Ridership** Total passengers for all Fixed-Routes divided by total population in service area (Fixed-Route includes all modes with the exception of paratransit).

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**Total Passengers** Total of all adult, youth and student, senior and disabled, inter-operator paid transfer, and non-revenue boarding.

**Revenue Vehicle Hours** (Also referred to as “Vehicle Service Hours”) The total number of hours that each transit vehicle is in revenue service, including layover time. The measure excludes hours consumed while traveling to and from storage facility, and during other deadhead travel.

**Revenue Vehicle Miles** (Also referred to as “Vehicle Service Miles”) The total number of miles that each transit vehicle is in revenue service. The measure excludes miles traveled to and from storage facility, and other deadhead travel.

**Employee Equivalents** One full-time employee (FTE) equivalent equals 2,000 hours per year.

**Farebox Recovery Ratio** A basic formula of fare revenues divided by the total operating cost. MTC’s formula does not reflect the legal ratio required by the Transportation Development Act.

**Average Weekday Ridership** Reflects the National Transit Database definition of Average Weekday Unlinked passenger trips defined as the number of passengers who board public transportation vehicles on an average weekday during a month.

## Operating Revenue

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**Farebox (by Mode)** Revenue from passenger fares (single fare and passes), including revenue earned directly, special transit fares (which may include funds paid as route guarantees by organizations rather than riders), and revenue derived from revenue-sharing agreements with other services and/or operators.

**Non-Fare Revenue** Operating revenue derived from sources other than farebox, including funds from schools for the provision of service exclusively to carry students to and from school, freight charges on passenger runs, and income derived from operations associated with transit (including station and vehicle concessions from vendors, on-board and in-station advertising and automotive vehicle ferriage).

**Property Tax** Operating revenue from property tax directly levied by the transit agency.

**County Sales Tax** Operating revenue from sales taxes directly levied by the transit agency or from sales tax contributed by other agencies.

**TDA (Transportation Development Act)** Operating revenue generated by a one-quarter of one percent sales tax on all retail sales in each county; used for transit, special transit for disabled persons, and pedestrian and bicycle purposes.

**STA (State Transit Assistance)** Operating revenue generated by state funding program for mass transit operations and capital projects.

**Federal Transit Grants** Operating revenue from Job Access and Reverse Commute Grant, FTA Section 5307 Grants, Section 5311 Grants and Section 5303 Planning Grants.

**Other** Operating revenue from charter service, city or county general funds, subsidy from other sectors of operation, the Five Percent Unrestricted State Fund Reserves, feeder bus funds, AB 1107 funds, other federal, state, and local non-operator sources, and other operator sources.

## **Metropolitan Transportation Commission**

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Tom Azumbrado  
*U.S. Department of Housing  
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and Housing Agency*

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*San Francisco Mayor's Appointee*

## **MTC Management Staff**

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*Executive Director*

Ann Flemer  
*Deputy Executive Director, Policy*

Andrew Fremier  
*Deputy Executive Director, Bay Area Toll Authority*

## **Statistical Summary of Bay Area Transit Operators**

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Statistical Summary Project Director  
*Theresa Romell*

Statistical Summary Project Manager  
*Xiaowei Wu*

Publication Design and Production  
*Peter Beeler*

**Special thanks** to each of the Transit Operators for providing clarification and assistance during the review process.

**For more information** about the Metropolitan Transportation Commission, visit the MTC website at **[www.mtc.ca.gov](http://www.mtc.ca.gov)**.

Additional copies of this summary can be obtained by contacting the MTC/ABAG Library at 510.817.5836 or **[library@mtc.ca.gov](mailto:library@mtc.ca.gov)**.

For regional transit operator information, including updated fare schedules, route maps and timetables, please visit **[www.511.org](http://www.511.org)**.

The Statistical Summary of Bay Area Transit Operators is published annually by the MTC Programming and Allocations Section.